



مؤسسة الرعاية الصحية الأولية  
PRIMARY HEALTH CARE CORPORATION



# FOREWORD

## ASR 2021

### Greetings,

**W**e have had yet another year of unprecedented demands over primary healthcare services by the community we serve, and we continued providing our services steadfastly that meet and exceed the expectations of our patients. This Year, we are celebrating a significant milestone as we celebrate our 10th anniversary. A decade ago, PHCC embarked upon its journey as an independent corporation trusted by our visionary wise leadership to deliver excellence and contribute in putting our National healthcare System on the map. PHCC has covered a long and evolutionary journey and succeeded over the past 10 years in becoming a shining example in providing world-class health services to all citizens and residents of Qatar.

We cannot thank enough for the continued dedication and hard work of every staff member of PHCC who bestowed significant achievements to PHCC and that keep us always on the top of the country's healthcare landscape by rendering excellent primary care services as well as addressing continued special services to combat COVID 19 pandemic.

Time and again, the Annual Statistical Report developed by our Strategy Planning and Health Intelligence directorate through its Business and Health Intelligence department depicts our 2021 accomplishments in a meticulous fashion. It is my pleasure to endorse this valuable reference, PHCC Annual Statistical Report to all staff members and stakeholders to uplift their knowledge and comprehension about PHCC's services and accomplishments of the year.

I congratulate the team for the tremendous efforts in coming up with this comprehensive report.

**Dr. Mariam Ali A. Malik**  
**Managing Director**  
**Primary Health Care Corporation, Qatar**



# PREFACE

## ASR 2021

### Greetings,

**A**long side PHCC's unparalleled efforts and achievements during the year 2021, it has also been a year which proved further on the significance of quality data, reporting and data driven decision making within the corporate. While Health information management ensured quality clinical data repositories through clinical coding and clinical documentation improvement program, the business intelligence worked on automation around timely availability of information to PHCC's and Ministry of Public Health users and decision makers. Algorithmic reporting to prioritize patients for covid vaccination, contact tracing reports, launch of knowledge management portal are breakthroughs as outcome of centralized health intelligence efforts which Strategy Planning and Health Intelligence Directorate is thriving to achieve through its Business and Health Intelligence (BHI) department.







The Annual Statistical Report is published through BHI department, and it has been designed to reflect the triangular relationship between facilities, staff (Inputs) and patient service volumes and process indicators (Outputs). The sections and pages in the report starts with facts and figures at PHCC's overall level and progresses with regional and health center wise sections. Further, exclusive pages have been added to emphasize service excellence areas such as family medicine clinics, specialty, dental, wellness, laboratory, pharmacy and radiology services. Special emphasize on Nursing services, referrals and vaccination services were added in subsequent pages. From year 2020, we continue the sections of COVID 19 special pages, Medication Home Delivery services and Teleconsultation services to reflect PHCC's continued and unique role in pandemic response. The report ends with information about the disease process among PHCC's patient population, with top 10 diagnoses by age group and chronic disease profile.

The exclusive symbols and visuals developed were consistently placed across the reports as to help users to compare volumes, rates and ratios of various facts and dimensions in the report. The users are encouraged to use the guidelines provided in the Table of Content page for easy navigation and comprehension of all report content.

**Dr. Mohamed Ghaith Al-Kuwari**  
**Executive Director of Strategy Planning & Health Intelligence**  
**Primary Health Care Corporation, Qatar**

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## Notes:

- Cerner serves as primary data source for all the reports compiled into this document. Staff information is based on HR data.
- For comparison, 2020 and 2021 data have been provided in PHCC Overall, Region and Health Center pages.
- In Health Center, specialty and ancillary service pages, variance % in 2021 over 2020 has been shown using the following legends

 = Increase in 2021/2020

 = Decrease in 2021/2020

- Values shown in below legends compare Health Center performance against its regional average and Overall PHCC averages/values

 = PHCC Overall Average/Value

 = Regional Average/Value

 = Proportion of Qataris



## ABOUT PHCC

The Primary Health Care Corporation (PHCC) is the state-owned Primary Healthcare provider in Qatar, established as an independent Corporation by Emiri Decree in 2012. PHCC is leading the transformation of the health and wellbeing of the people of Qatar, by shifting the balance of care from curative, hospital-based treatment to enhanced preventive, health and wellness services in the community. This year PHCC proudly celebrates its 10<sup>th</sup> anniversary after having achieved a qualitative leap in the field of providing health services through its health centers and in conjunction with the opening of new health facilities for primary health care. PHCC currently operates 28 health centers including 5 wellness centers, with at least 3 more health centers set to be opened in the recent future.

PHCC remains focused on adding value into the health sector and building on the momentum of the past two decades. PHCC has placed significant emphasis on developing safe, high quality and person-centered health services in Qatar through its expanding network of Health Centers. Shaped around our vision, mission and values, our care models are designed to achieve our aims of better health, better care and better value.

### OUR VISION

**To be the leader in transforming the health and wellbeing of people's lives in Qatar.**

We will achieve this vision by transforming the way health care is provided in Qatar. To enable this, we will strengthen our engagement with key partners across the health system to shift the balance of care from curative, hospital-based treatment to enhanced preventative, health and wellness services in the community.

This will better align health care and resources toward an approach of person-centered, integrated care, with a focus on empowering people to make informed decisions for their health.

### OUR MISSION

**To deliver comprehensive, integrated and coordinated person-centered health care services in the community through focusing on disease prevention, healthy lifestyles and wellness. In partnership with our stakeholders, we will improve the health and wellbeing of our population.**

Who we are and what we do is captured in our mission. As the preferred primary health care provider in Qatar, we are focused on providing excellent health care services in our PHCC health centers based in the community, centered on disease prevention, healthy lifestyles and wellness. To enable this, we will continue to strengthen our partnerships with our key stakeholders to improve the health and wellbeing of people and families.

### OUR VALUES

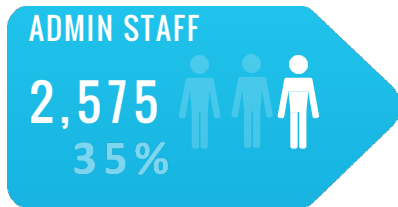
- Efficiency and Quality
- Leadership and Collaboration
- Inclusion and Diversity
- Teamwork and Respect
- Empowerment

Our values are the fundamental guiding principles of our organization. They enable us to operate as an elite organization, create a great working environment, and support a capable and empowered workforce to provide the best possible care and support for people and families.

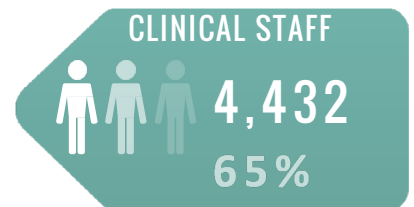
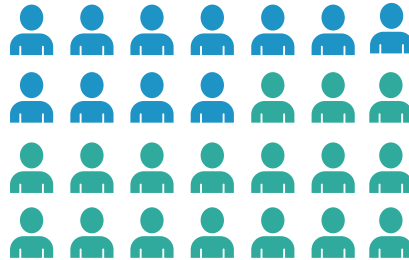




TOTAL STAFF **7,634**



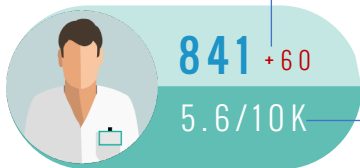
+76



+551

**+TEMPORARY COVID 19 REINFORCEMENT HIRES**  
 STAFF DENSITY / 10K REGISTERED PATIENTS

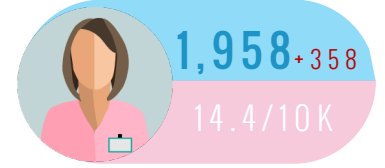
**PHYSICIANS**



**DENTISTS**



**NURSES**



**PHARMACY**



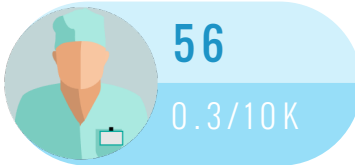
**RADIOLOGY**



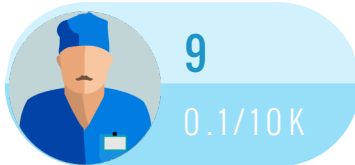
**LABORATORY**



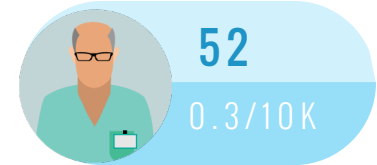
**PHYSIOTHERAPY**



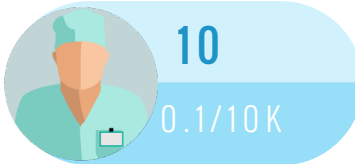
**HEALTH COACH**



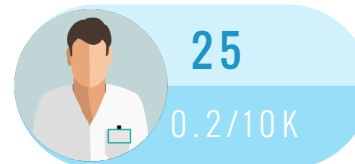
**COUNSELLORS**



**AUDIOLOGISTS**



**EDUCATORS**



**OTHER TECHS**



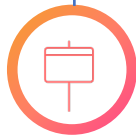
# FACILITY

## HEALTH CENTERS



28

## BUILT UP AREA



140,785 M<sup>2</sup>

## CAR PARK SLOTS

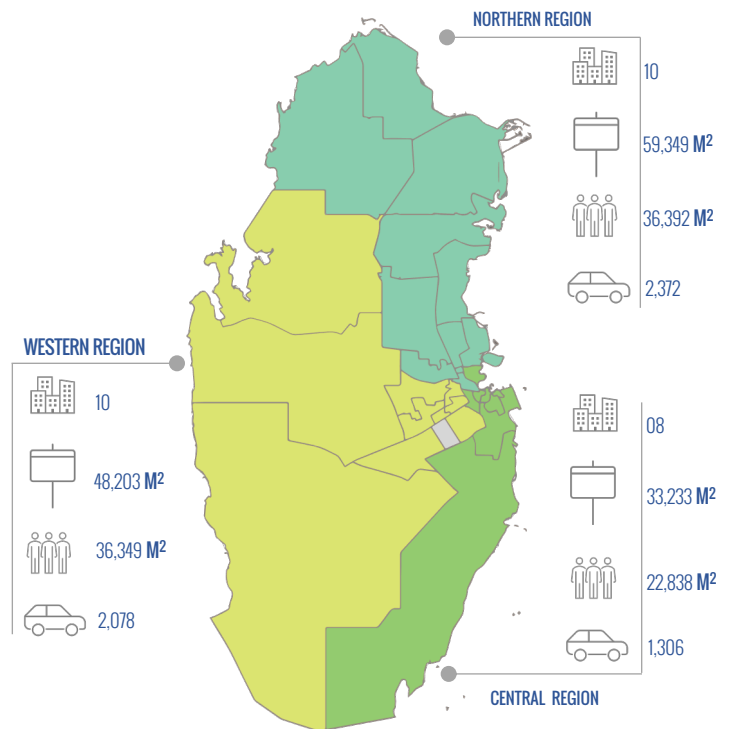


5,756

## FOOT PRINT AREA



96,119 M<sup>2</sup>



## TOTAL ROOMS ALLOCATED PER SERVICE LINES

FAMILY MEDICINE	WALK IN SERVICES	DENTAL	WELL BABY	SPECIALIZED CLINICS	WELLNESS	PHYSIOTHERAPY	ALLIED HEALTH
<b>563</b>	<b>166</b>	<b>132</b>	<b>56</b>	<b>91</b>	<b>15</b>	<b>31</b>	<b>93</b>
49%	14%	11%	5%	8%	1%	3%	8%

## Pharmacy

PHARMACY



28

## Laboratory Analyzers

HEMATOLOGY CHEMISTRY COAGULATORS URINE ANLS OTHER



43



30



35



28



27

## Radiology services

XRAY ULTRASOUND MAMMOGRAPHY OPG



26



31



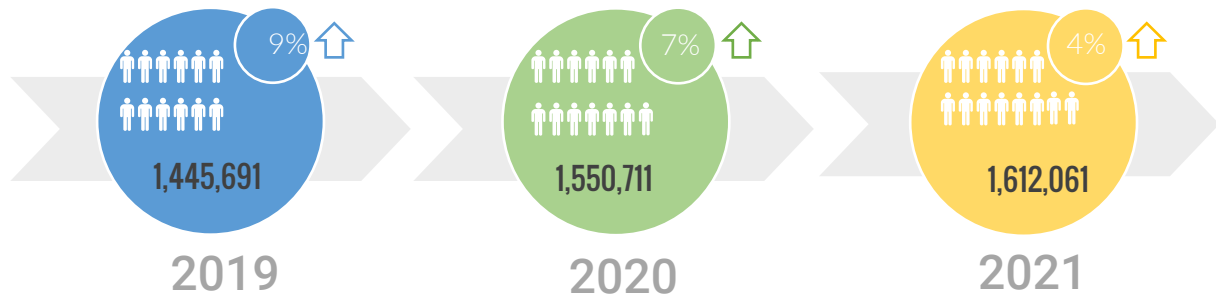
9



15



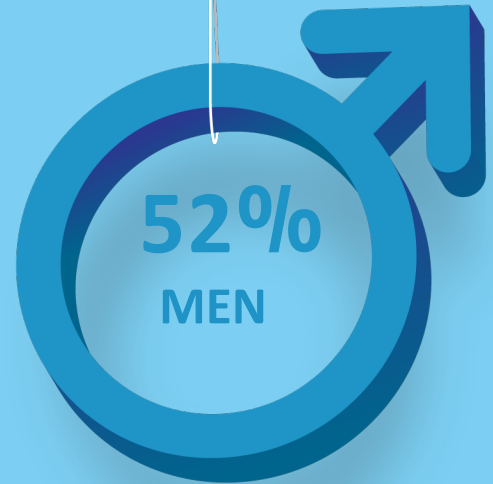
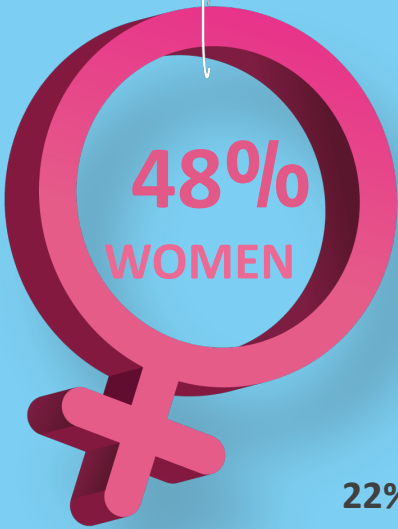
# PHCC PATIENT POPULATION



HEALTH CENTER	2020	2021	2021/2020 VAR%
<b>CENTRAL REGION</b>	589,371	610,287	
<b>ARP – AIRPORT</b>	69,372	70,767	2%
<b>OBK – OMAR BIN KHATTAB</b>	56,948	57,284	1%
<b>RAK – RAWDAT AL KHAIL</b>	126,356	128,009	1%
<b>THM – AL THUMAMA</b>	65,706	78,572	20%
<b>UMG – UMM GHUWAILINA</b>	53,535	52,321	-2%
<b>WAK – AL WAKRA</b>	126,961	131,693	4%
<b>WBC – WESTBAY</b>	90,493	89,135	-2%
<b>SWK – SOUTH WAKRA</b>		2,506	
<b>NORTHERN REGION</b>	459,326	493,722	
<b>DYN – AL DAAYEN</b>	37,737	37,577	-0.4%
<b>GHR – GHARRAFAT</b>	109,668	108,580	-1%
<b>GHW – LEGHWAIRIYA</b>	3,308	4,133	25%
<b>KBN – AL KABAAN</b>	4,990	4,520	-9%
<b>KHR – AL KHOR</b>	53,476	58,068	9%
<b>LBB – LEABAIB</b>	63,195	69,815	10%
<b>MKH – MADINAT KHALIFA</b>	67,978	69,208	2%
<b>QUN – QATAR UNIVERSITY</b>	43,901	61,809	41%
<b>RUW – AL RUWAIS</b>	14,807	12,966	-12%
<b>UMS – UMMSLAL</b>	60,266	67,046	11%
<b>WESTERN REGION</b>	502,014	508,052	
<b>ABN – ABU NAKHLA</b>	40,371	37,191	-8%
<b>ABS – ABU BAKER</b>	78,503	76,263	-3%
<b>JUM – AL JUMAILIYA</b>	3,352	3,144	-6%
<b>KAR – AL KARANA</b>	3,164	3,276	4%
<b>MES – MESAIMEER</b>	121,452	105,469	-13%
<b>MUA – MUAITHER</b>	43,413	49,215	13%
<b>RYN – AL RAYYAN</b>	81,675	81,162	-1%
<b>SHN – SHEEHANIA</b>	38,596	36,601	-5%
<b>WAB – AL WAAB</b>	50,845	66,553	31%
<b>WAJ – AL WAJBAH</b>	40,643	49,178	21%

# PHCC REGISTERED PATIENTS

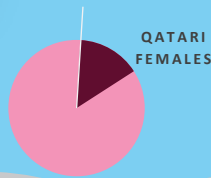
## BY GENDER



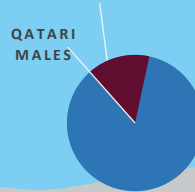
### NOTE

BOTH MALE AND FEMALE ARE MORE OR LESS IN THE SAME PROPORTION ACROSS ALL ANALYSIS IN THIS ANNUAL STATISTICAL REPORT

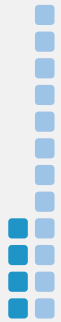
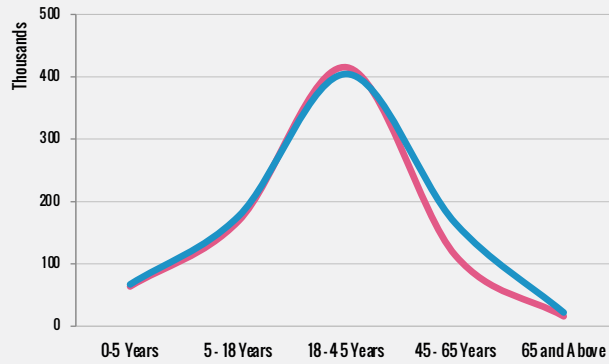
22%



19%

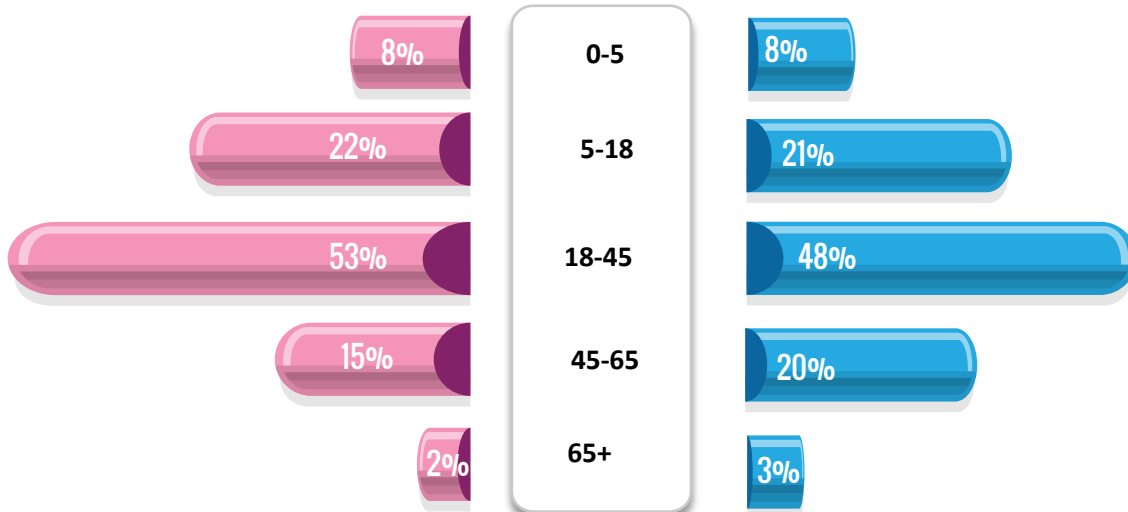


QATARI: 168,154  
EXPATRIATE: 608,928



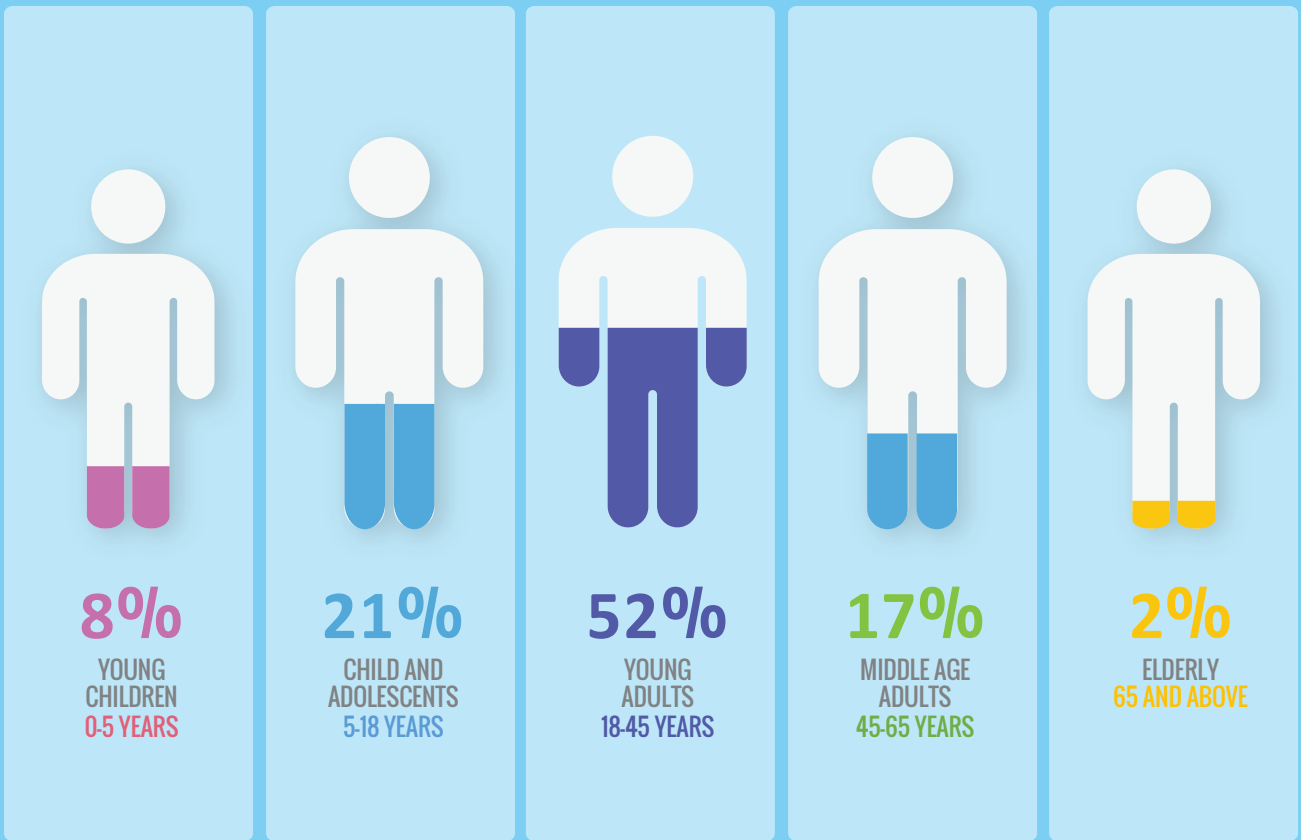
QATARI: 162,432  
EXPATRIATE: 672,547

TOTAL POPULATION: 1,612,061

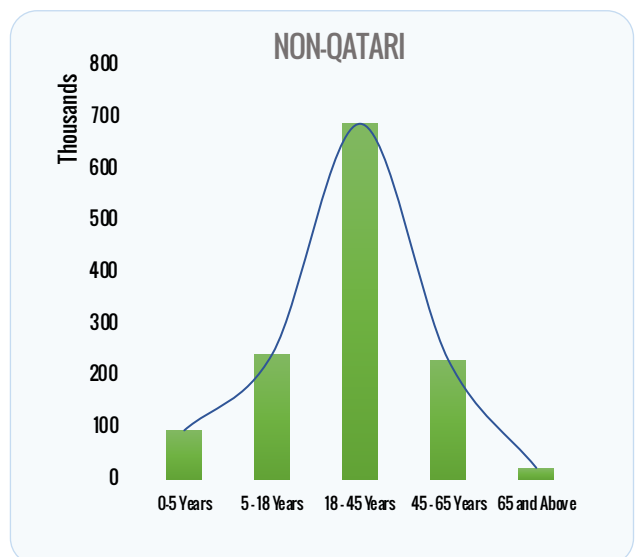
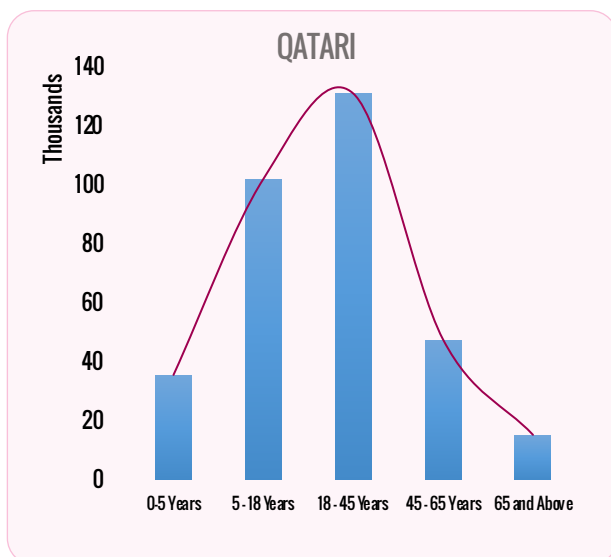


# PHCC REGISTERED PATIENTS

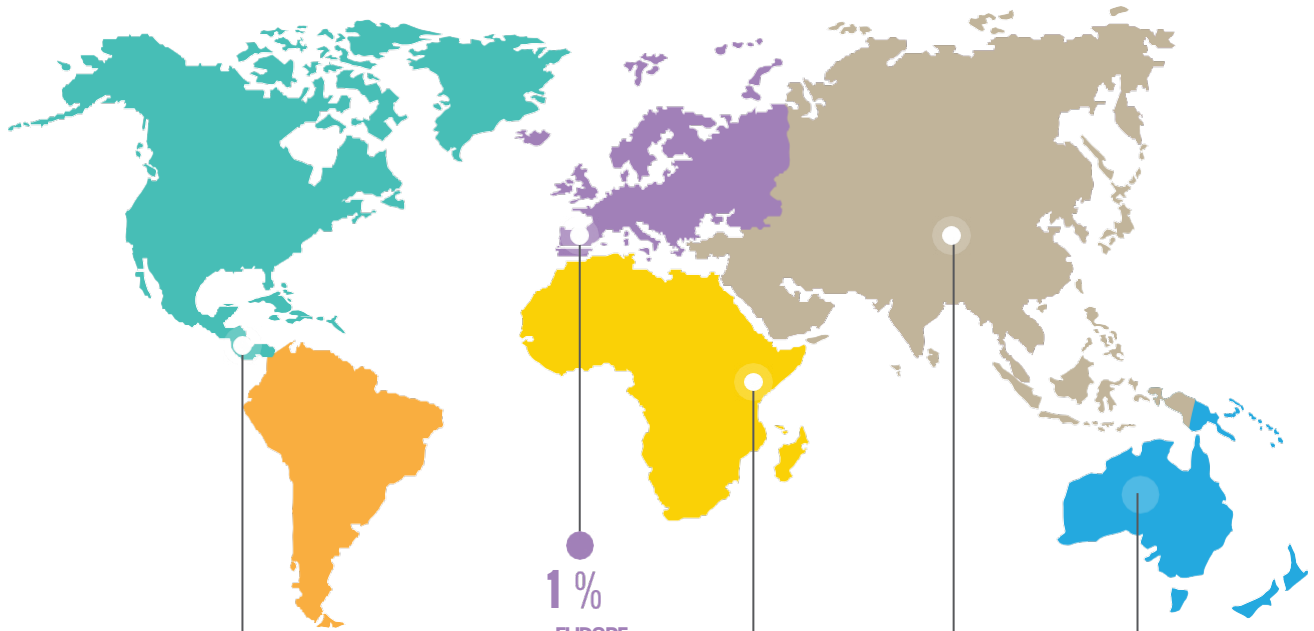
## BY AGE GROUPS



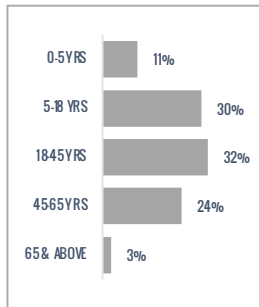
## AGE GROUPS BY NATIONALITY



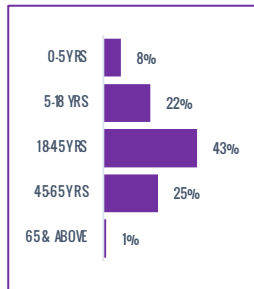
# PHCC REGISTERED PATIENTS BASED ON COUNTRY OF ORIGIN



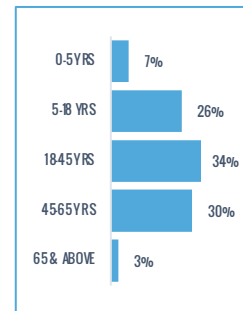
**1.5%**  
**AMERICAS**  
24,375 **5%**



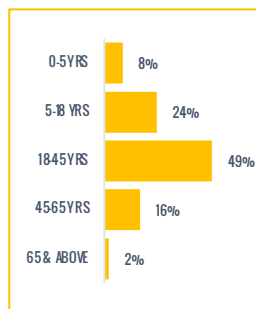
**1%**  
**EUROPE**  
16,790 **68%**



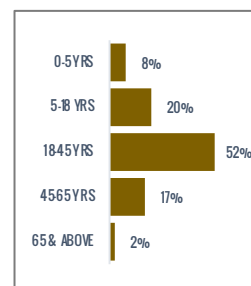
**<1%**  
**AUSTRALIAS**  
2,862 **5%**



**22%**  
**AFRICA**  
355,098 **20%**

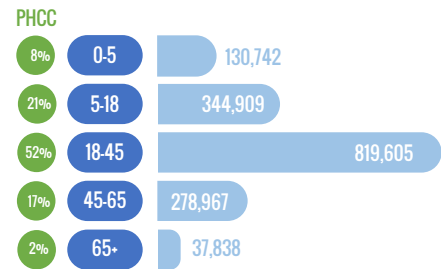
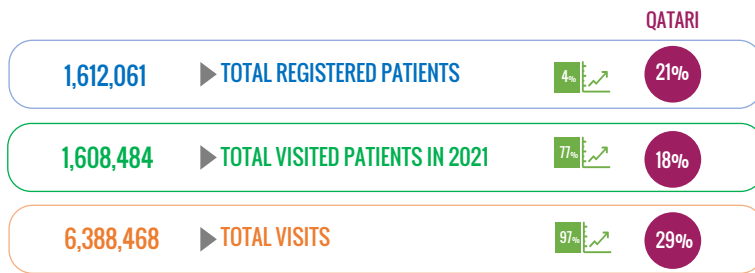


**75%**  
**ASIA**  
1,212,936 **3%**



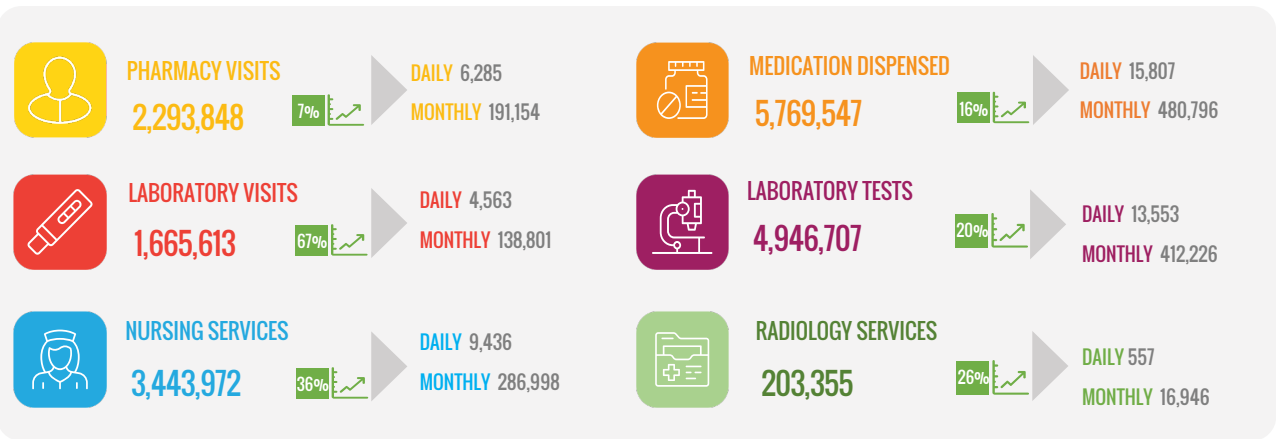


# PHCC OVERALL



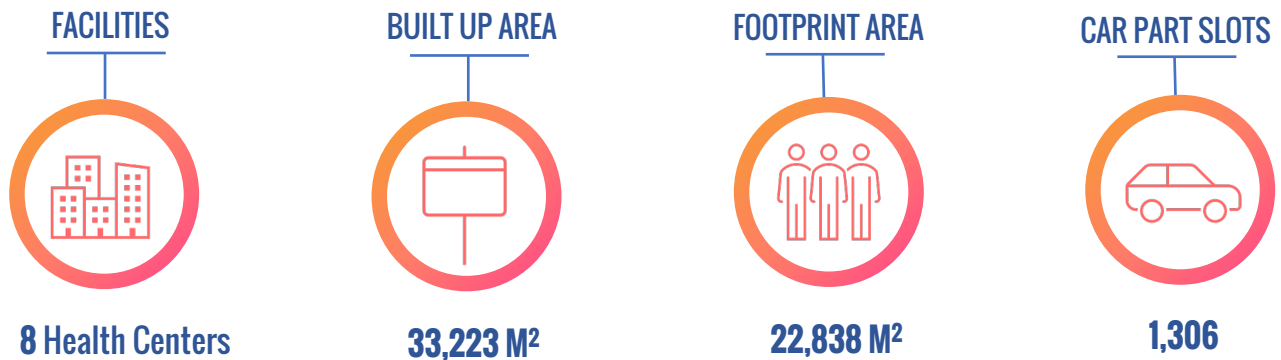
REGISTERED PATIENTS BY AGE GROUP

Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	2,475,235	163,424	289,086	138,727	81,500	97,177	147,127	12,537	627,201	2,356,454
2020	2,222,938	167,871	269,099	109,179	50,603	80,934	93,525	2,871	125,747	118,841
2019	2,354,970	186,753	385,155	127,917	62,192	120,698	152,170	6,104	27,037	65,438

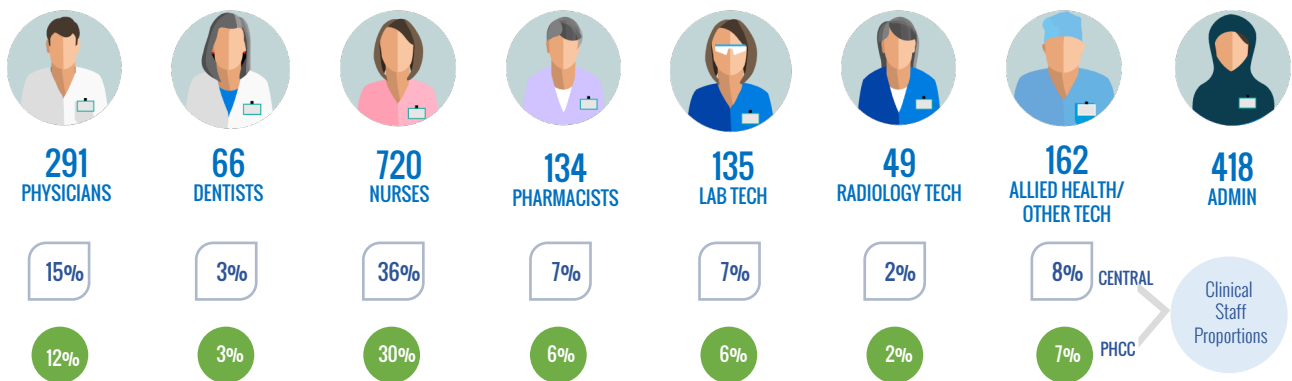


	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
2021	99.7%	20%	58%	71%	8	13%	63%	13%
2020	99.9%	18%	63%	70%	4	12%	71%	26%
2019	99.7%	28%	64%	78%	5	16%	73%	0%

# CENTRAL REGION



## STAFF COUNT AND DENSITY / 100K REGISTERED POPULATION

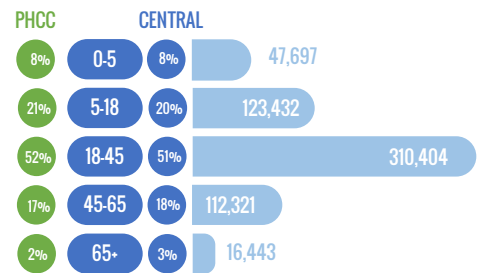


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



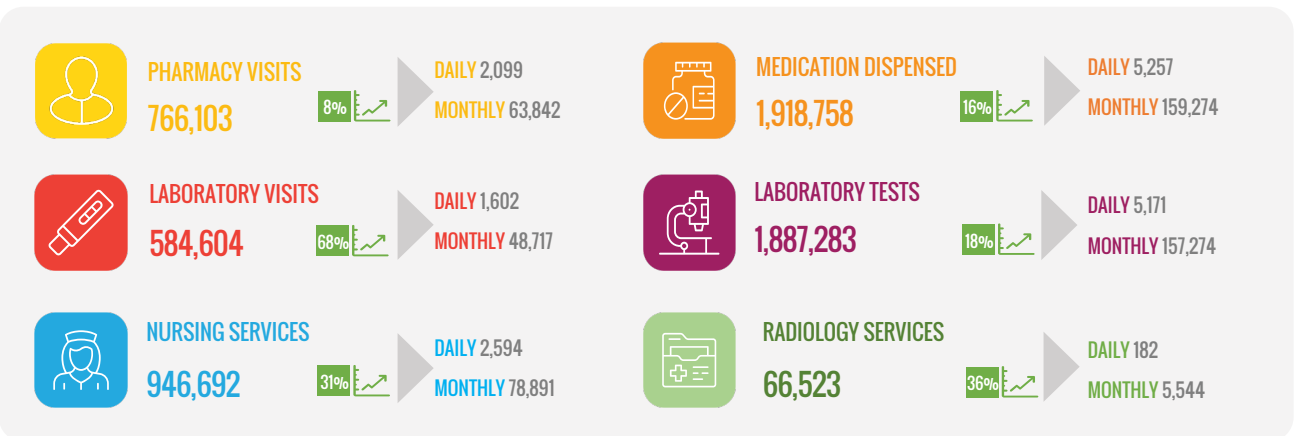
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
8	14	9	10	8	9	7	7	2	4

# CENTRAL REGION



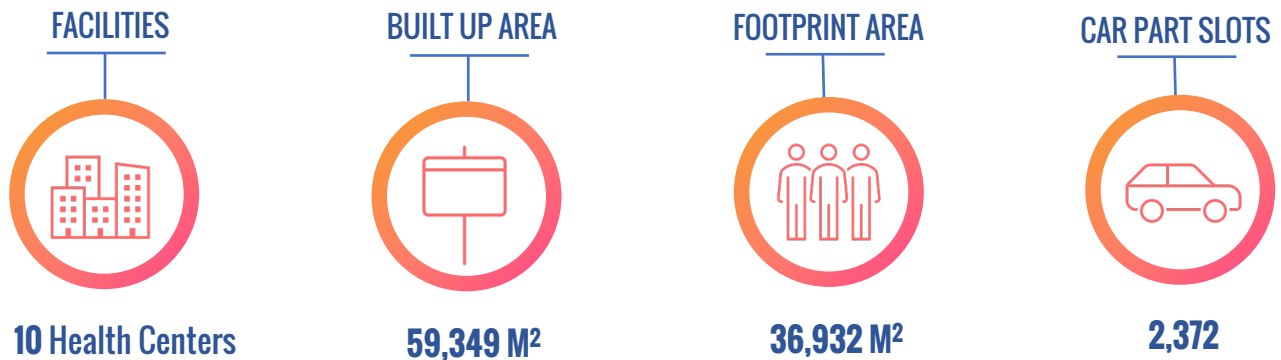
REGISTERED PATIENTS BY AGE GROUP

Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	757,053	58,544	94,779	40,437	8,369	12,568	42,691	744	223,003	805,653
2020	718,299	61,370	92,614	39,409	4,574	25,434	31,816	735	49,261	44,276
2019	754,180	66,610	134,963	46,754	2,780	41,044	44,661	1419	13,205	30,183

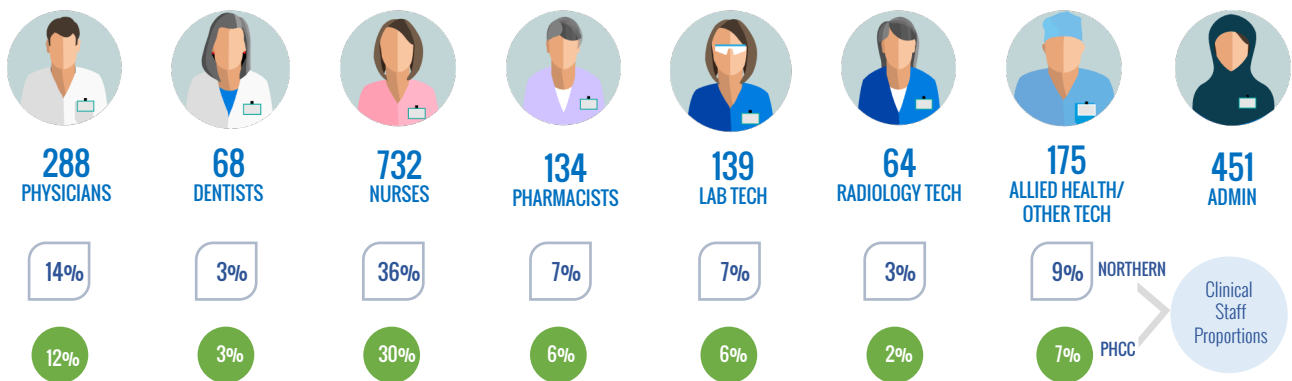


	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
CENTRAL	99.7%	17%	52%	68%	9	14%	68%	14%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

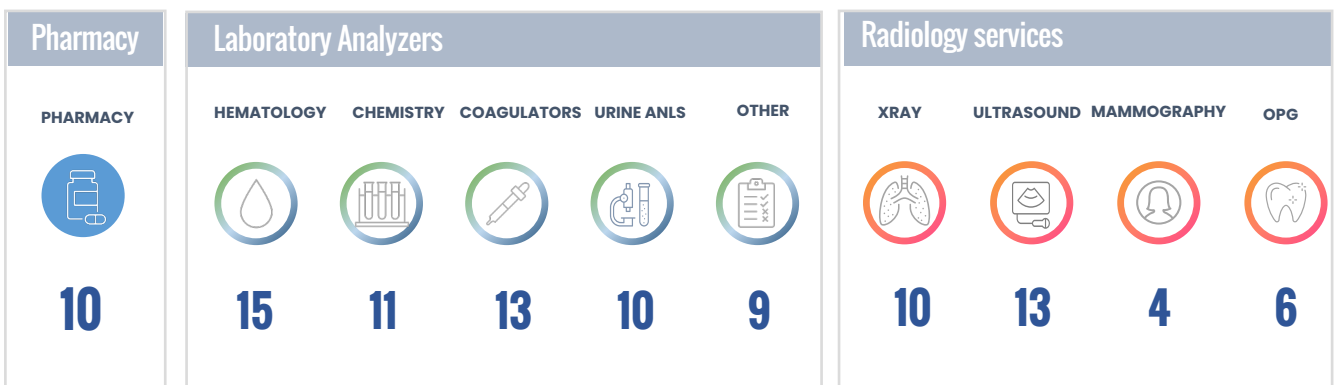
# NORTHERN REGION



## STAFF COUNT AND DENSITY / 100K REGISTERED POPULATION

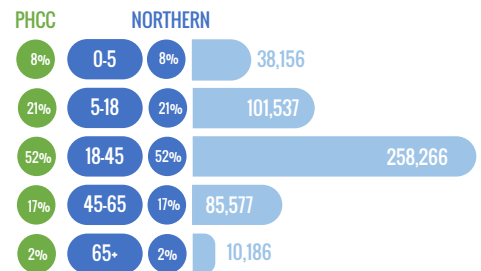


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



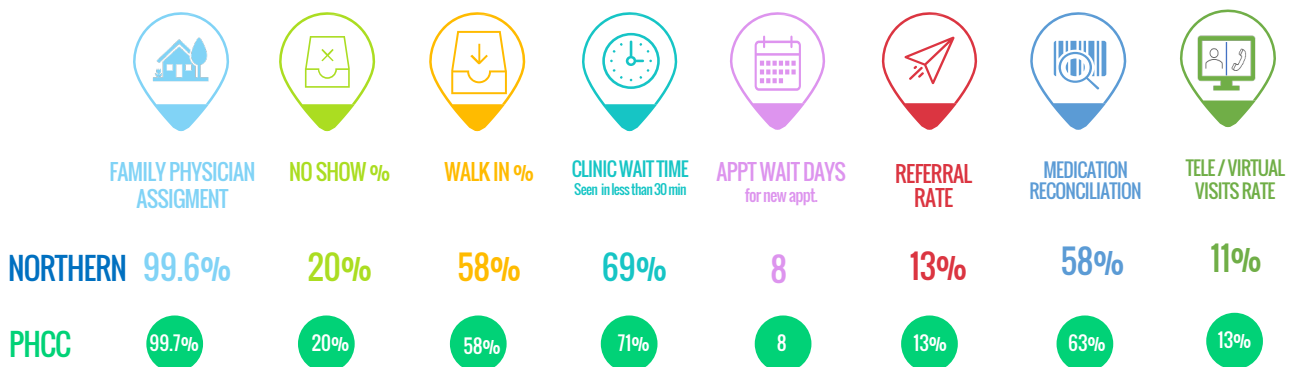
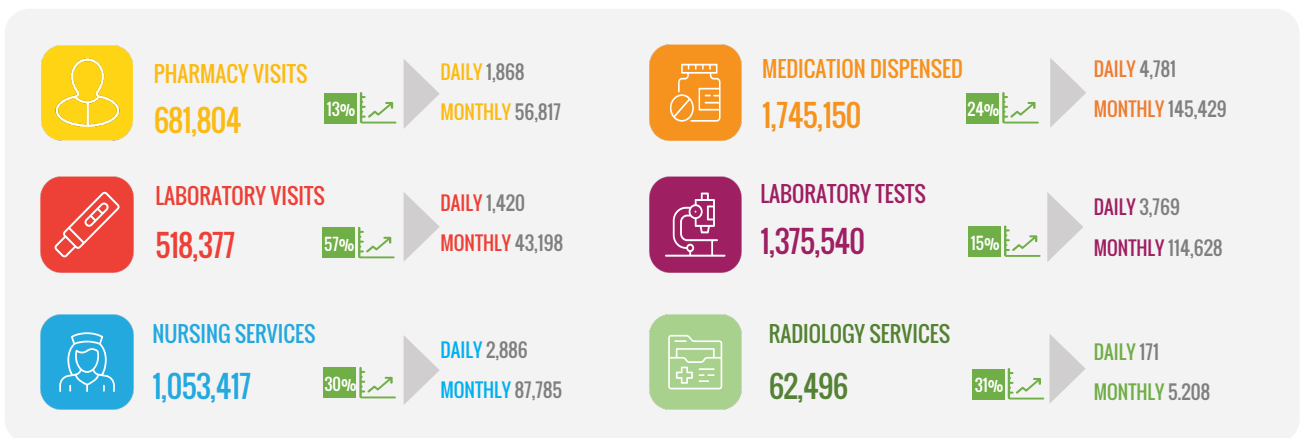


# NORTHERN REGION

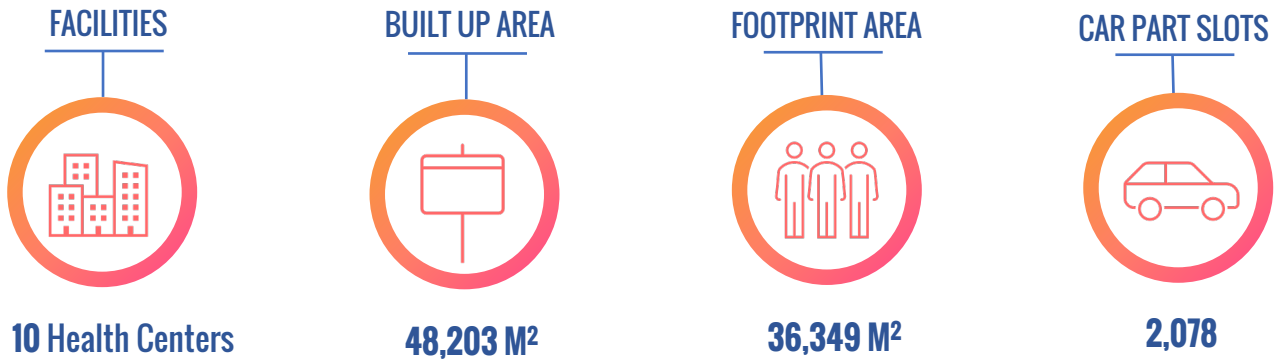


REGISTERED PATIENTS BY AGE GROUP

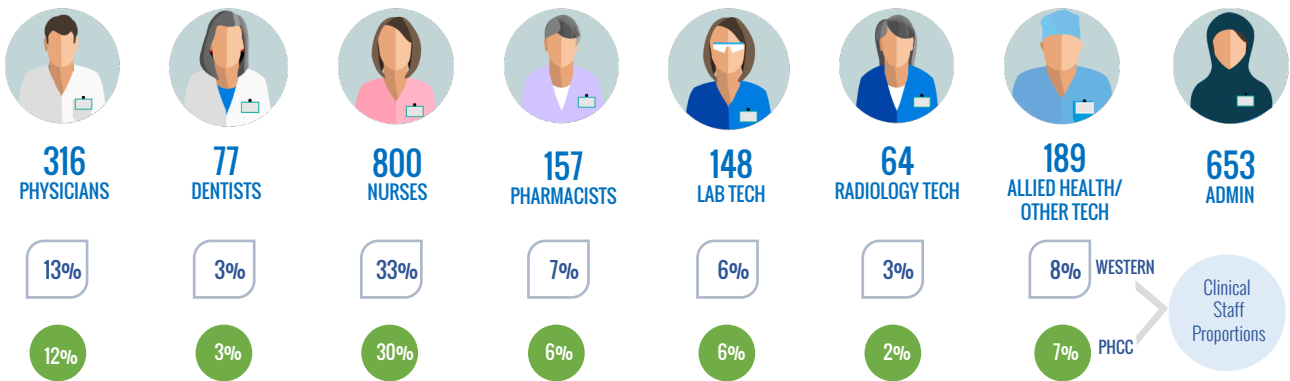
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	750,621	47,518	86,367	49,757	32,111	11,505	52,822	6,879	162,957	739,822
2020	688,954	47,459	77,797	36,215	16,087	24,869	30,124	1,178	38,431	31,277
2019	720,194	53,118	112,689	41,010	27,669	34,812	55,237	2,583	12,472	16,935



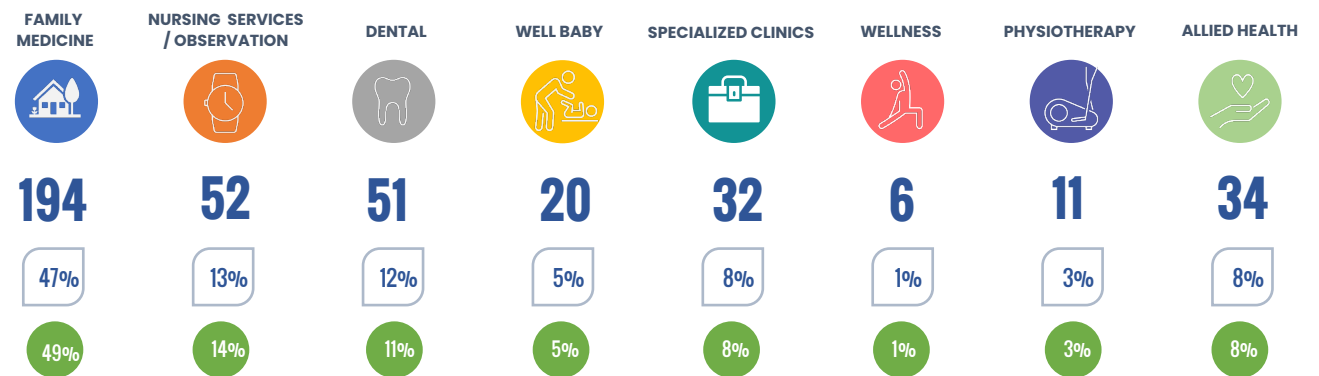
# WESTERN REGION



## STAFF COUNT AND DENSITY / 100K REGISTERED POPULATION

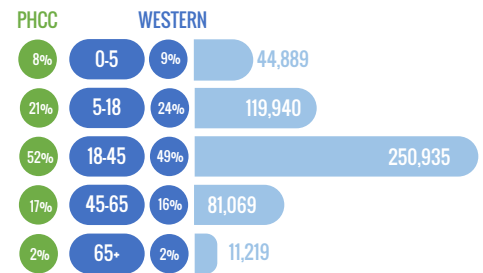


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



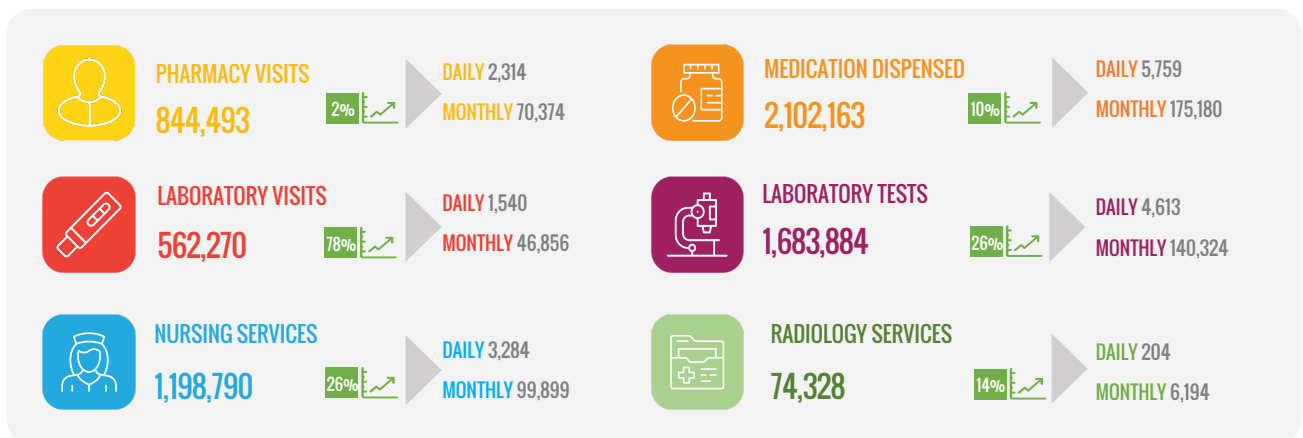
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
10	14	10	12	10	9	9	11	3	5

# WESTERN REGION



REGISTERED PATIENTS BY AGE GROUP

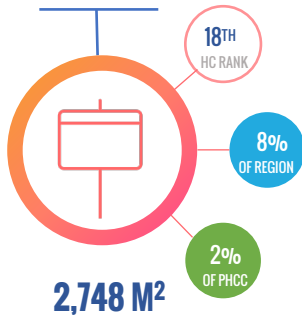
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	893,578	57,362	105,753	48,533	41,020	14,142	51,614	4,914	241,241	720,603
2020	769,691	59,042	94,397	33,555	29,942	27,197	30,865	958	38,055	43,288
2019	880,596	67,025	137,503	40,153	31,743	44,842	522,72	2,102	1,325	18,320



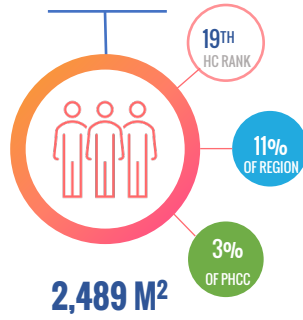
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# AIRPORT HEALTH CENTER

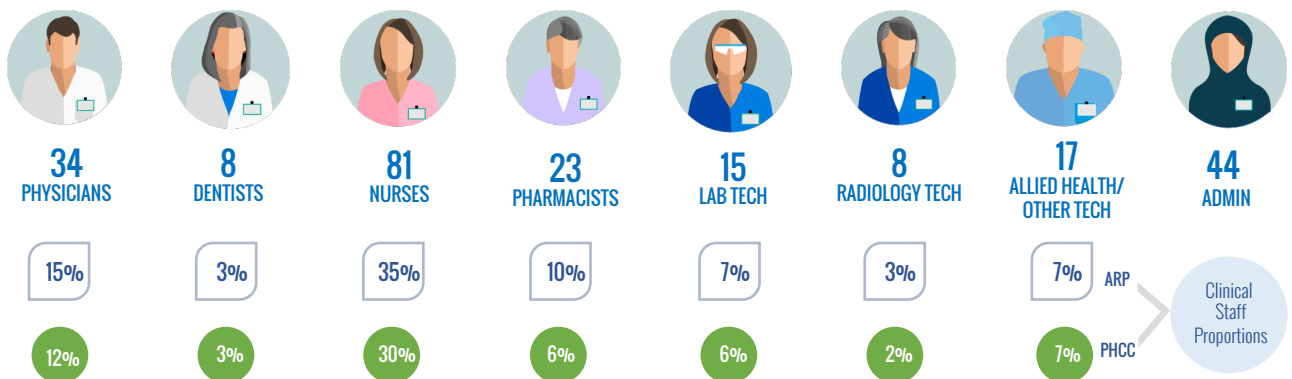
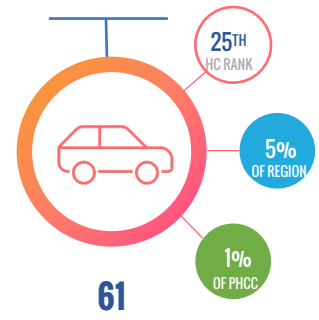
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS



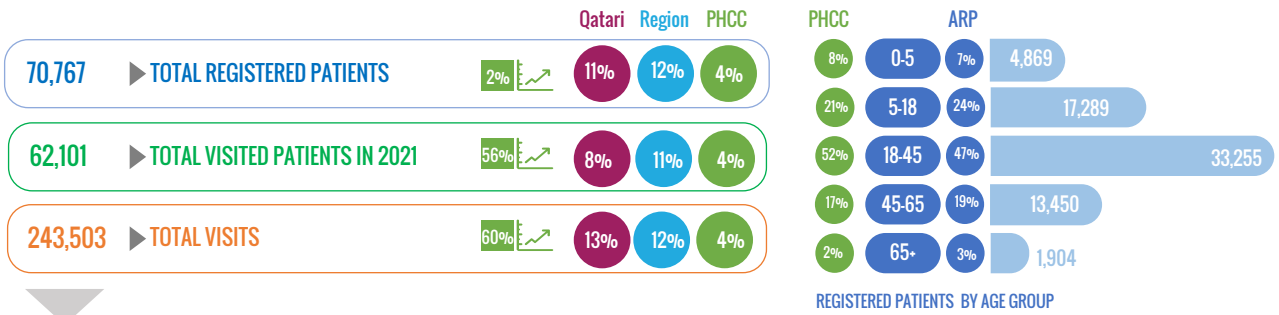
## TOTAL ROOMS ALLOCATED PER SERVICE LINES



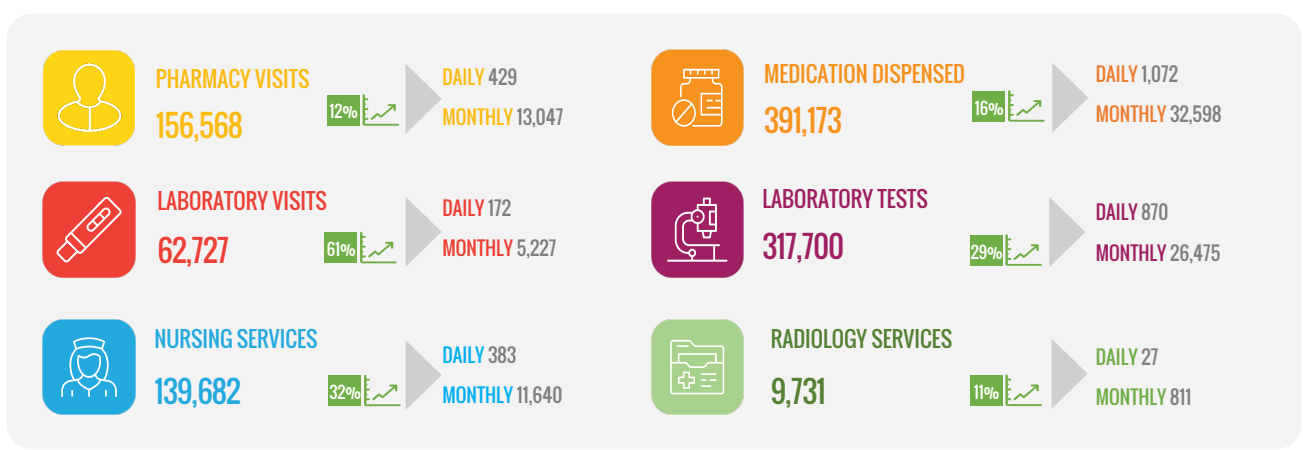
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	Hematology	Chemistry	Coagulators	Urine Anls	Other	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	2	1	1	1	1	1	0	1



# AIRPORT HEALTH CENTER



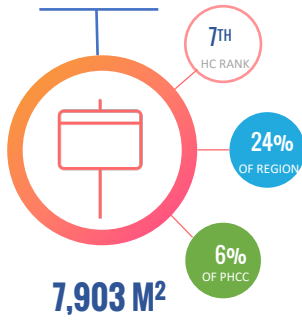
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	117,024	7,894	14,543	5,430	0	1,743	4,718	0	16,053	76,638
2020	107,369	9,086	13,677	5,821	0	2,760	3,561	0	3,420	6,038
2019	95,544	9,711	15,052	3,014	0	4,779	2,430	0	102	3,246



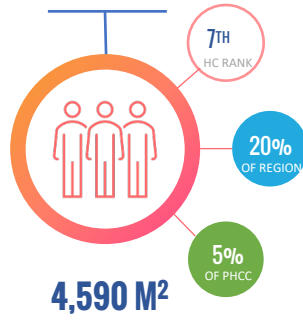
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
ARP	99.9%	16%	45%	59%	10	15%	69%	19%
CENTRAL	99.7%	17%	52%	68%	9	14%	68%	14%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# AL THUMAMA HEALTH CENTER

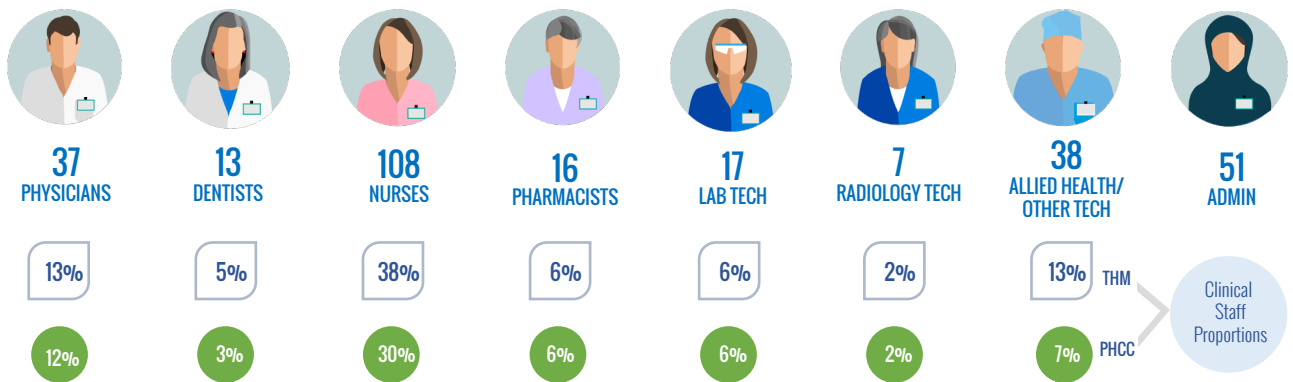
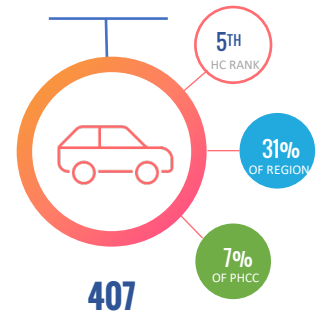
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

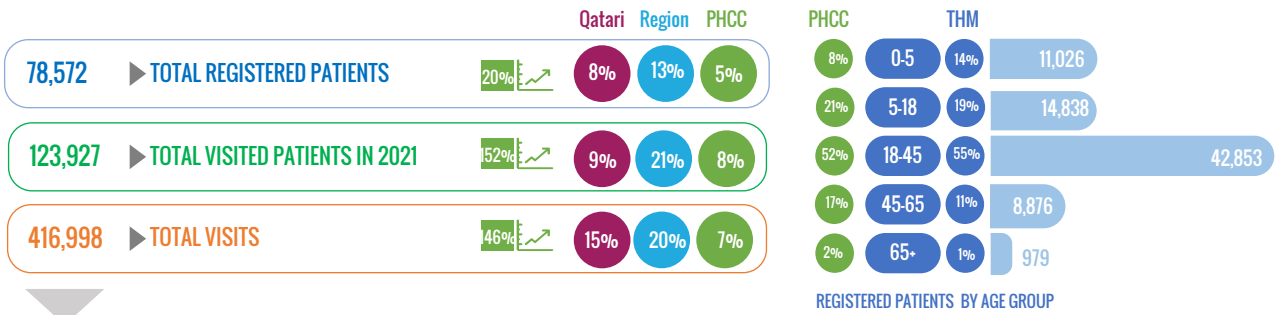


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

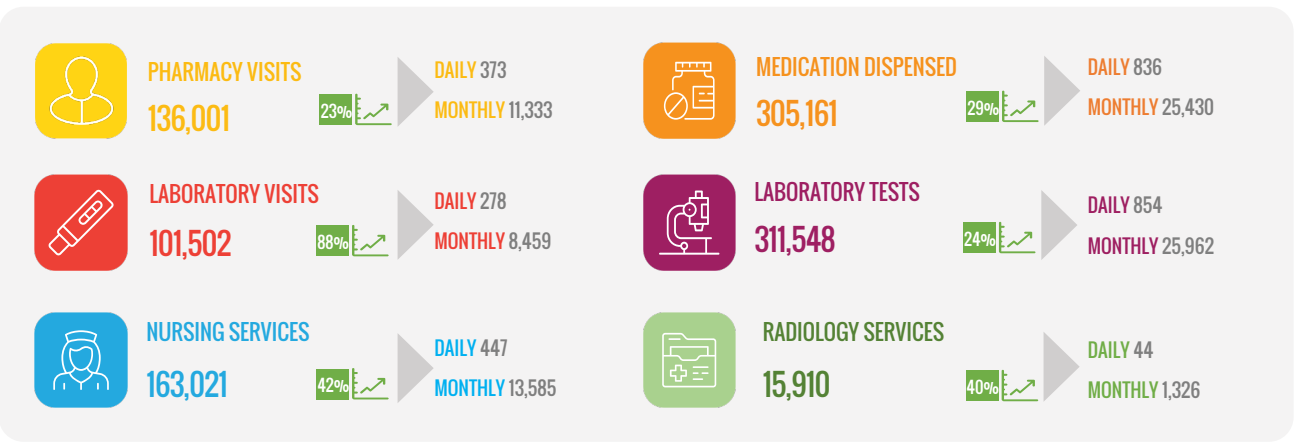


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	2	1	2	1	2	1	0

# AL THUMAMA HEALTH CENTER



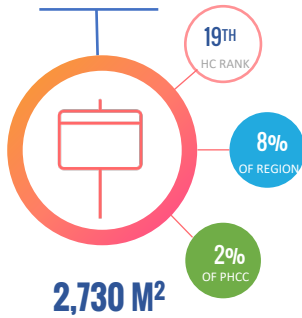
	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
<b>2021</b>	89,573	20,078	18,005	25,156	0	2,626	21,543	0	51,570	188,447
<b>2020</b>	79,088	18,883	16,506	19,967	492	4,281	10,645	0	12,969	6,886
<b>2019</b>	77,852	8,630	21,865	15,017	0	5,850	5,850	0	135	2,229



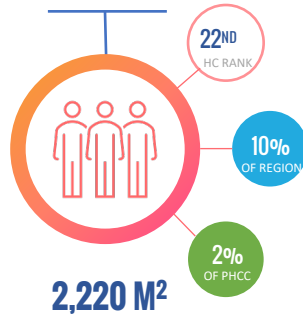
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>THM</b>	99.9%	19%	41%	67%	10	25%	78%	14%
<b>CENTRAL</b>	99.7%	17%	52%	68%	9	14%	68%	14%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# AL WAKRA HEALTH CENTER

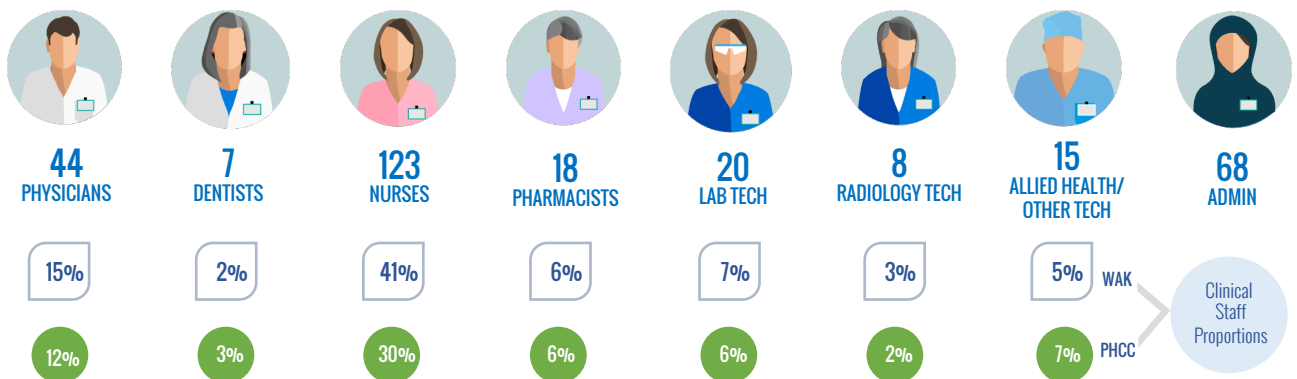
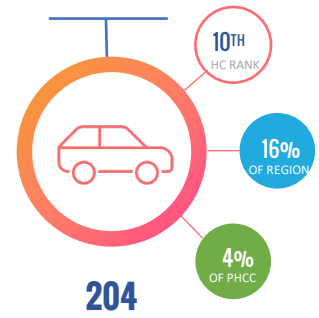
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS



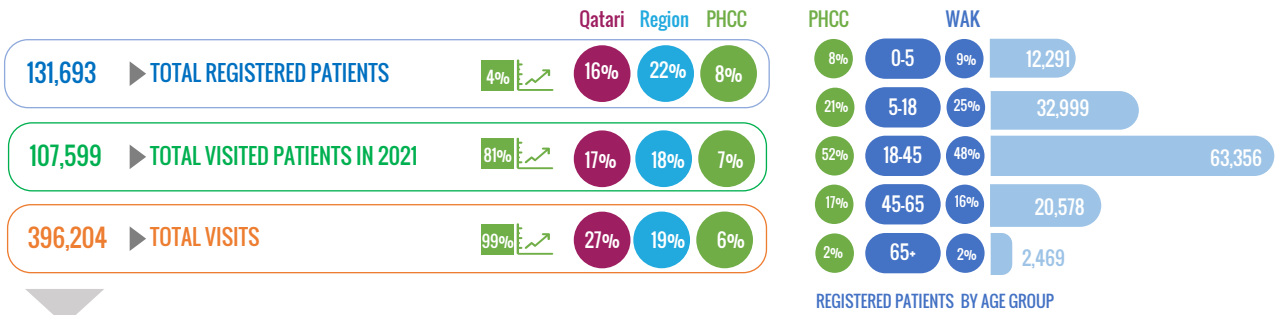
## TOTAL ROOMS ALLOCATED PER SERVICE LINES



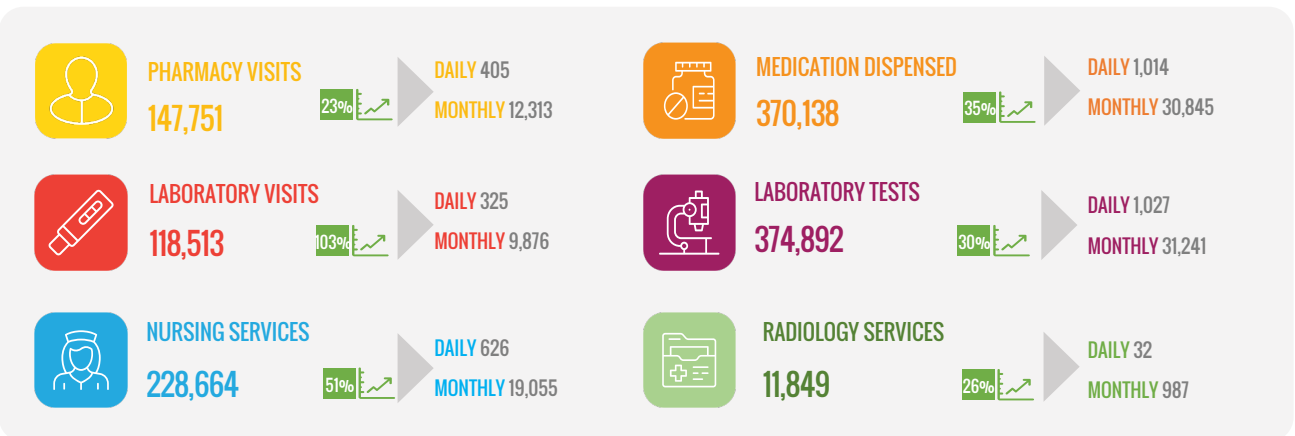
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	1	0	1



# AL WAKRA HEALTH CENTER



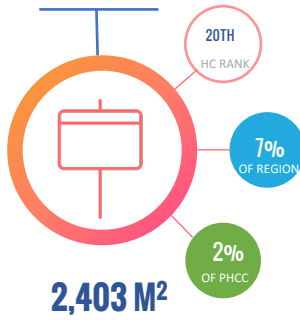
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	160,362	13,761	18,663	4,804	0	4,405	7,588	278	50,532	135,811
2020	132,875	14,808	14,575	5,586	0	7,451	6,625	207	9,363	8,807
2019	131,203	17,102	22,281	5,586	0	11,355	7,080	368	4,199	8,124



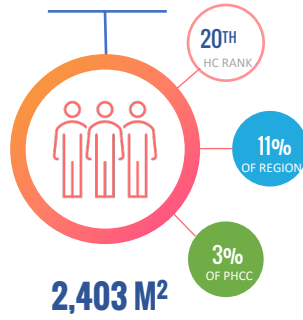
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
WAK	99.4%	17%	55%	71%	9	13%	80%	14%
CENTRAL	99.7%	17%	52%	68%	9	14%	68%	14%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# OMAR BIN KHATTAB HEALTH CENTER

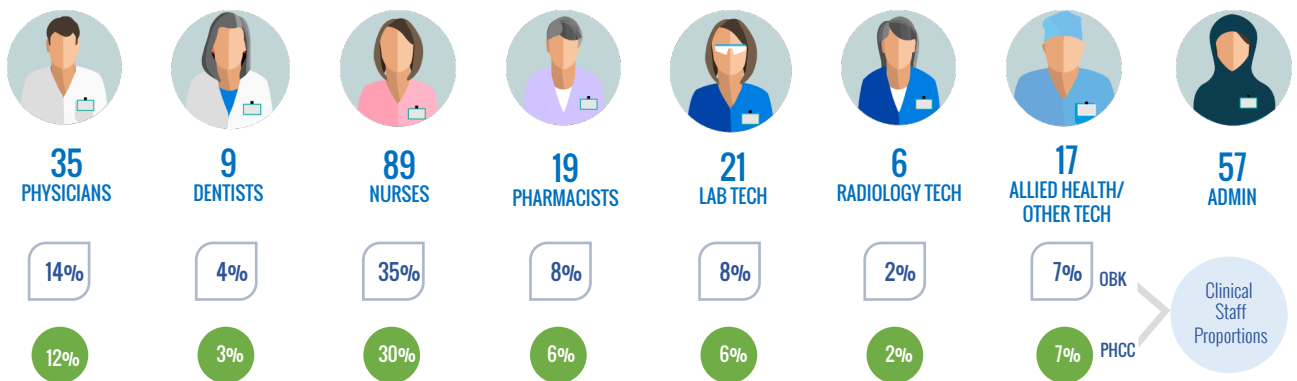
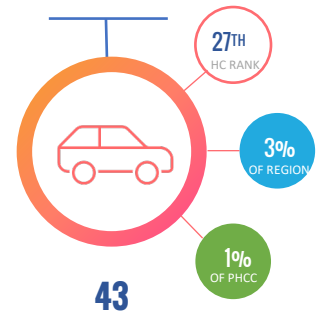
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

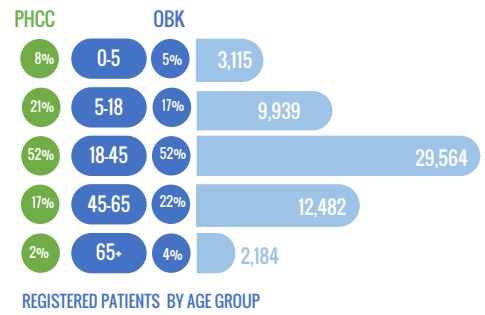
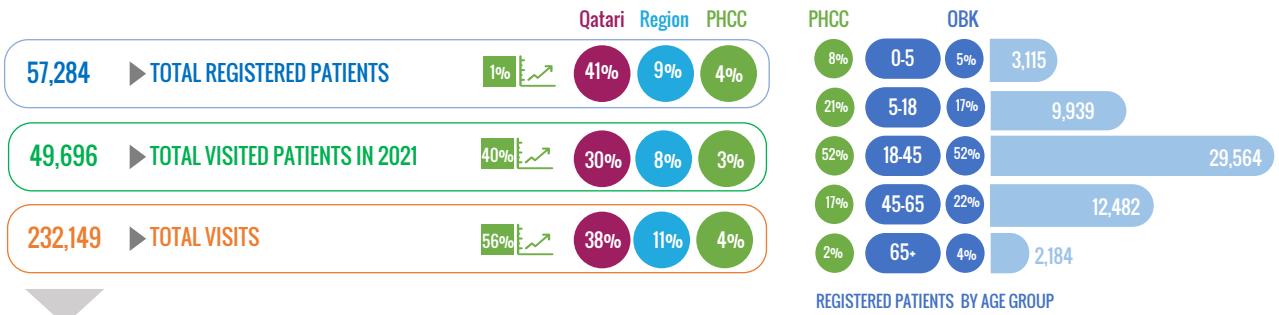


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

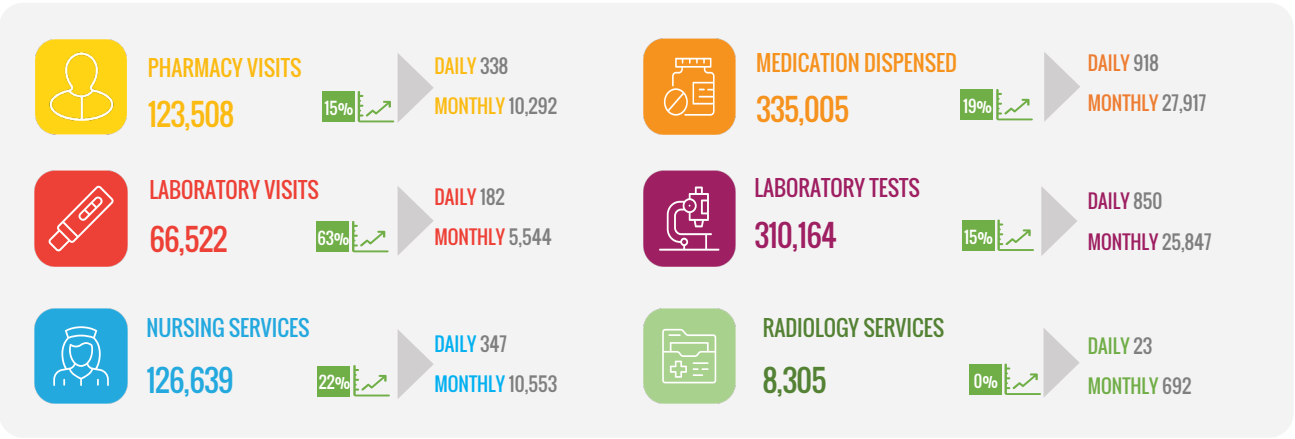


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	1	0	1

# OMAR BIN KHATTAB HEALTH CENTER



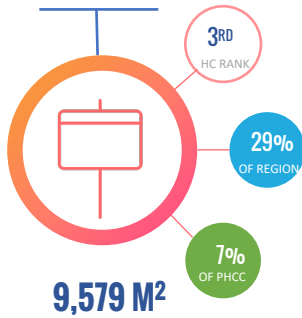
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	118,582	4,272	20,013	0	0	2,059	2,010	466	18,068	66,679
2020	108,666	4,989	17,136	0	0	4,146	2,069	278	2,462	8,451
2019	108,587	4,991	17,819	1	0	4,842	1,961	207	429	2,663



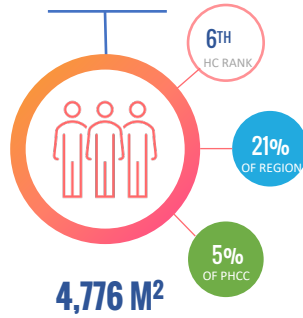
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
OBK	99.7%	19%	60%	74%	10	13%	90%	20%
CENTRAL	99.7%	17%	52%	68%	9	14%	68%	14%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# RAWDAT AL KHAIL HEALTH CENTER

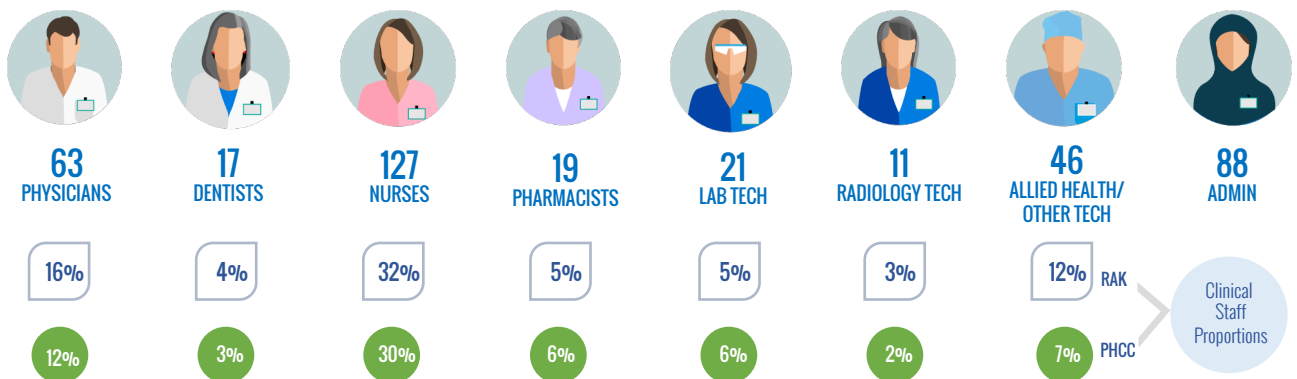
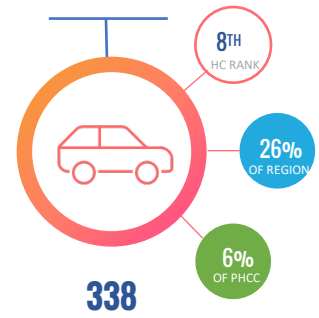
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

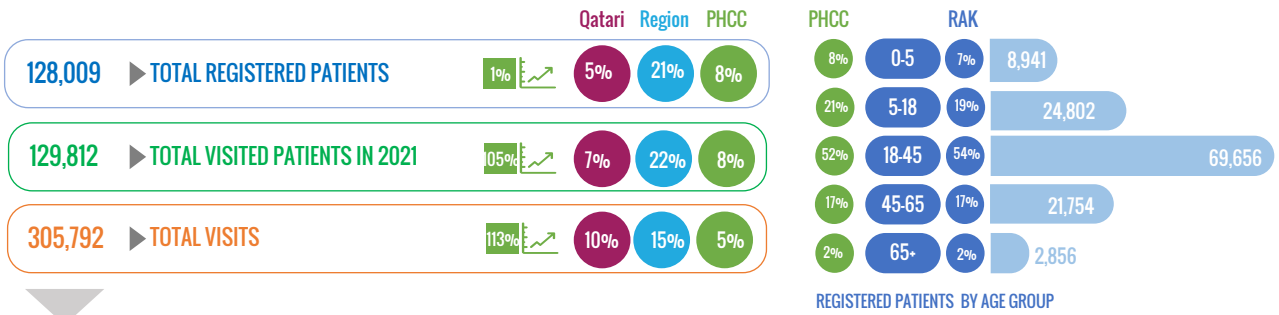


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

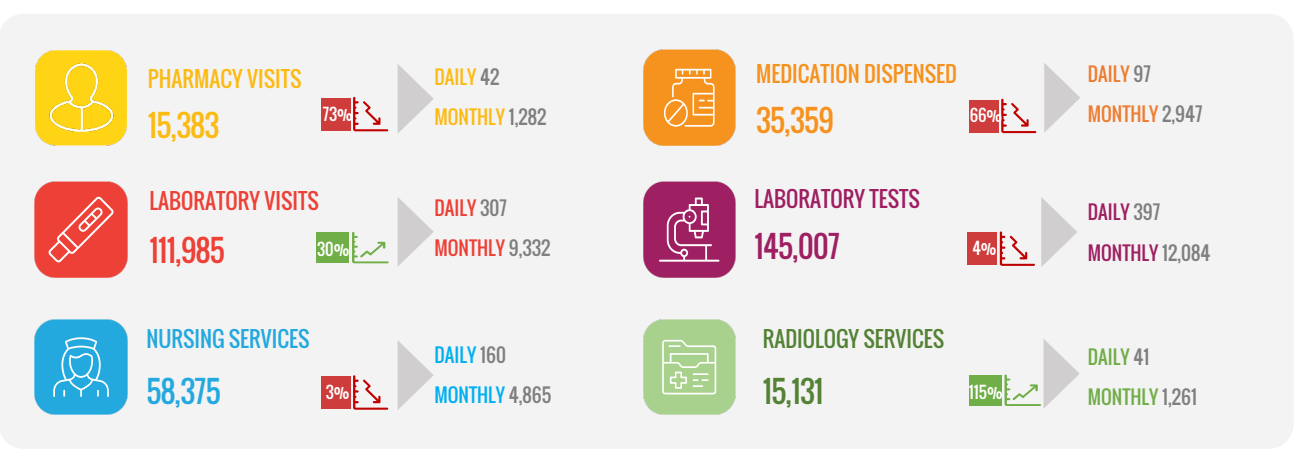


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	2	1	2	1	2	1	1

# RAWDAT AL KHAİL HEALTH CENTER



Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	71,508	2,665	2,485	1,629	8,369	0	220	0	39,567	179,349
2020	98,899	3,519	13,135	5,341	4,082	458	3,714	250	12,850	1,070
2019	143,227	14,860	33,618	19,103	2,780	3,365	16,382	844	7,332	648

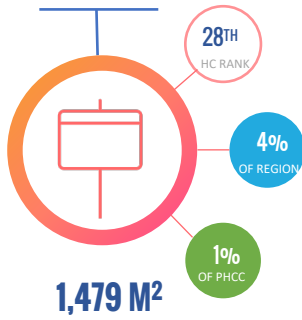


	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
RAK	99.9%	15%	49%	61%	9	1%	5%	0%
CENTRAL	99.7%	17%	52%	68%	9	14%	68%	14%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

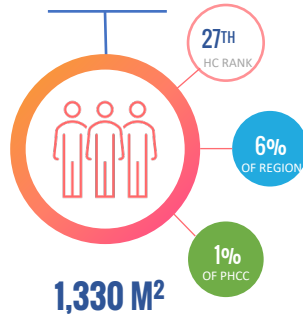


# UMM GHUWAILINA HEALTH CENTER

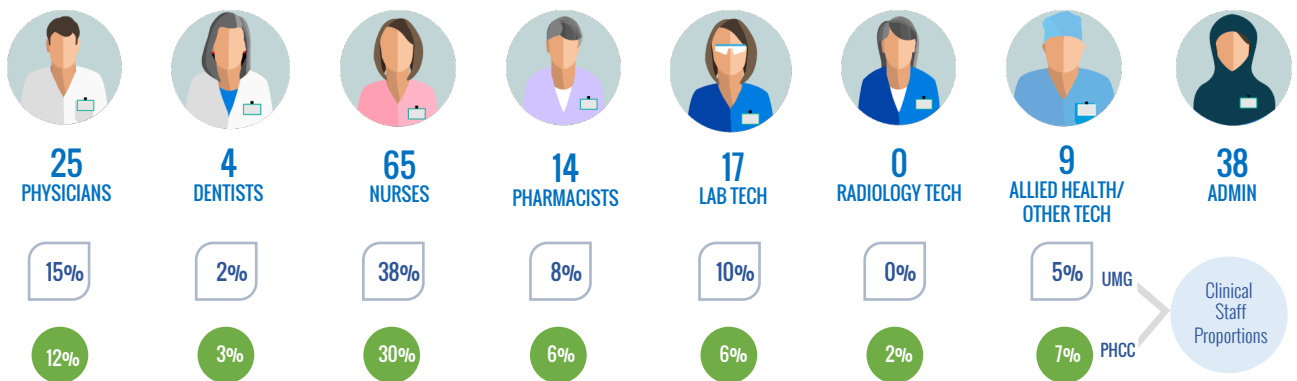
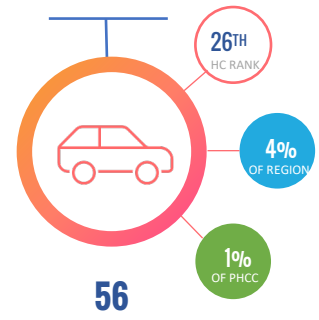
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

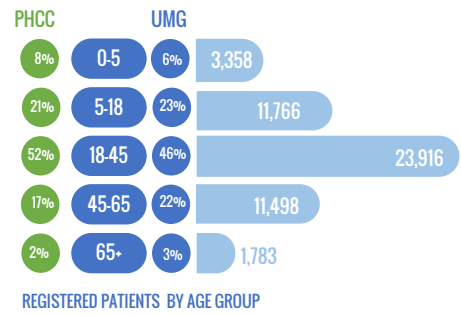
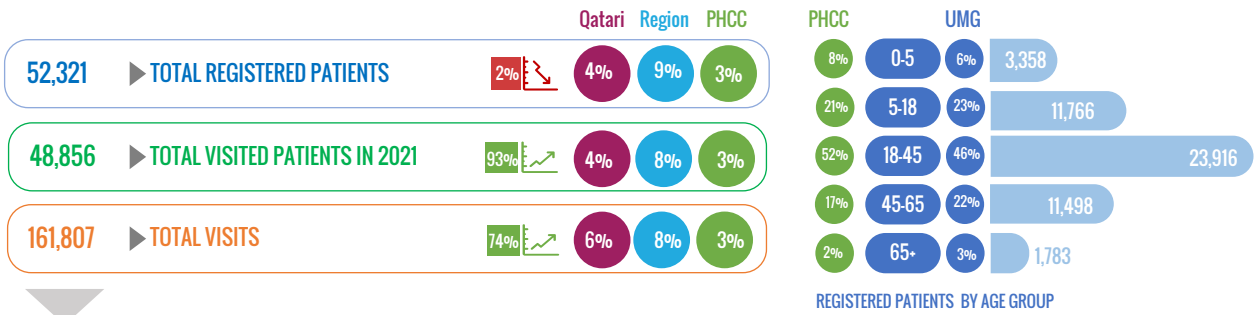


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

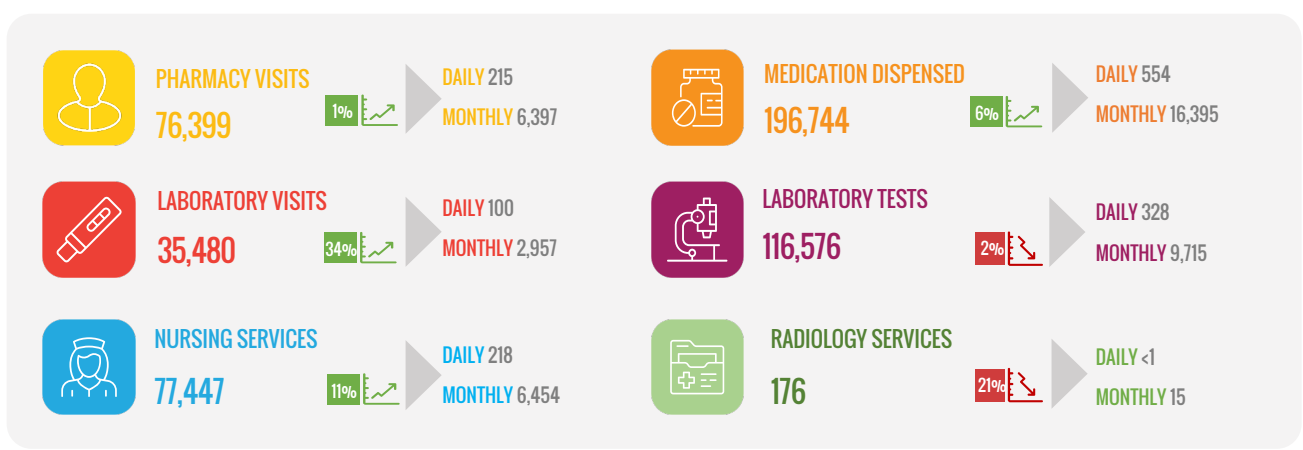


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	0	0	0	0

# UMM GHUWAILINA HEALTH CENTER



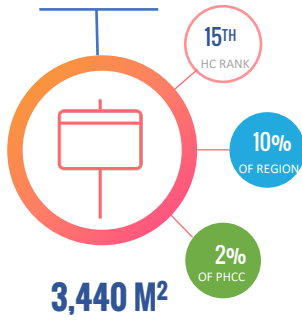
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	67,292	4,706	7,729	0	0	856	2,980	0	11,527	66,717
2020	69,797	4,917	7,963	0	0	1,977	1,977	0	1,977	3,746
2019	73,963	5,710	11,290	0	0	3,388	1,570	0	21	1,460



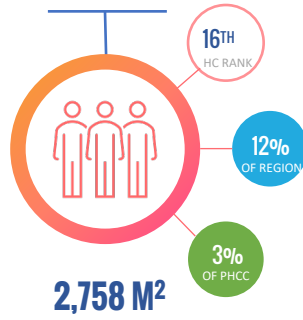
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
UMG	100%	14%	57%	51%	11	11%	48%	28%
CENTRAL	99.7%	17%	52%	68%	9	14%	68%	14%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# WEST BAY HEALTH CENTER

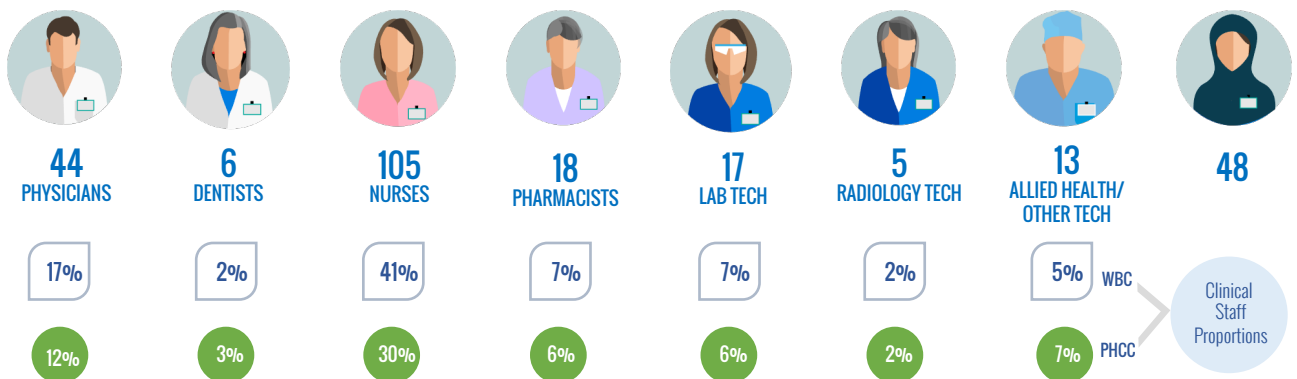
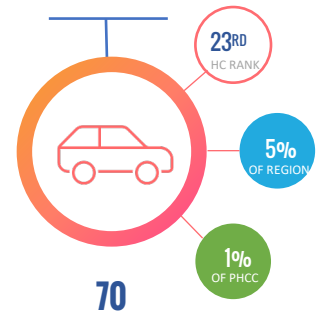
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

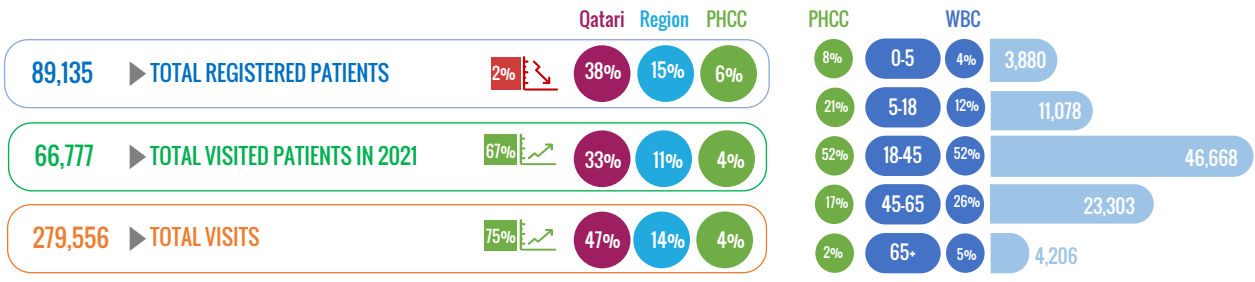


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

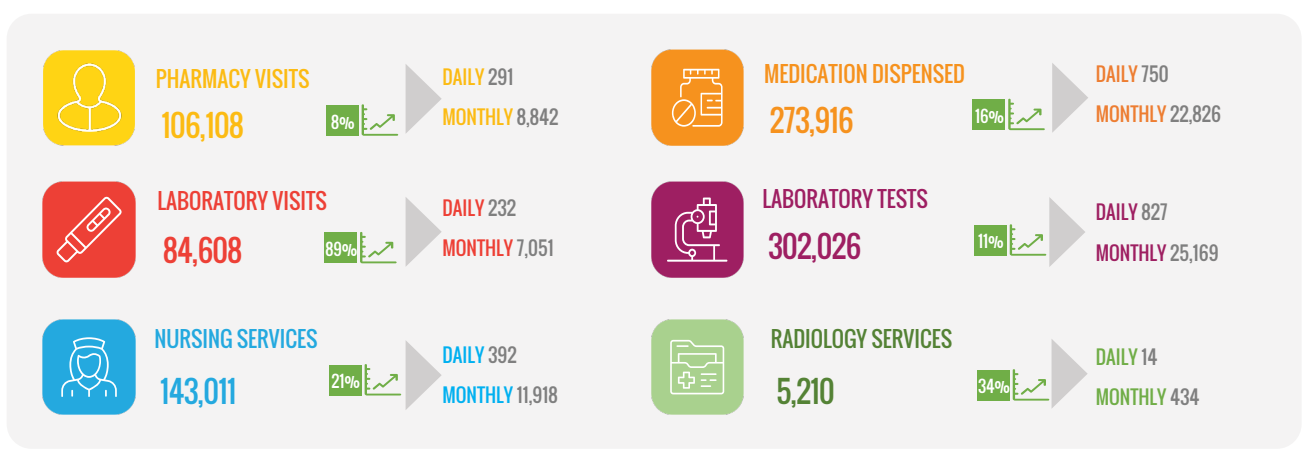


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	1	1	1	1	0	0	0

# WEST BAY HEALTH CENTER



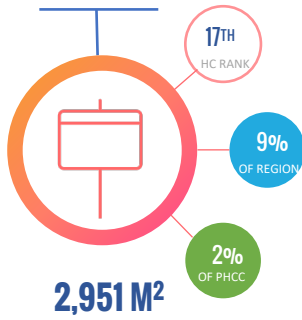
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	127,599	5,100	12,476	3,418	0	858	4,089	0	34,689	91,327
2020	119,445	5,168	9,622	3,490	0	4,361	2,631	0	5,495	9,278
2019	122,162	5,606	13,038	4,033	0	7,465	2,187	0	987	11,813



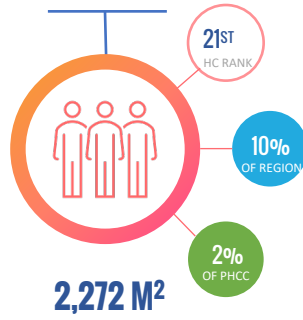
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
WBC	99.7%	20%	63%	73%	10	13%	68%	14%
CENTRAL	99.7%	17%	52%	68%	9	14.3%	68%	14%
PHCC	99.9%	20%	58%	71%	8	13%	63%	13%

# SOUTH WAKRA HEALTH CENTER

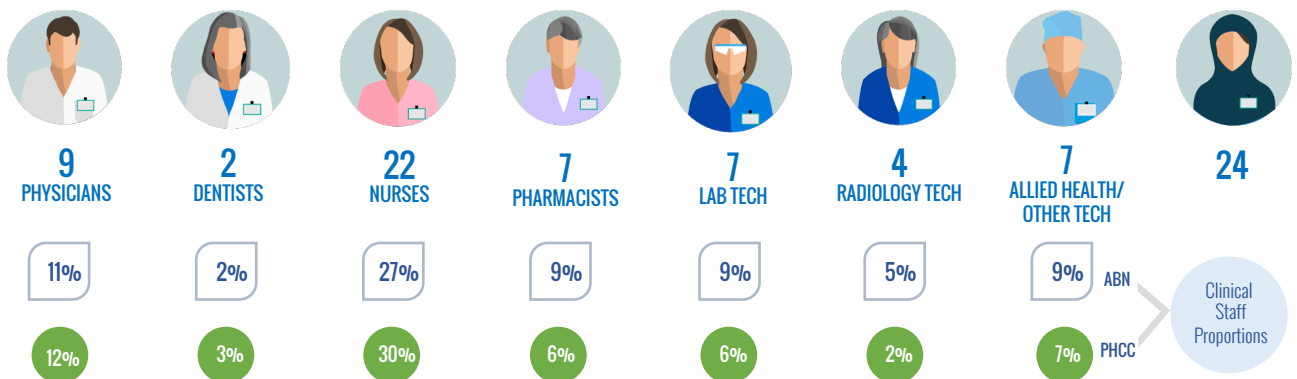
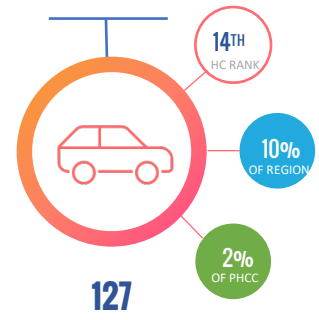
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

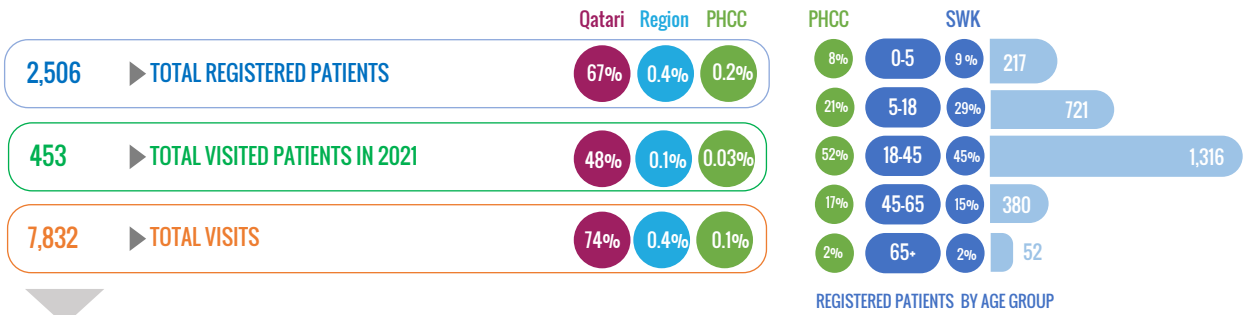


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

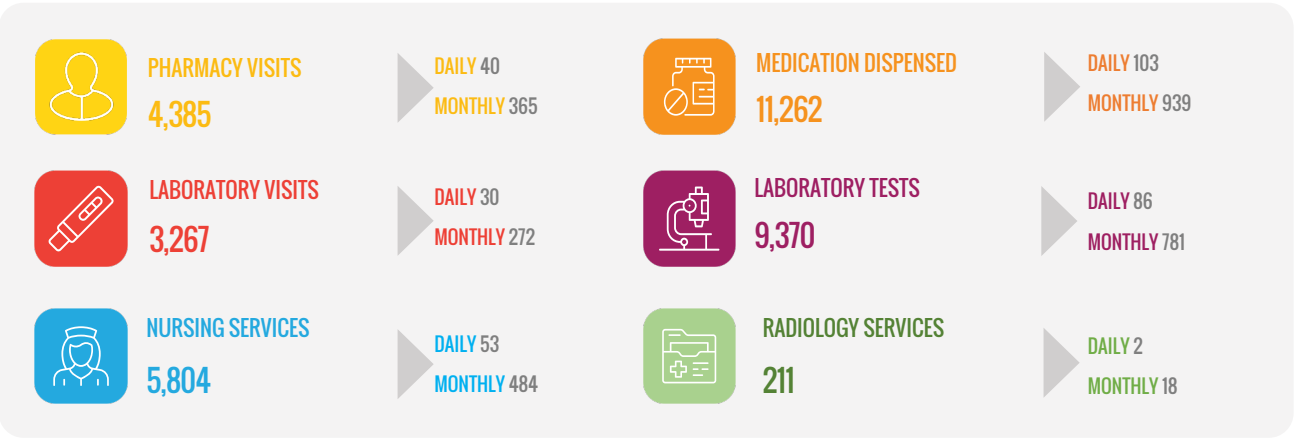


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	1	1	0	1	0	0	0

# SOUTH WAKRA HEALTH CENTER



Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	5,113	68	865	0	0	21	83	0	997	685
2020										
2019										

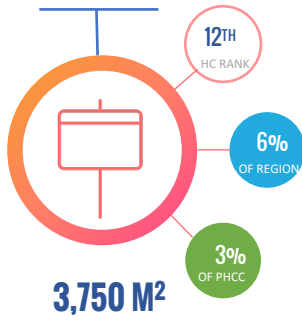


	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
SWK	99.4%	33%	79%	75%	4	10%	93%	9%
CENTRAL	99.7%	17%	52%	68%	9	14%	68%	14%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

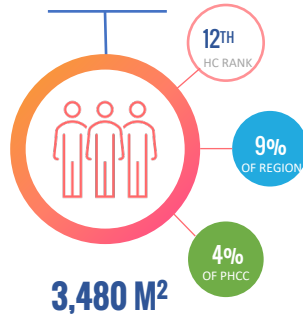


# AL DAAYEN HEALTH CENTER

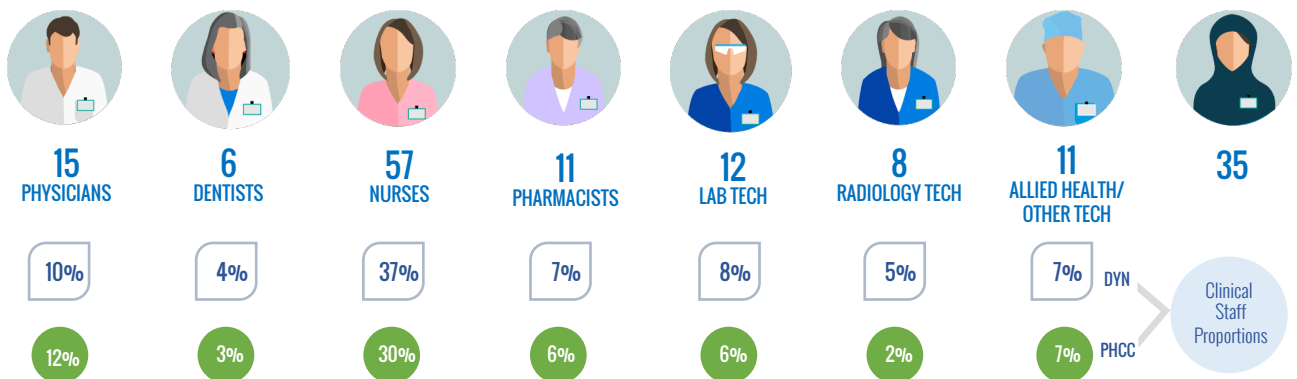
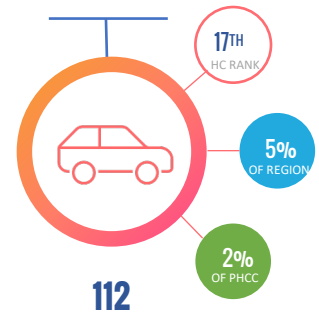
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

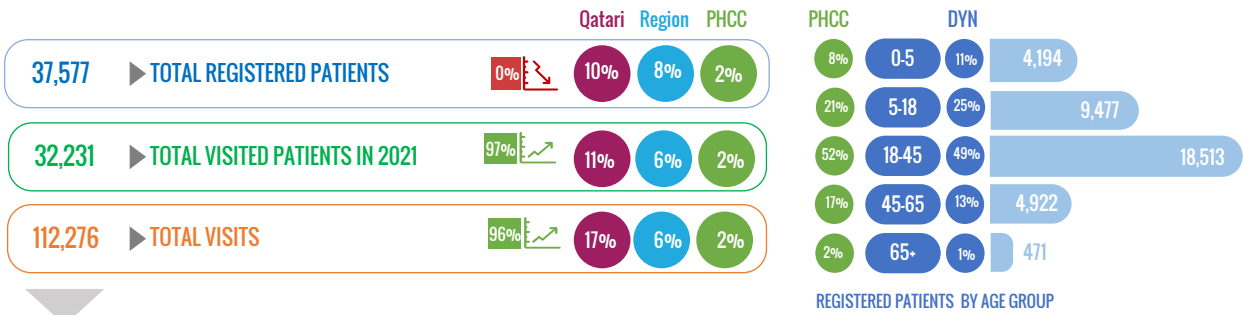


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

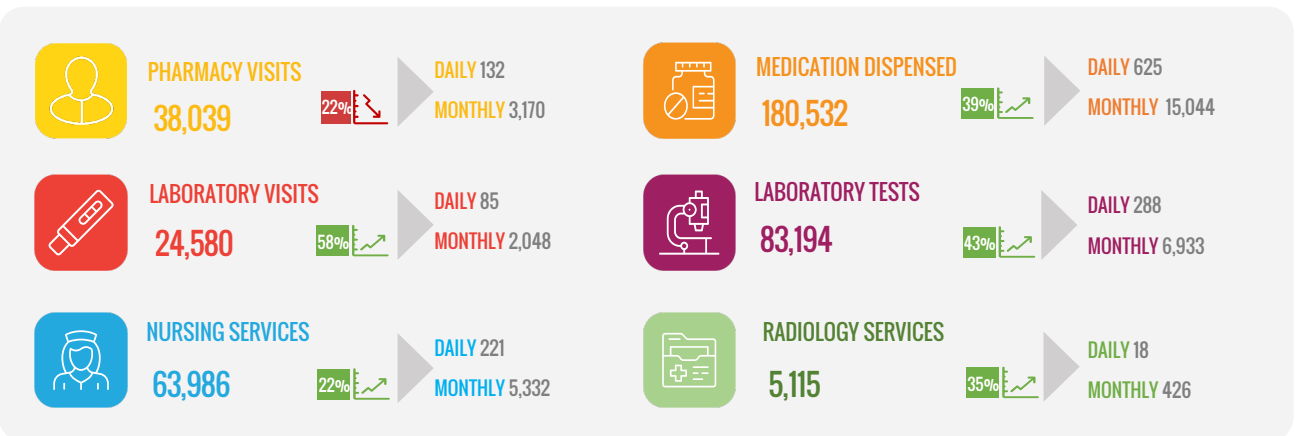


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	1	0	1

# AL DAAYEN HEALTH CENTER



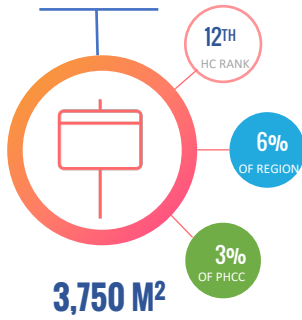
	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
<b>2021</b>	42,132	5,558	6,654	0	0	1,027	1,017	284	5,372	50,232
<b>2020</b>	36,061	6,289	6,716	0	0	2,065	1,326	75	1,079	3,809
<b>2019</b>	38,415	8,717	9,241	0	0	2,933	733	219	43	1,709



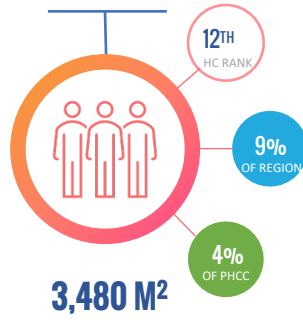
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>DYN</b>	99.7%	12%	53%	68%	10	13%	90%	13%
<b>NORTHERN</b>	99.6%	20%	58%	69%	8	13%	58%	11%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# GHARAFAH HEALTH CENTER

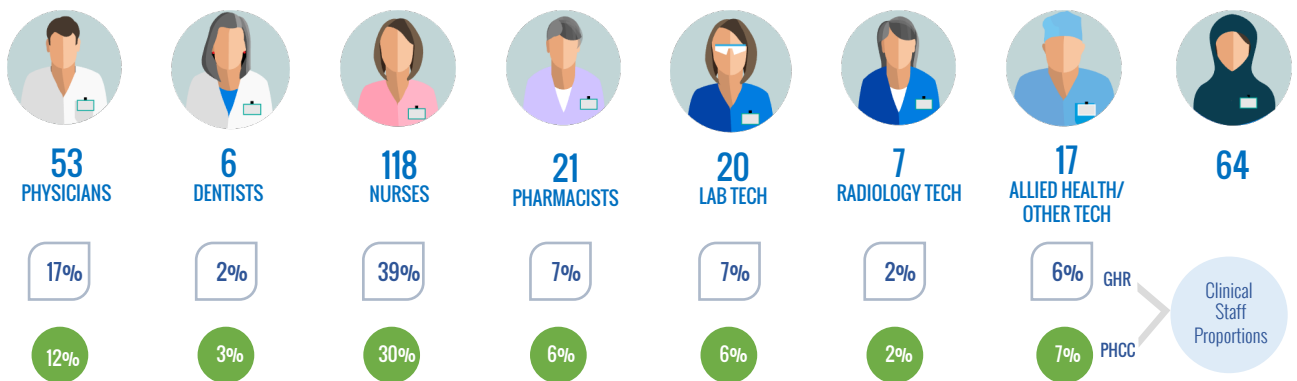
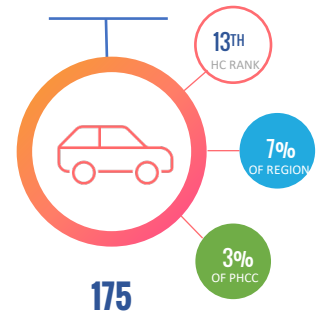
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

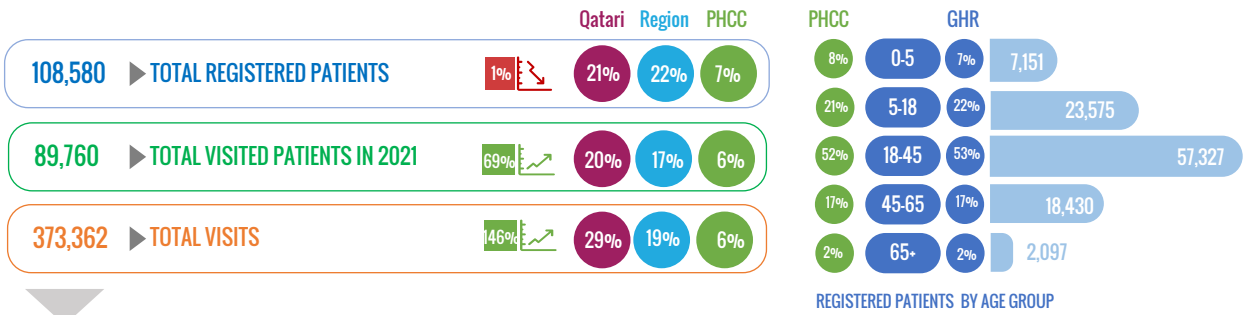


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

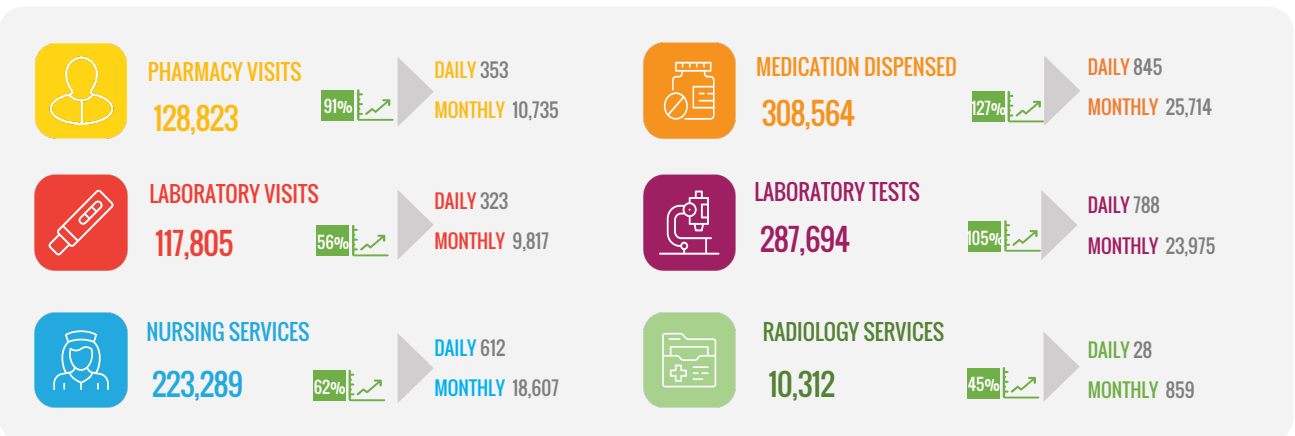


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	1	0	0

# GHARAFAH HEALTH CENTER



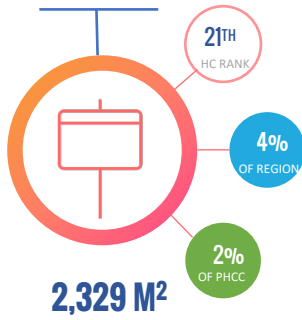
	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
<b>2021</b>	160,055	8,588	12,344	3,260	13,618	2,263	12,011	452	40,555	120,216
<b>2020</b>	127,017	3,319	4,384	1,107	3,911	2,568	3,916	228	3,739	1,474
<b>2019</b>	157,330	12,112	16,220	3,575	17,499	8,433	14,193	880	233	1,950



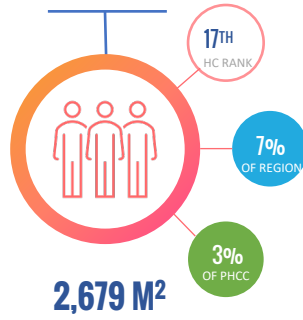
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>GHR</b>	99.2%	21%	60%	69%	7	13%	64%	11%
<b>NORTHERN</b>	99.6%	20%	58%	69%	8	13%	58%	11%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# LEGHUWAIRIYA HEALTH CENTER

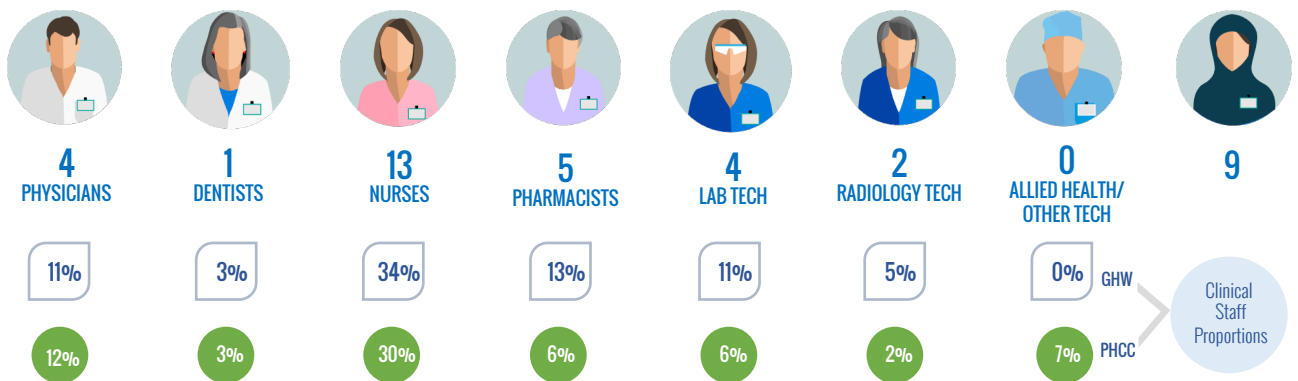
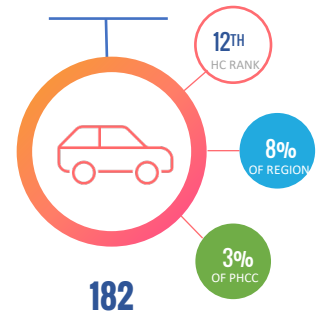
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

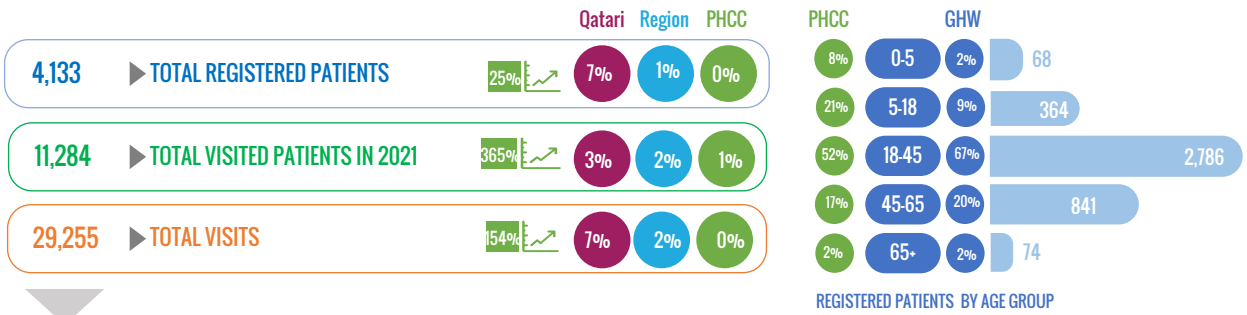


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



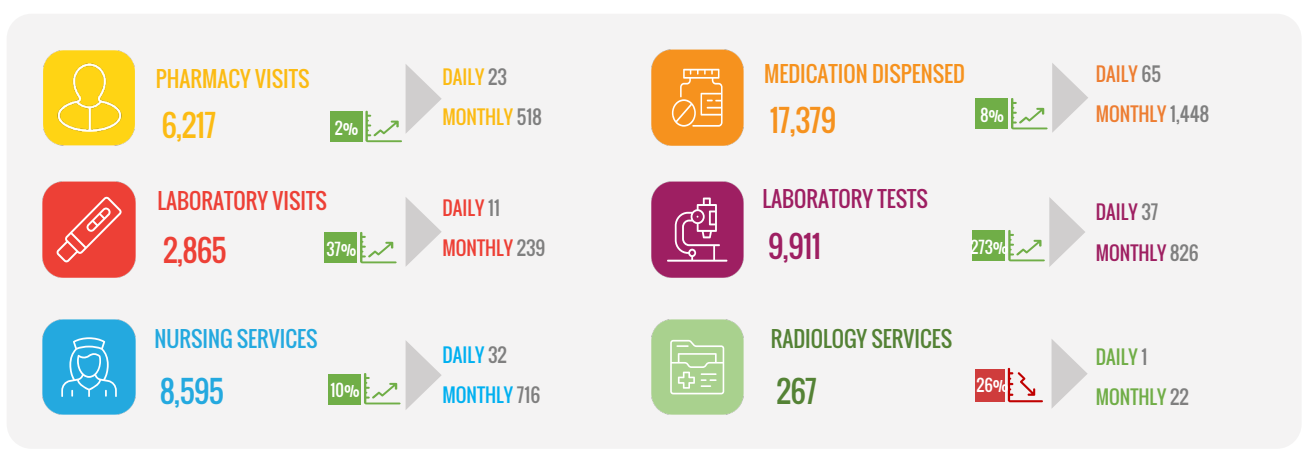
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	1	1	1	1	1	0	0

# LEGHUWAI RIYA HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

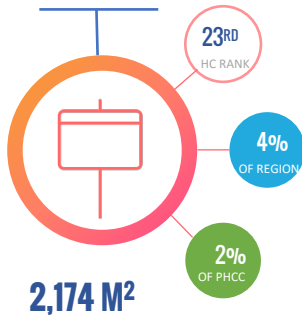
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	8,242	124	504	0	0	62	60	0	233	20,030
2020	9,840	161	943	0	1	498	26	0	0	54
2019	6,944	181	883	0	0	507	57	0	31	0



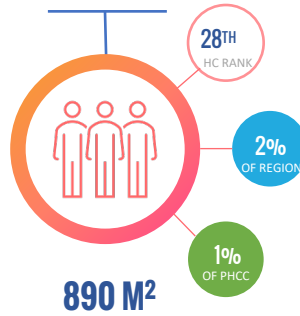
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
GHW	99.9%	24%	57%	63%	9	10%	86%	9%
NORTHERN	99.6%	20%	58%	69%	8	13%	58%	11%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# KAABAN HEALTH CENTER

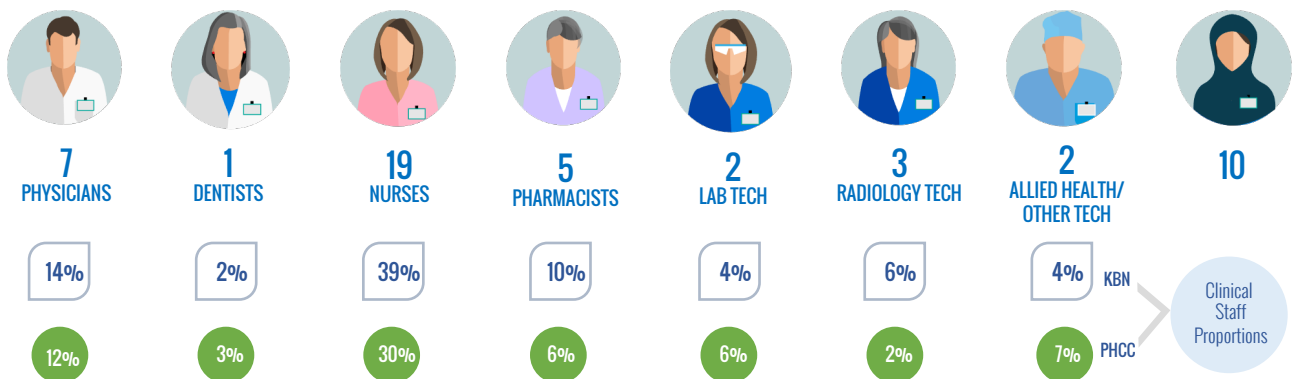
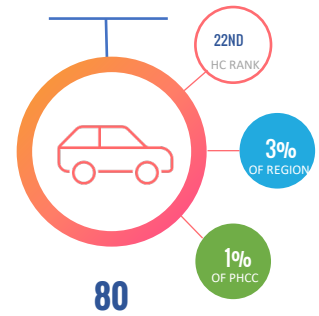
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS



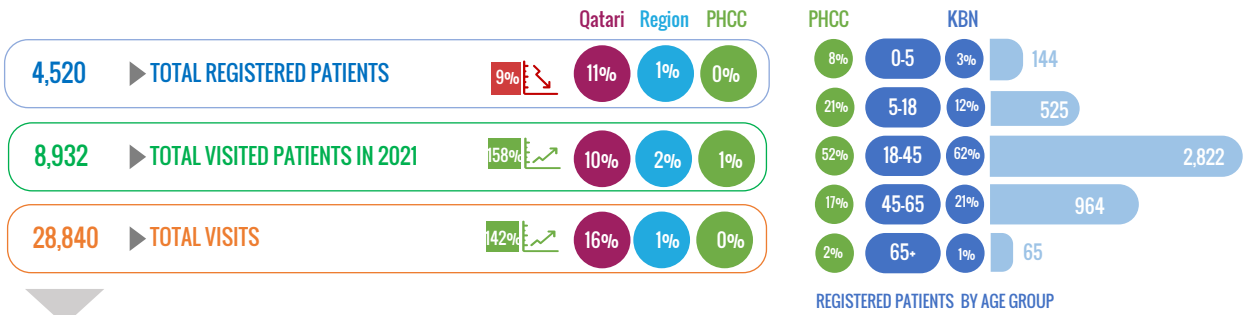
## TOTAL ROOMS ALLOCATED PER SERVICE LINES



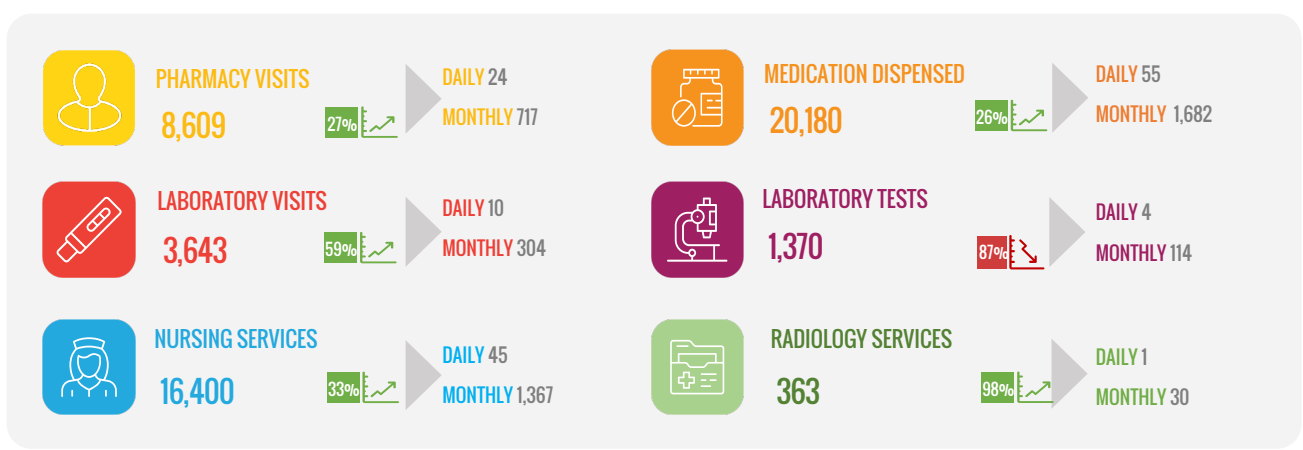
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	1	1	0	1	0	0	0



# KAABAN HEALTH CENTER



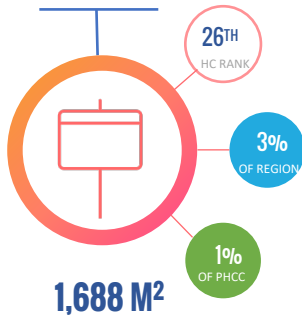
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	7,148	261	702	0	5,065	100	11	0	275	15,278
2020	7,239	271	20	0	4,222	61	6	0	24	86
2019	4,544	250	641	0	3,841	397	9	0	47	6



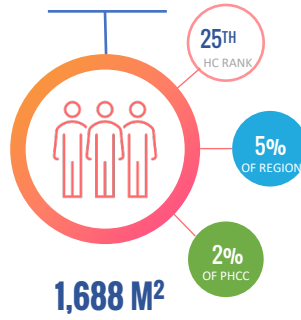
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>KBN</b>	99.8%	19%	76%	78%	8	6%	82%	9%
<b>NORTHERN</b>	99.6%	20%	58%	69%	8	13%	58%	11%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# AL KHOR HEALTH CENTER

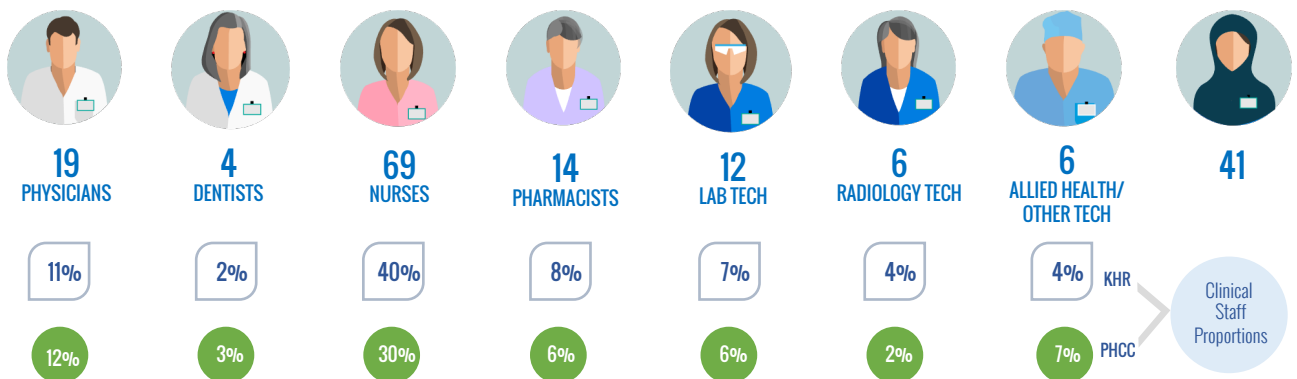
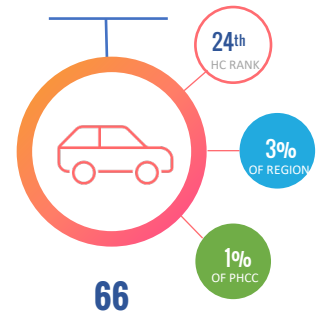
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

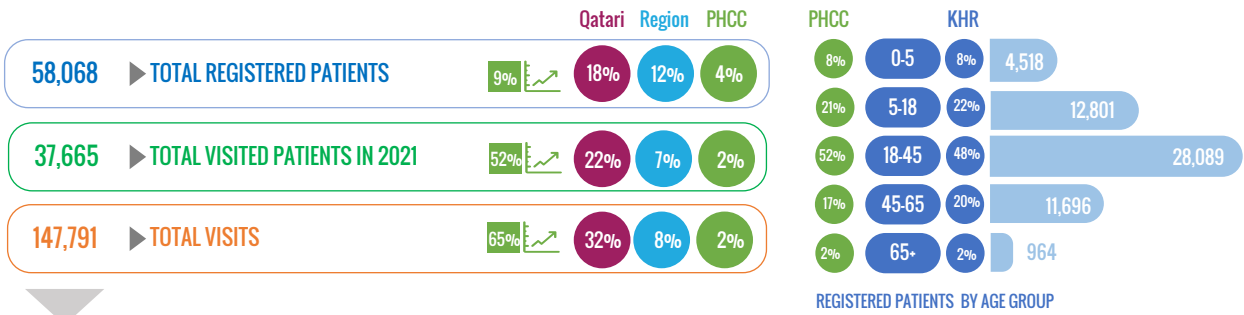


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

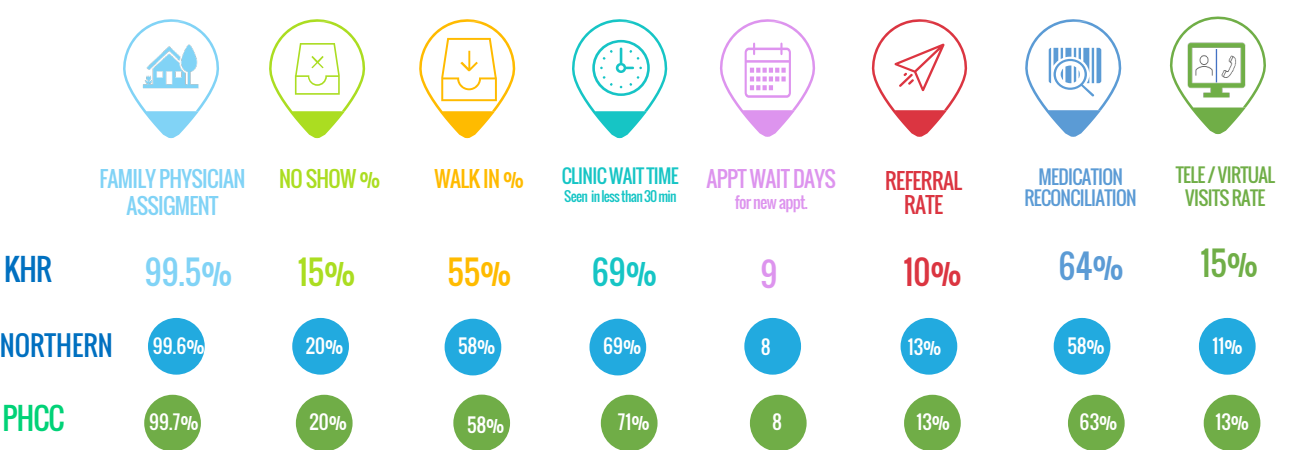
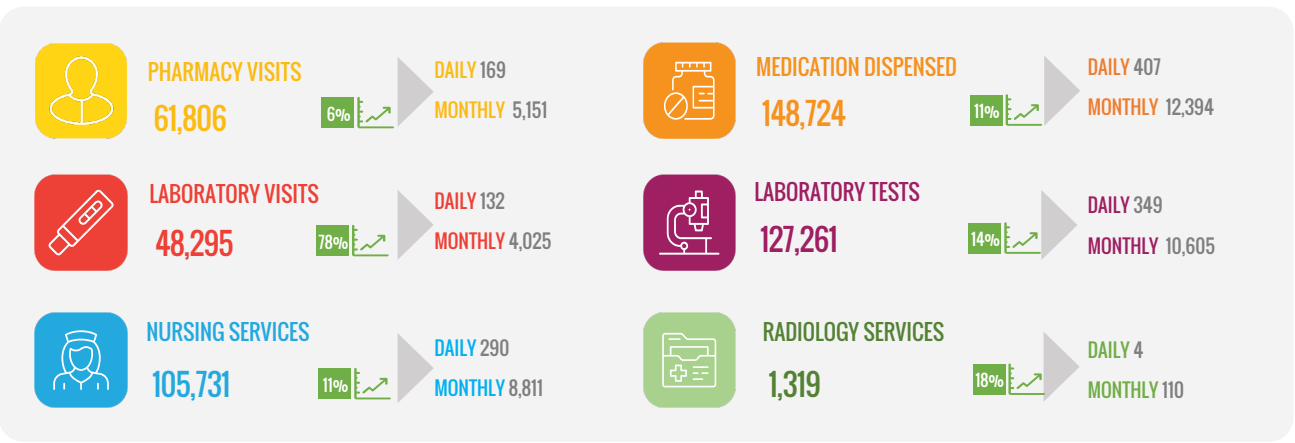


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	0	0	0

# AL KHOR HEALTH CENTER

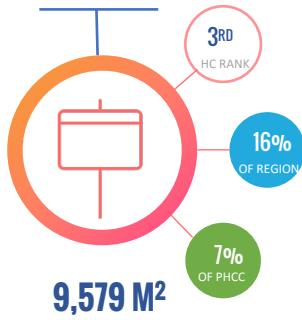


Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	69,766	5,172	7,884	0	0	1,054	1,267	0	15,695	46,953
2020	66,975	5,348	7,455	0	0	2,678	1,292	0	2,740	3,014
2019	61,462	5,779	9,844	0	0	3,098	1,780	0	507	2,362

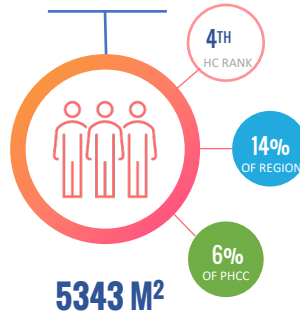


# LEABAIB HEALTH CENTER

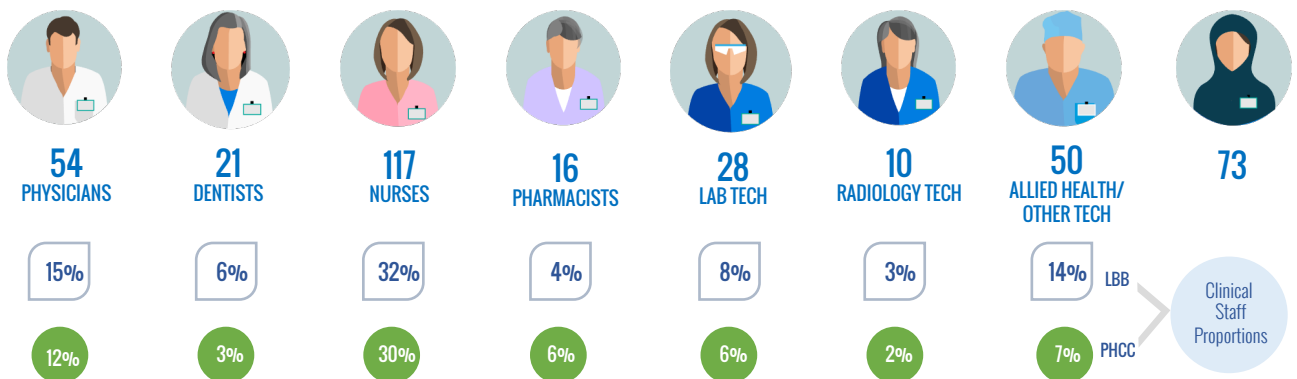
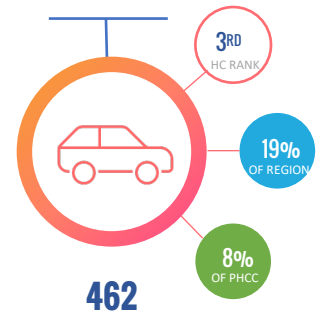
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

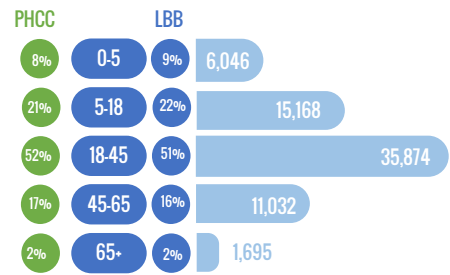
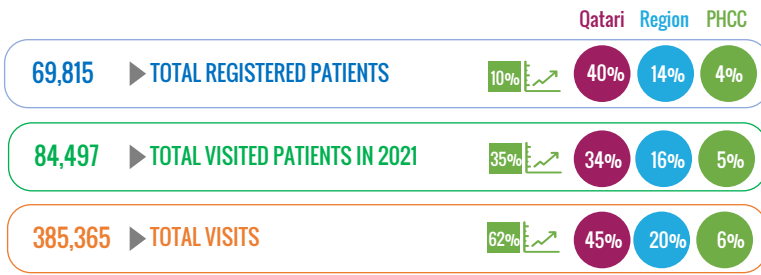


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



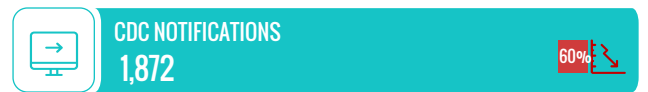
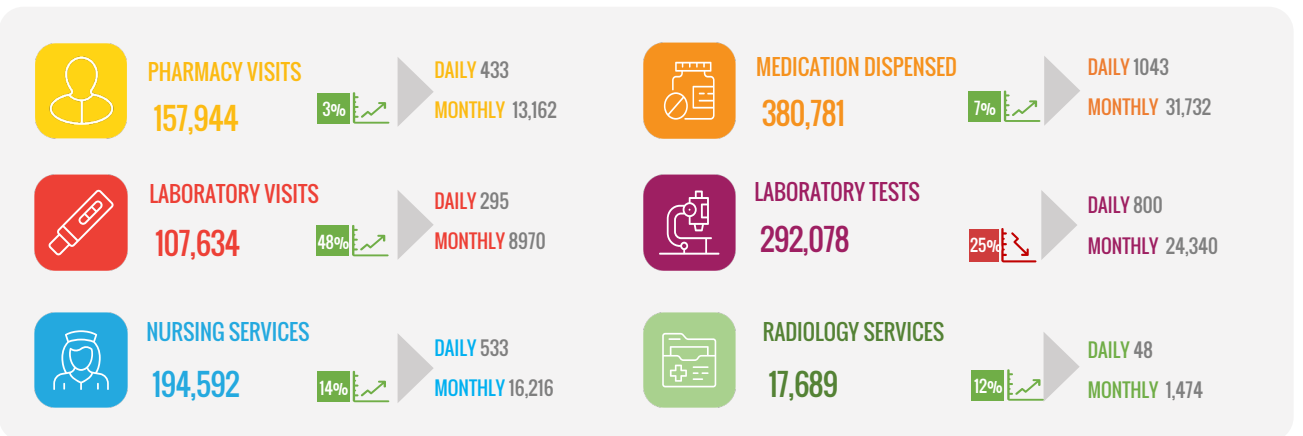
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	2	1	2	1	3	1	1

# LEABAIB HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

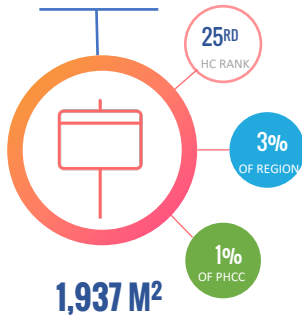
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	176,718	7,558	24,818	21,528	0	1,728	15,570	3,134	19,693	114,618
2020	147,620	13,227	26,453	15,528	0	4,137	9,795	491	13,970	7,256
2019	140,094	7,856	28,720	15,042	0	3,475	16,187	939	10,913	2,012



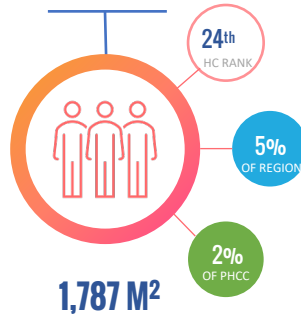
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
LBB	99.6%	24%	59%	66%	9	12%	44%	11%
NORTHERN	99.6%	20%	58%	69%	8	13%	58%	11%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# MADINAT KHALIFA HEALTH CENTER

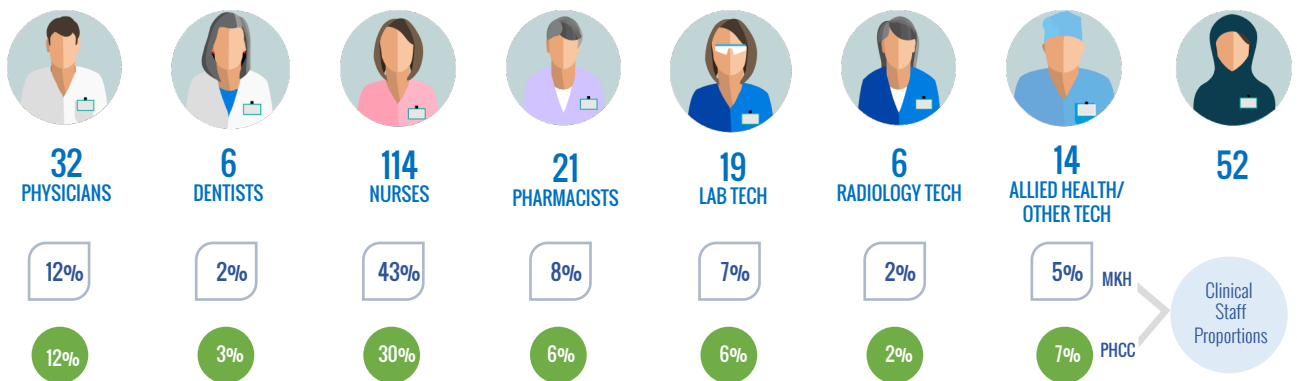
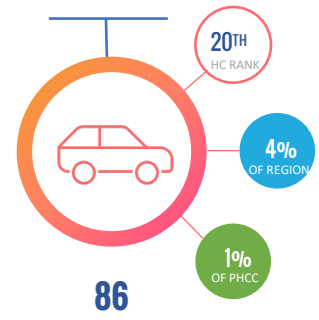
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

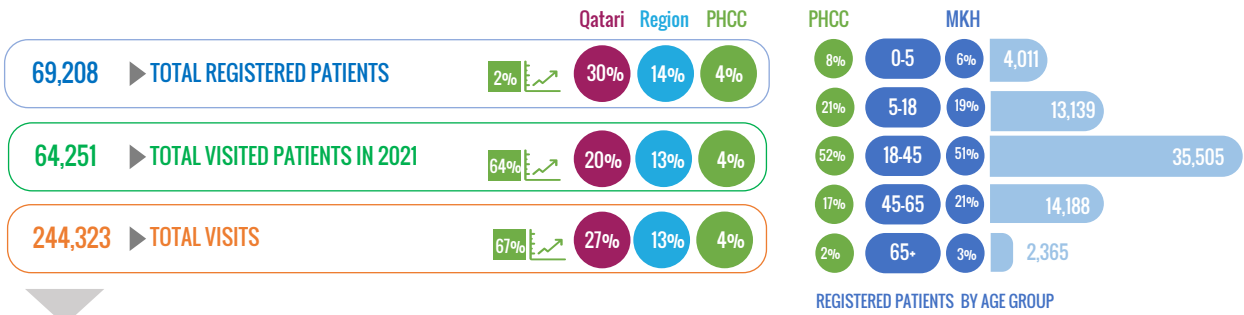


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

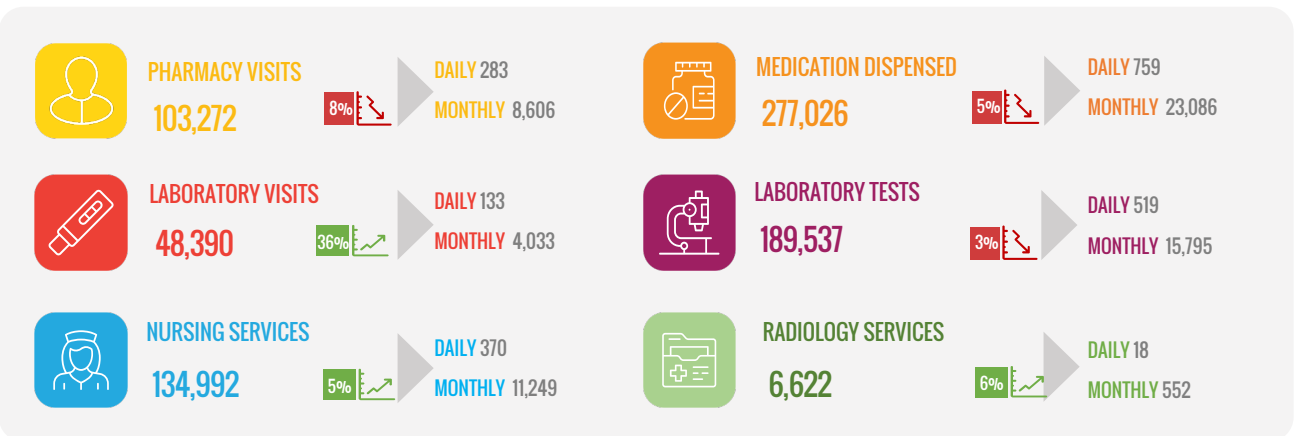


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	1	0	1

# MADINAT KHALIFA HEALTH CENTER



	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
<b>2021</b>	108,470	6,103	10,553	0	0	1,978	2,958	0	15,150	99,111
<b>2020</b>	109,974	6,661	12,305	0	0	6,435	2,146	0	3,203	5,428
<b>2019</b>	137,088	7,558	15,420	0	0	8,078	1,959	0	401	5,071

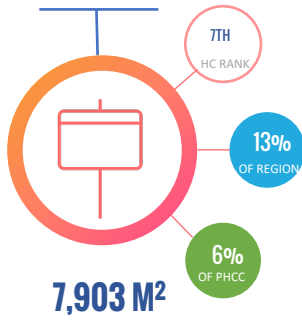


	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>MKH</b>	99.6%	25%	65%	71%	10	11%	49%	12%
<b>NORTHERN</b>	99.6%	20%	58%	69%	8	13%	58%	11%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

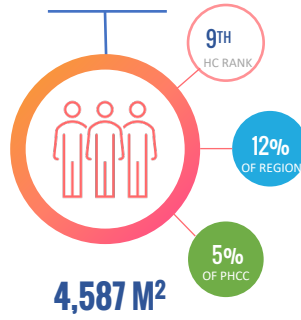


# QATAR UNIVERSITY HEALTH CENTER

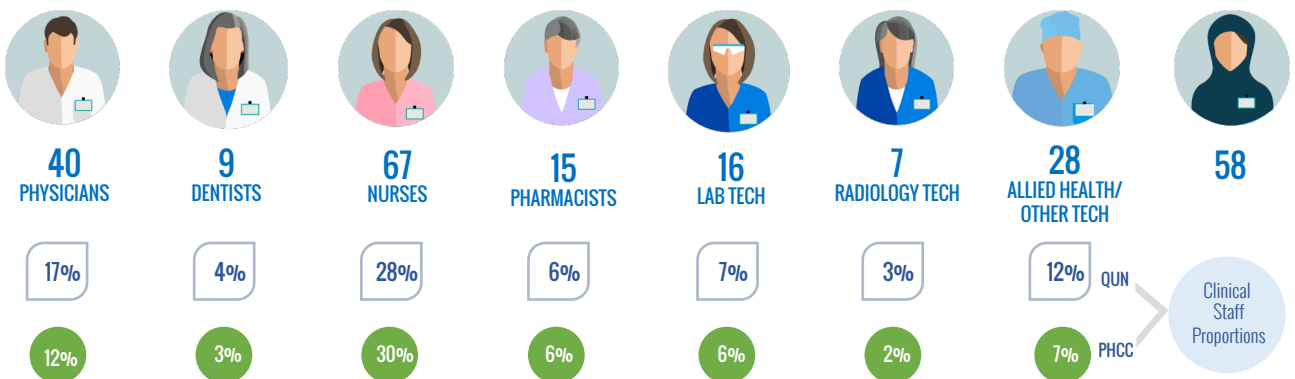
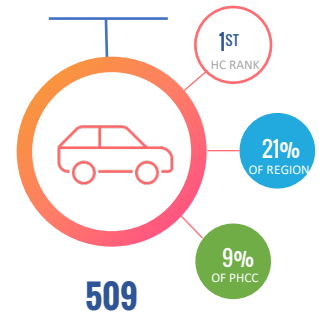
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

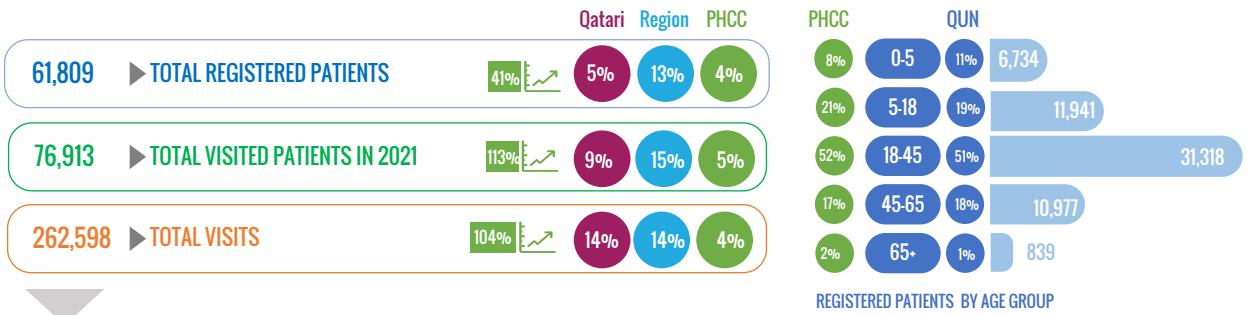


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

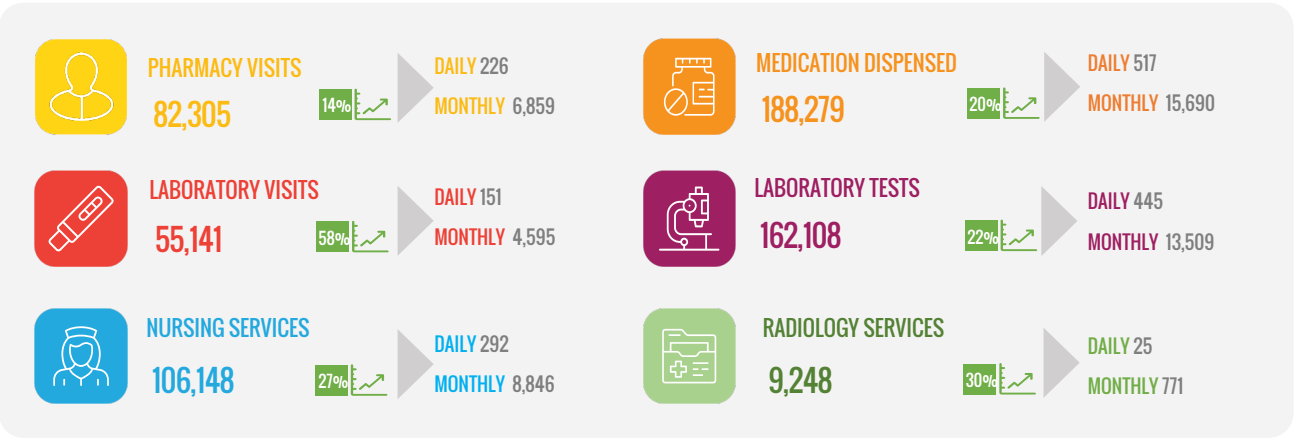


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	2	1	1	1	2	1	1

# QATAR UNIVERSITY HEALTH CENTER



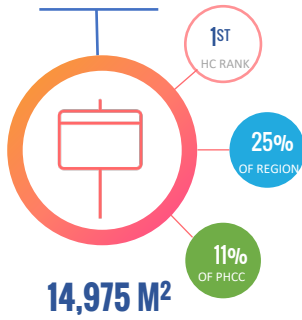
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	72,022	10,127	11,756	17,651	0	1,731	11,864	369	19,284	117,794
2020	70,859	9,487	12,299	13,923	0	2,587	7,173	244	4,918	6,989
2019	39,107	2,328	10,890	10,998	0	1,076	8,201	158	126	871



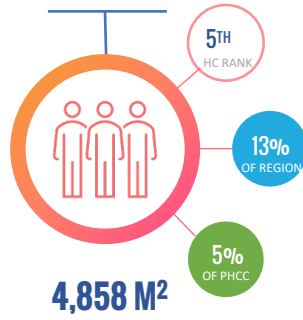
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
QUN	99.9%	11%	41%	66%	7	17%	69%	14%
NORTHERN	99.6%	20%	58%	69%	8	13%	58%	11%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# AL RUWAIS HEALTH CENTER

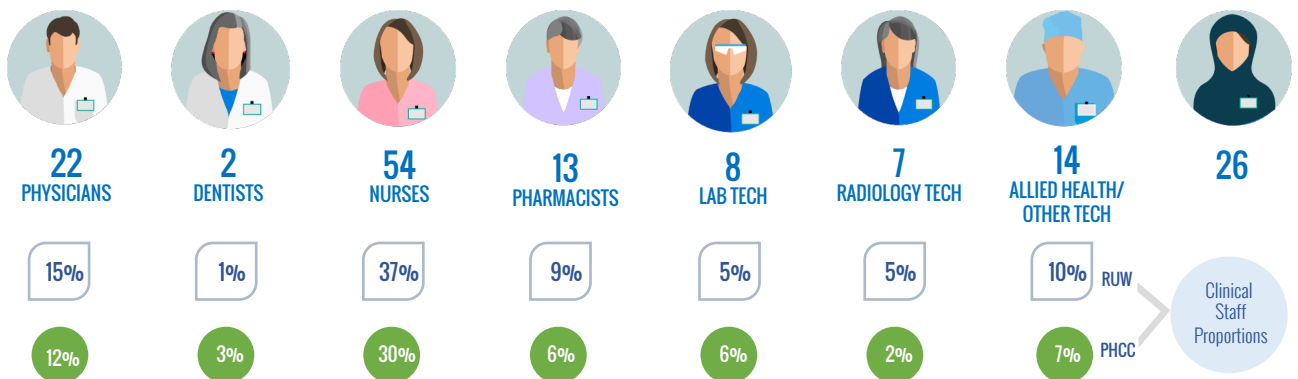
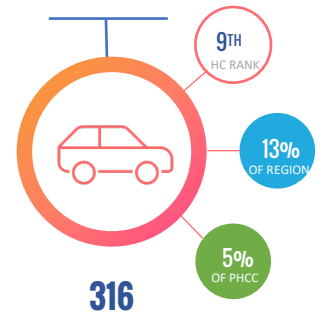
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

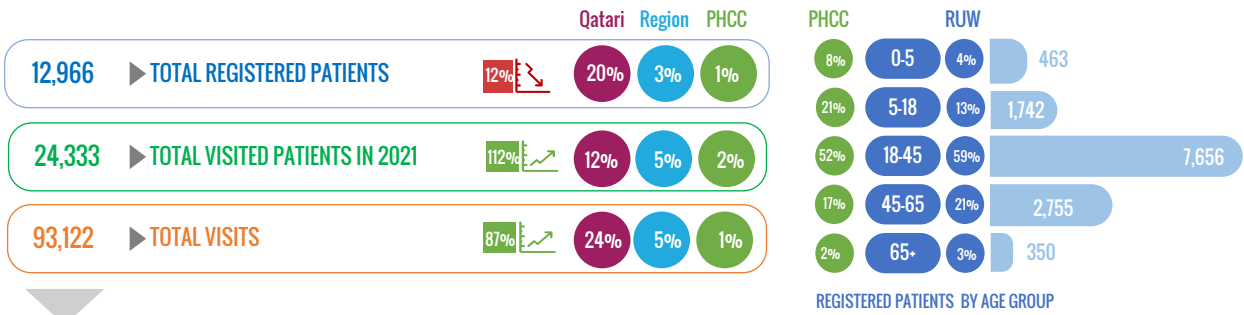


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

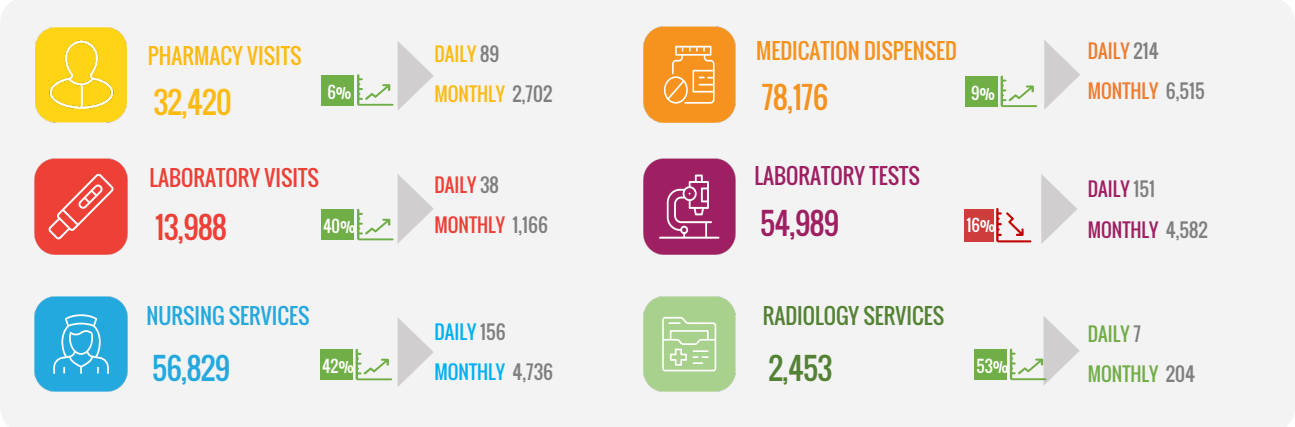


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	2	1	0	1	2	1	1

# AL RUWAIS HEALTH CENTER



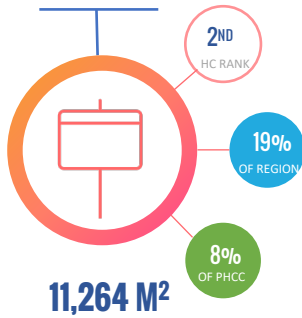
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	27,974	672	2,758	2,987	12,914	270	3,748	12	4,067	37,720
2020	32,114	374	2,095	2,321	7,864	657	1,800	49	1,164	1,034
2019	26,506	712	2,345	2,210	6,329	1,251	2,469	110	53	928



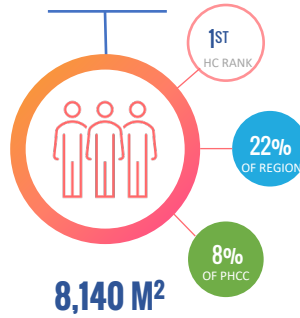
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>RUW</b>	99.7%	18%	58%	87%	9	11%	83%	12%
<b>NORTHERN</b>	99.6%	20%	58%	69%	8	13%	58%	11%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# UMM SLAL HEALTH CENTER

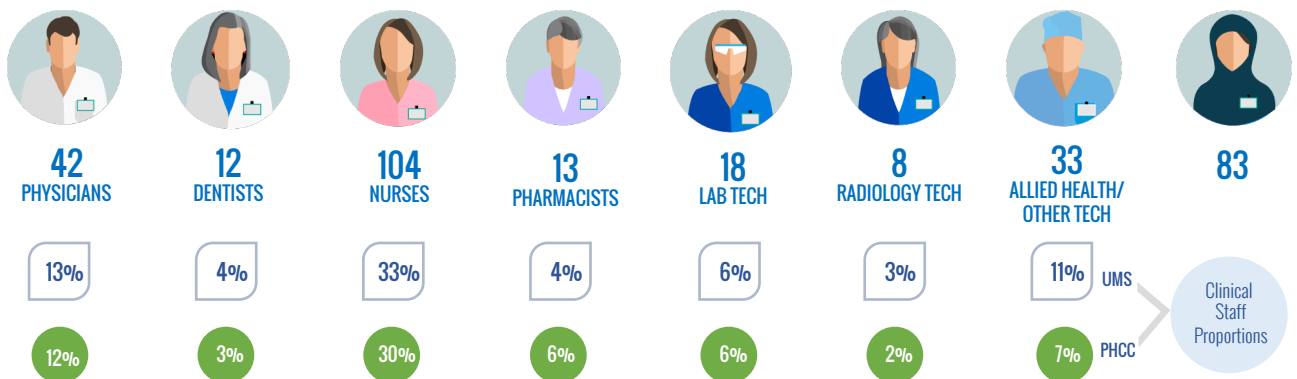
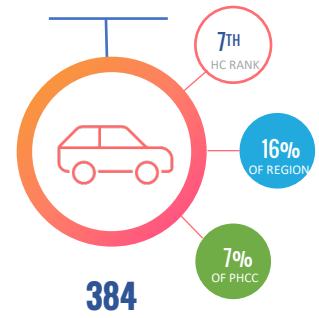
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

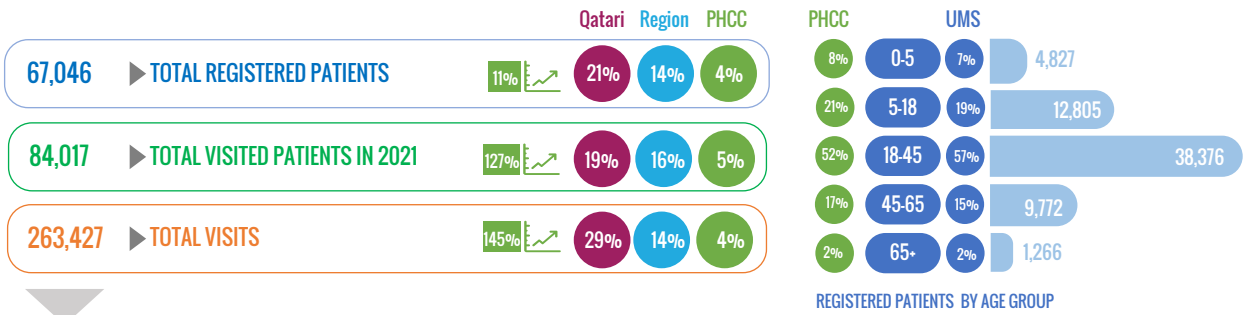


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

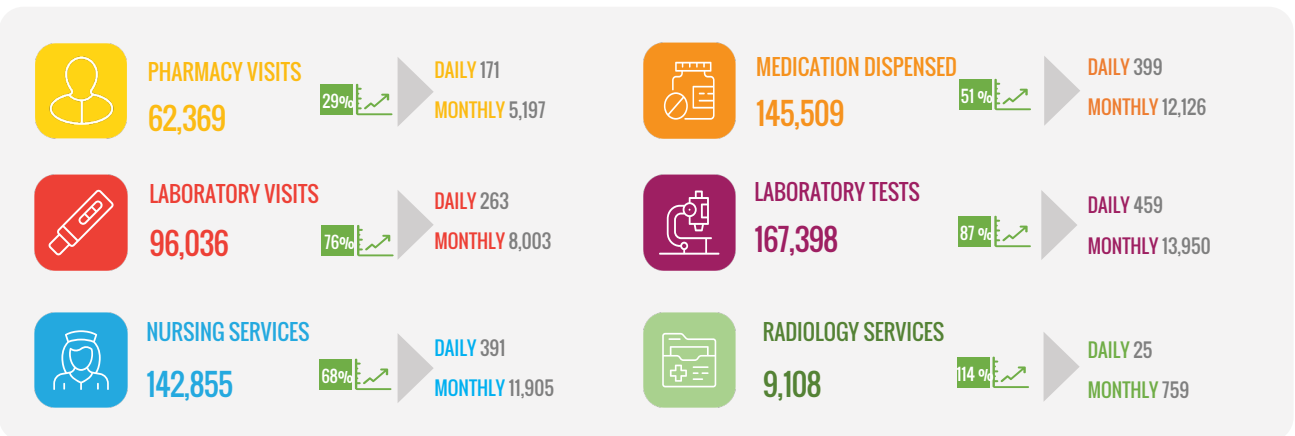


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	2	1	1	1	1	2	1	1

# UMM SLAL HEALTH CENTER



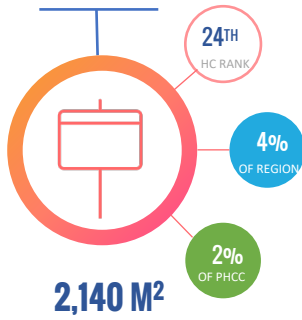
	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
<b>2021</b>	78,094	3,355	8,394	4,331	514	1,292	4,316	2,628	42,633	117,870
<b>2020</b>	81,255	2,022	5,127	3,336	89	3,183	2,644	91	7,594	2,133
<b>2019</b>	108,704	7,625	18,485	9,183	0	5,564	9,719	277	118	2,028



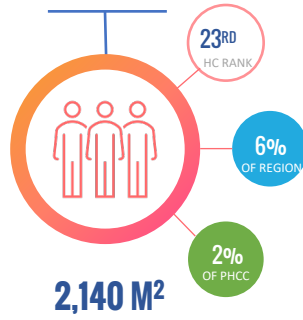
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>UMS</b>	99.6%	25%	63%	68%	6.4	13%	36%	3%
<b>NORTHERN</b>	99.6%	20%	58%	69%	8	13%	58%	11%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# ABU NAKHLA HEALTH CENTER

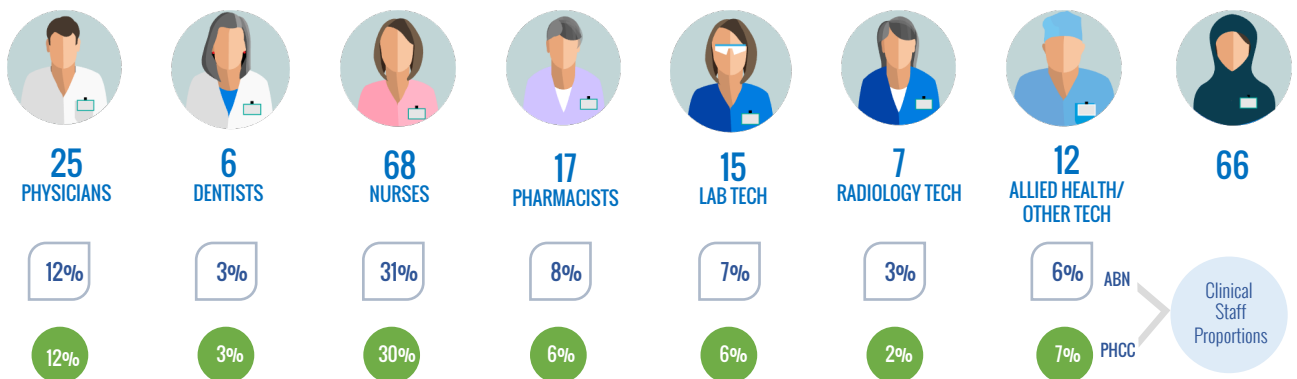
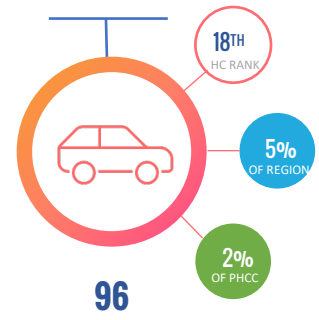
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS



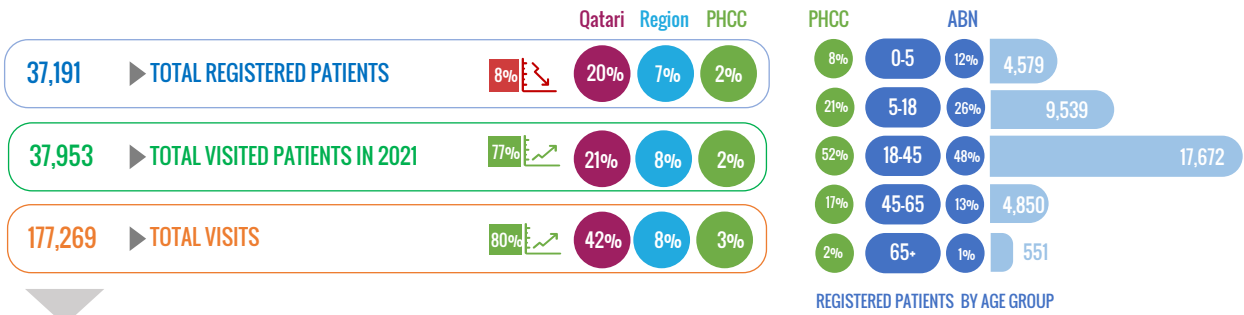
## TOTAL ROOMS ALLOCATED PER SERVICE LINES



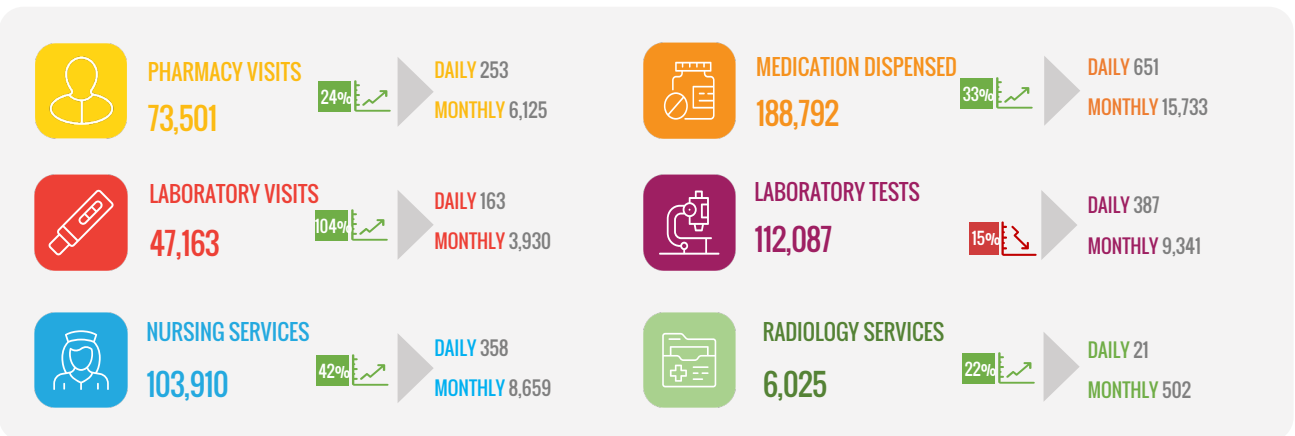
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	1	0	1



# ABU NAKHLA HEALTH CENTER



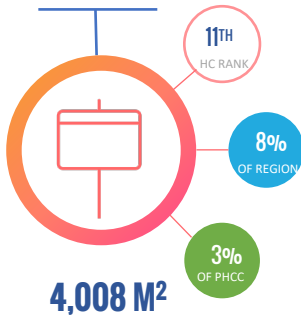
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	85,806	5,647	8,002	0	0	1,189	1,274	0	17,349	58,002
2020	74,411	6,422	7,404	0	0	3,321	1,576	0	9	5,365
2019	84,769	9,153	10,329	0	0	6,087	1,309	0	90	1,305



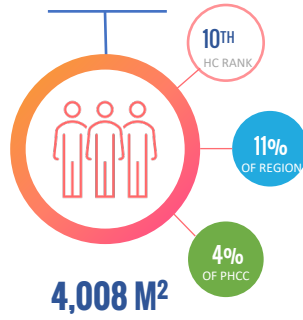
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
ABN	99.7%	22%	71%	79%	6	11%	94%	11%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# ABU BAKER SIDDIQUE HEALTH CENTER

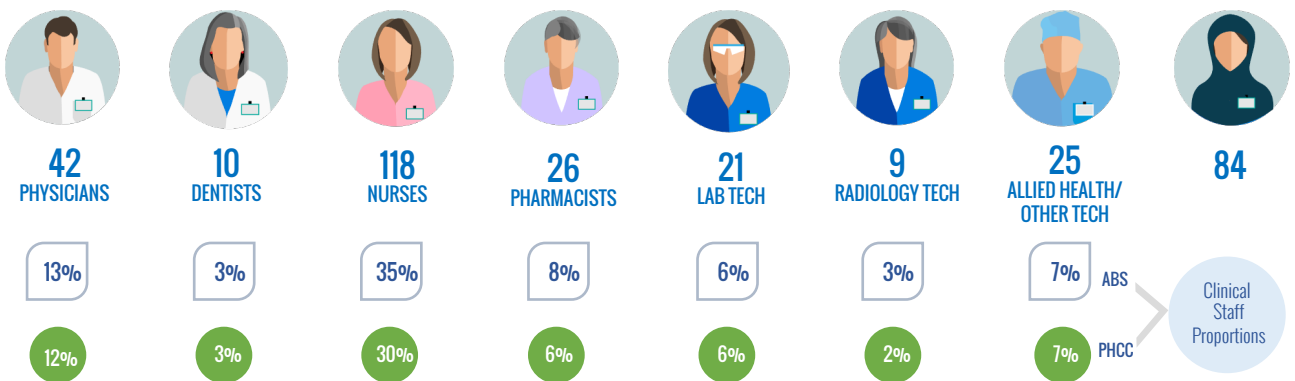
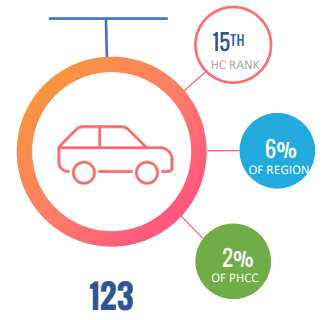
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

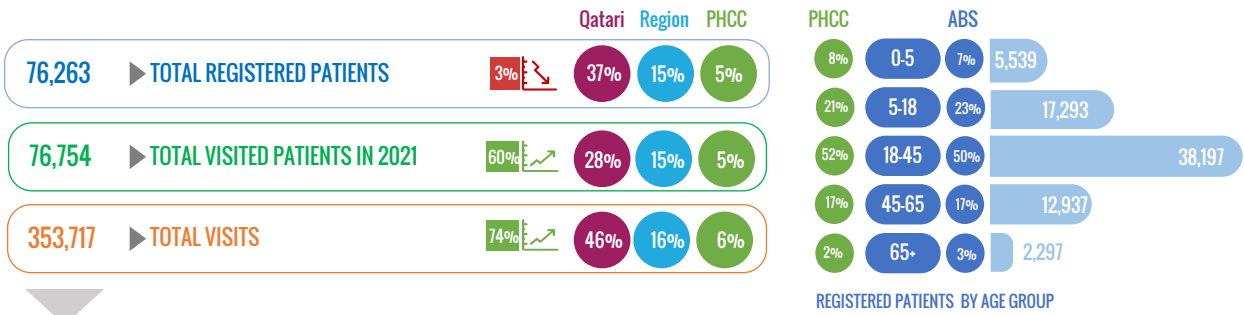


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

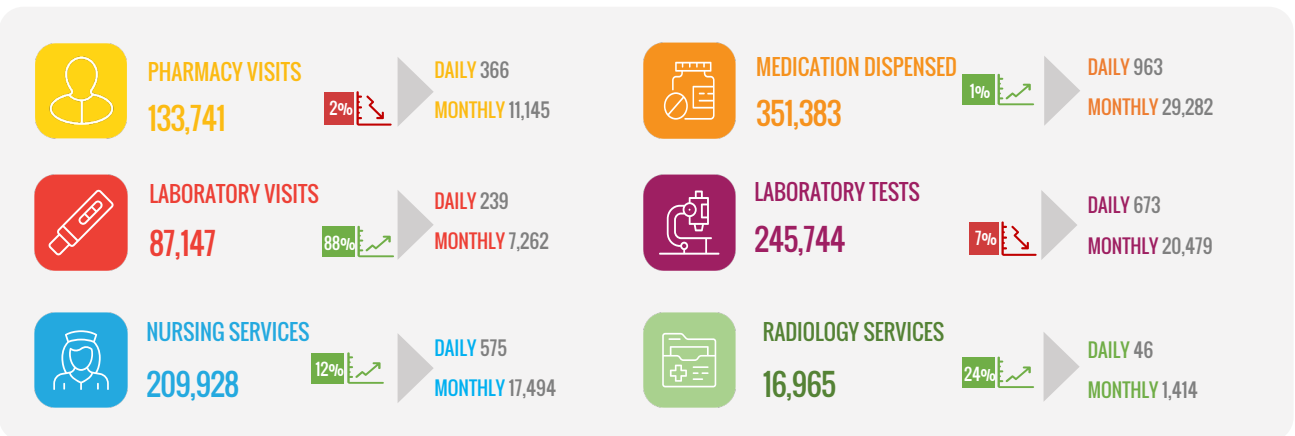


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	1	1	1	1	1	0	0

# ABU BAKER SIDDIQUE HEALTH CENTER



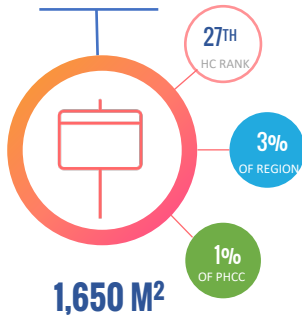
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	156,309	6,941	14,243	0	20,417	2,248	4,943	298	39,772	108,546
2020	142,763	7,163	14,119	0	17,879	6,193	3,460	316	3,958	7,588
2019	171,068	7,953	18,113	153	16,281	10,952	7,955	696	204	4,846



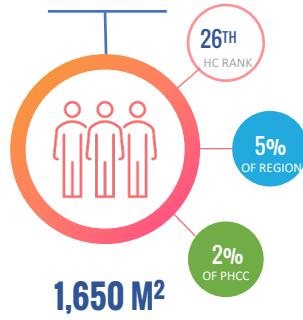
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
ABS	99.5%	27%	72%	80%	7	9%	51%	8%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# JUMAILIYA HEALTH CENTER

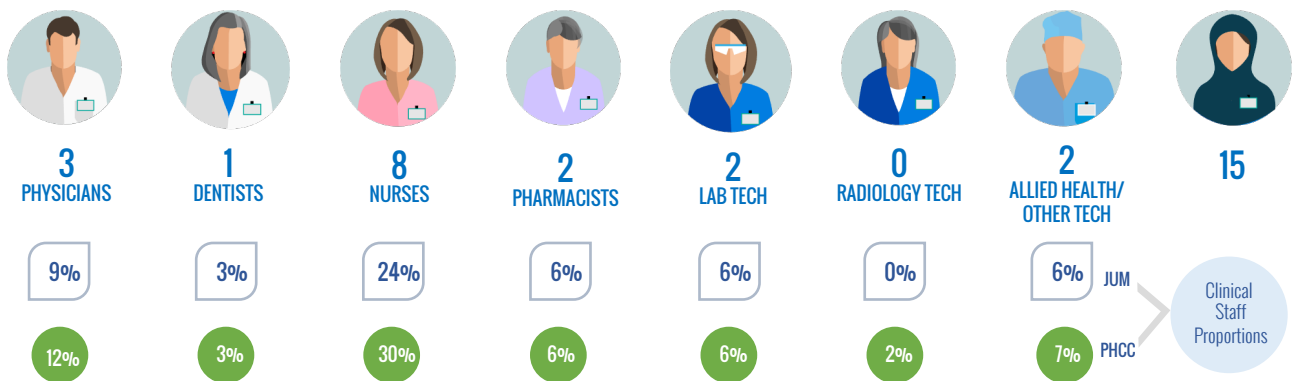
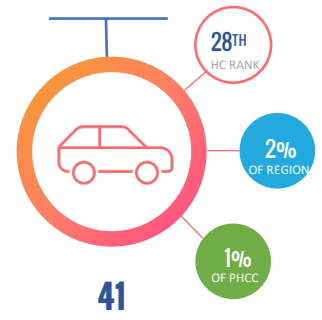
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

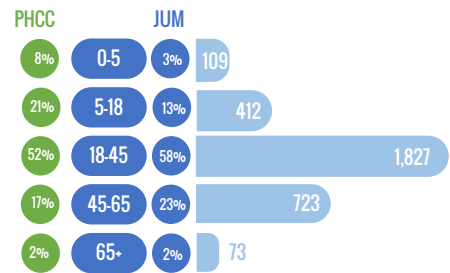
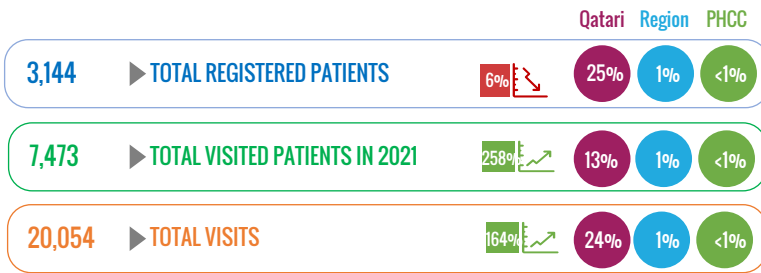


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



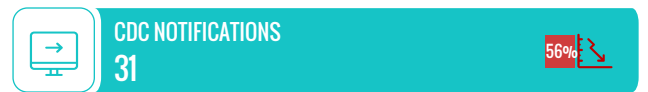
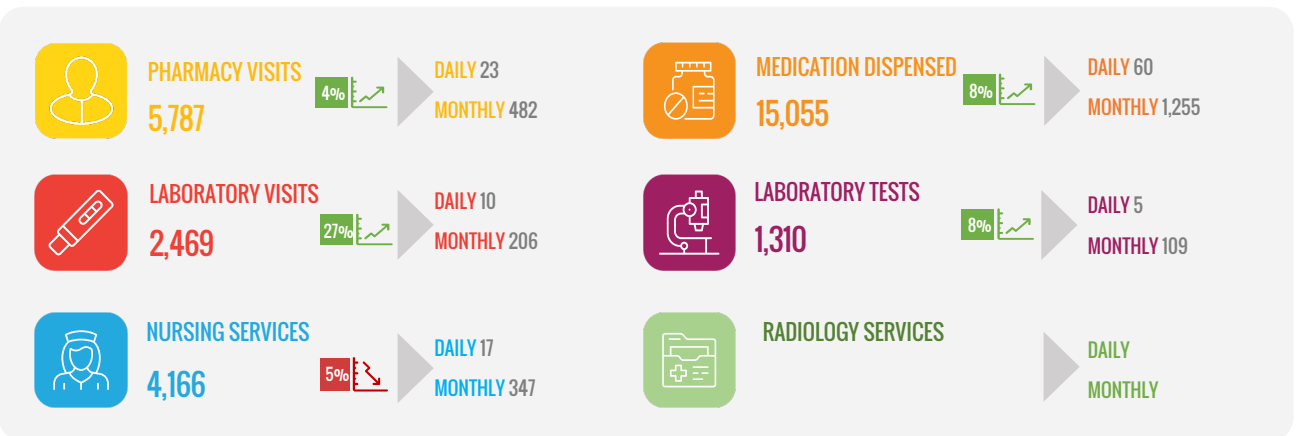
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	0	0	1	0	0	0	0	0

# JUMAILIYA HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

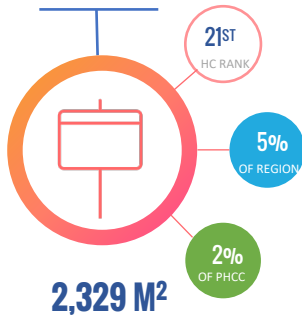
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	6,706	125	601	0	0	60	0	0	259	12,303
2020	6,544	134	597	0	0	319	0	0	0	0
2019	7,217	158	521	0	0	259	0	0	0	0



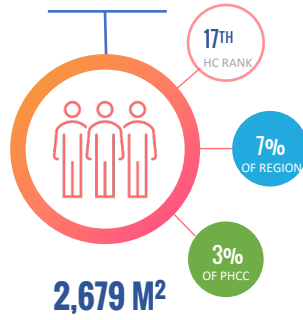
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
JUM	99.7%	23%	85%	73%	9	6%	57%	1%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# KARANA HEALTH CENTER

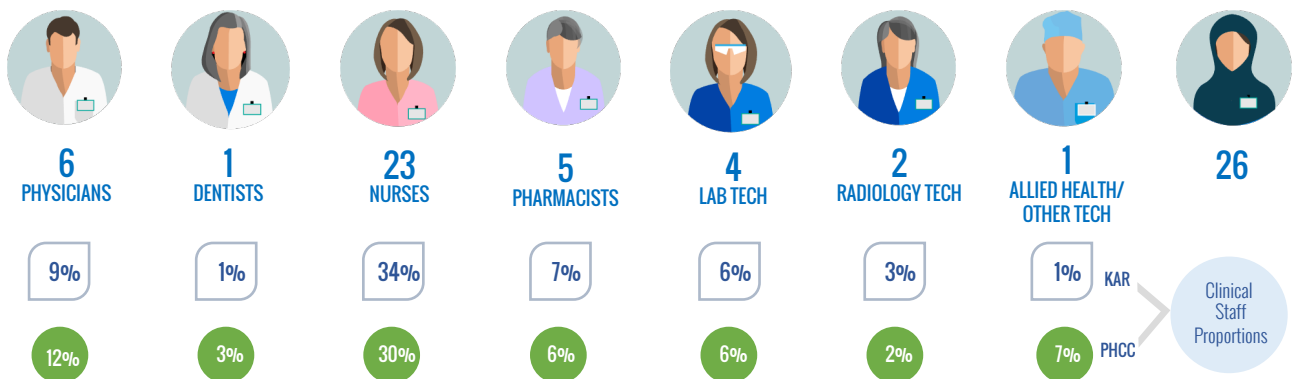
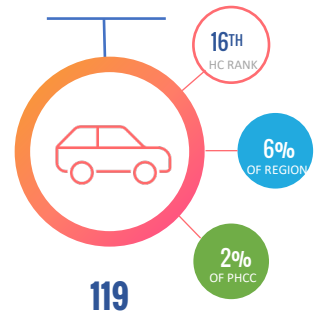
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

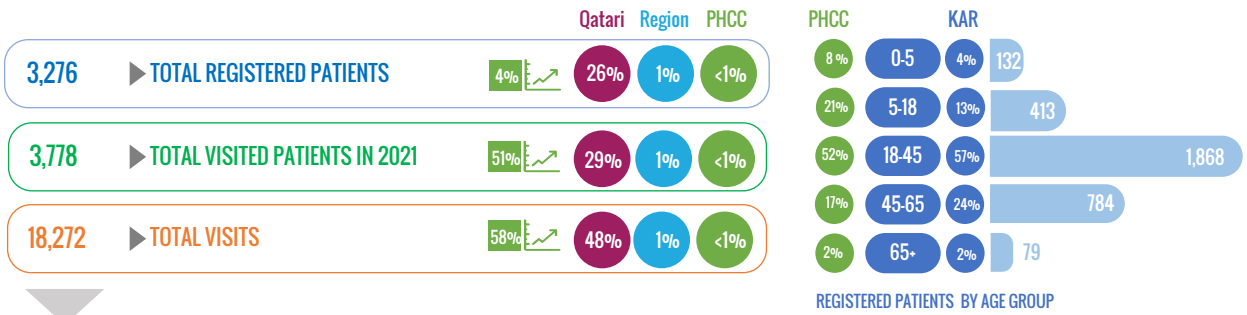


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



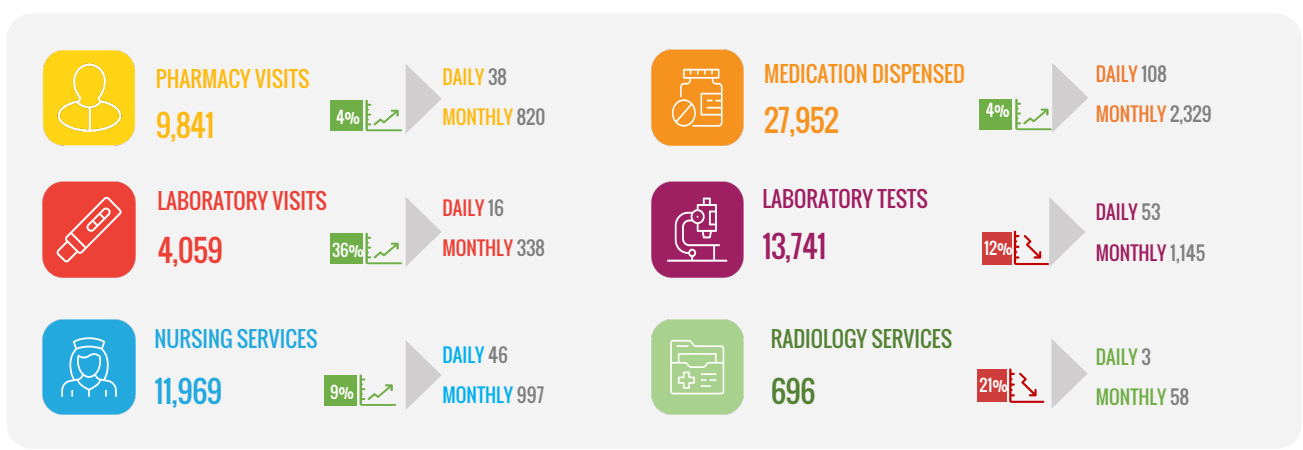
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	1	1	0	1	1	0	0

# KARANA HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	10,990	155	915	0	0	39	210	0	714	5,249
2020	9,920	155	738	0	0	449	241	0	25	8
2019	10,139	209	816	0	0	314	224	0	39	10

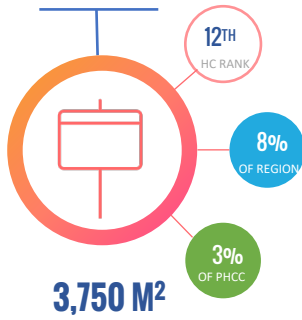


	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
KAR	99.5%	5%	78%	66%	11	6%	46%	1%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

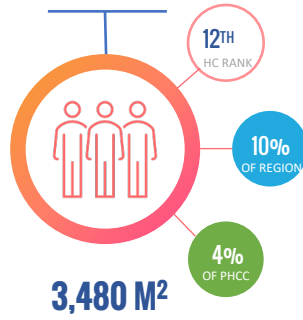


# MESAIMEER HEALTH CENTER

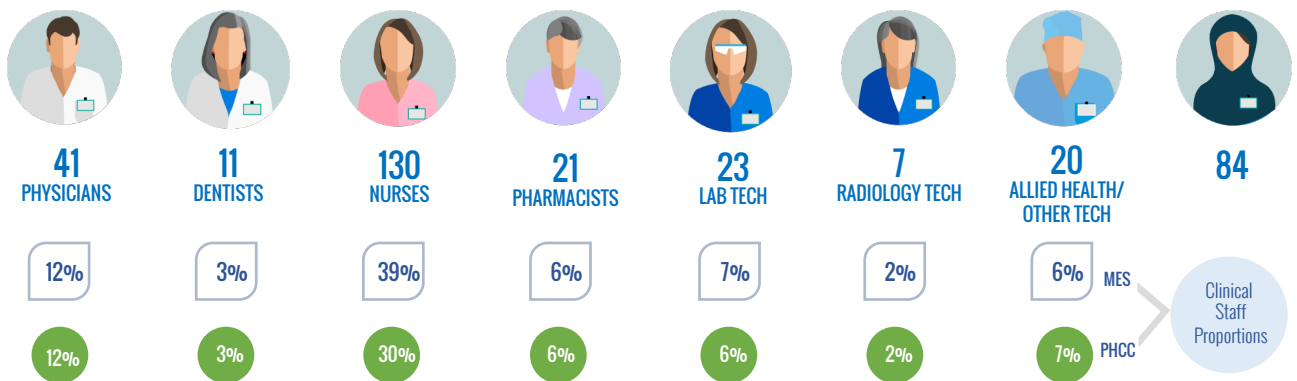
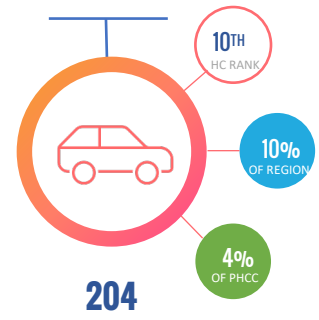
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

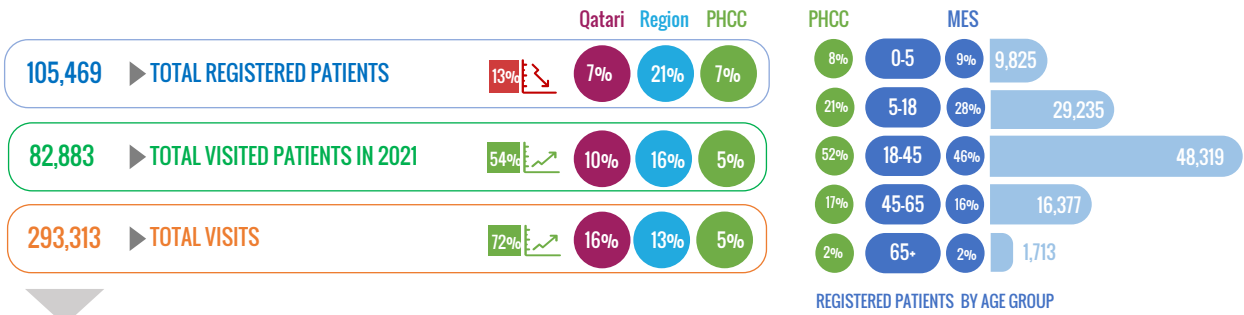


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

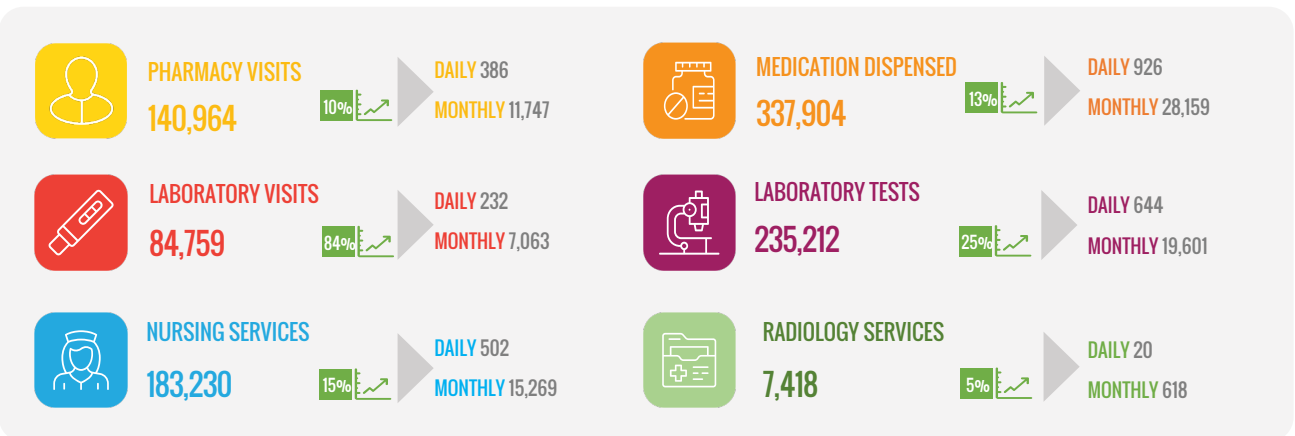


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	2	1	1	0	1

# MESAIMEER HEALTH CENTER



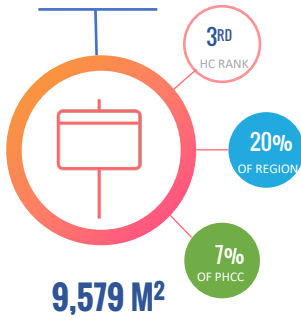
	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
<b>2021</b>	114,368	13,917	15,764	10,232	0	3,714	6,511	396	31,024	97,387
<b>2020</b>	107,791	16,104	15,760	8,373	0	6,125	5,402	247	4,826	6,266
<b>2019</b>	127,002	19,107	21,798	7,917	0	9,814	6,839	472	81	3,134



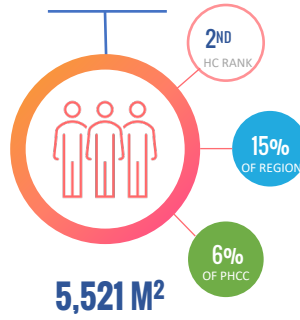
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>MES</b>	99.9%	17%	48%	68%	7	14%	86%	14%
<b>WESTERN</b>	99.7%	21%	59%	74%	7	11%	61%	13%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# MUAITHER HEALTH CENTER

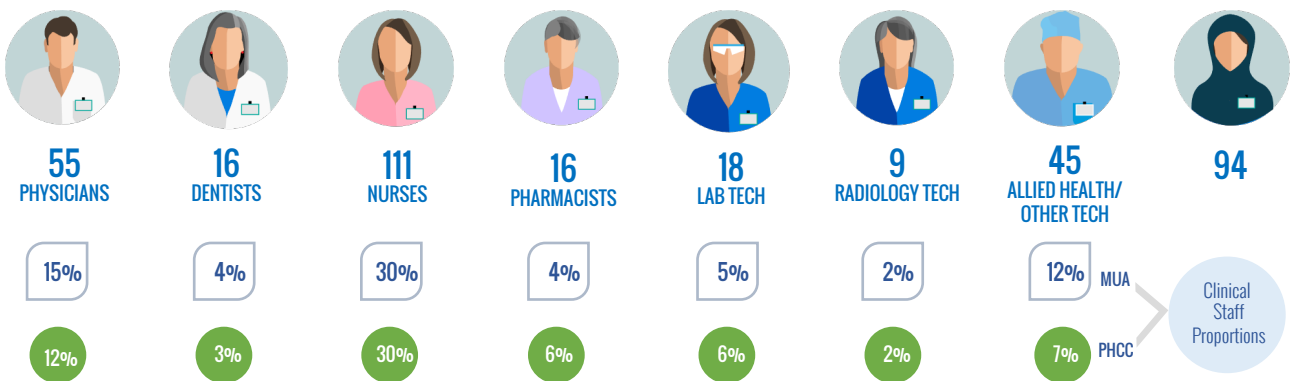
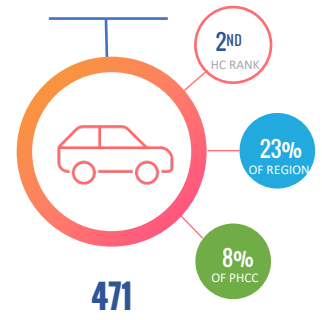
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

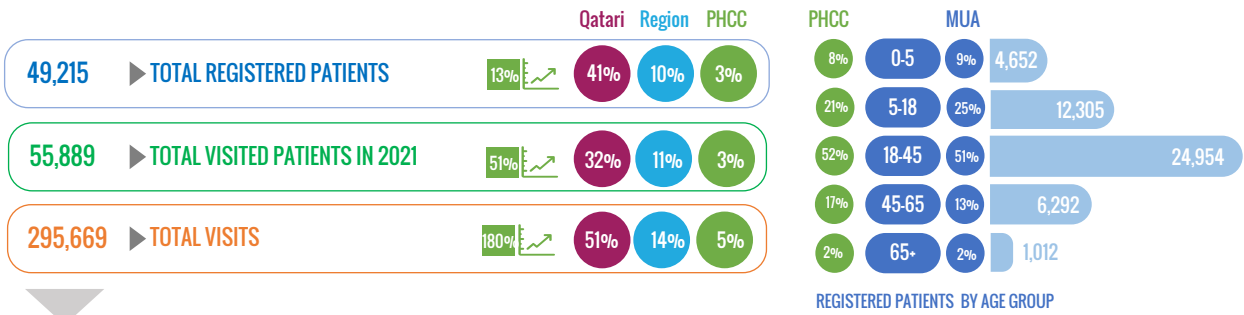


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



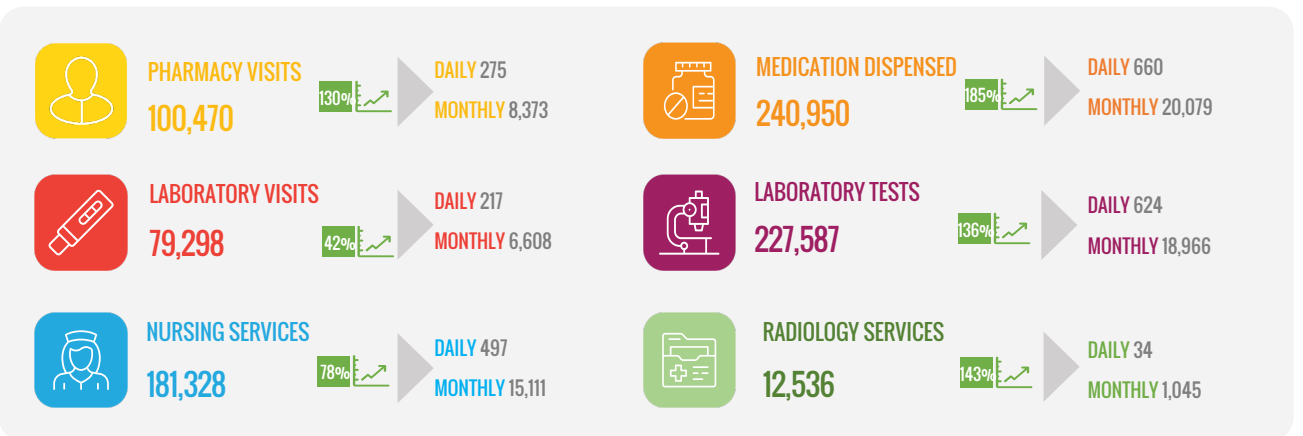
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	2	1	1	1	2	1	1

# MUAITHER HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

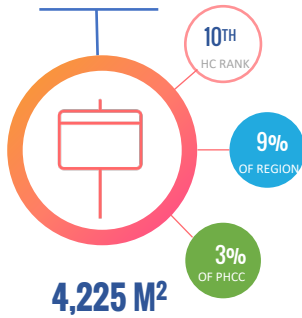
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	108,978	5,647	18,852	17,026	8,613	1,686	11,239	2,207	37,542	83,879
2020	77,729	1,372	11,123	5,198	162	474	3,096	204	4,729	1,566
2019	105,598	5,512	28,703	17,529	0	2,095	12,213	761	248	2,228



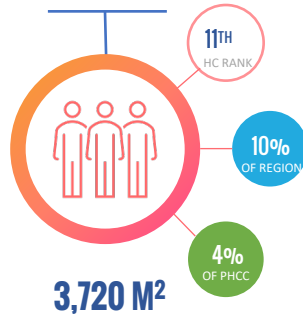
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
MUA	99.6%	23%	54%	79%	5	14%	42%	13%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# AL RAYYAN HEALTH CENTER

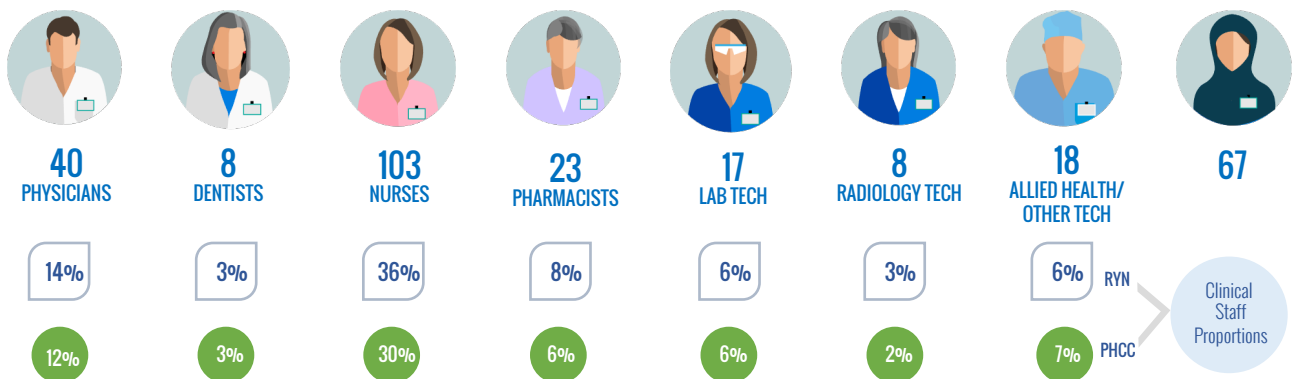
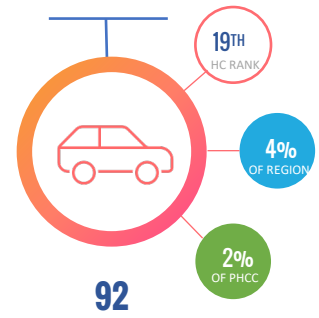
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

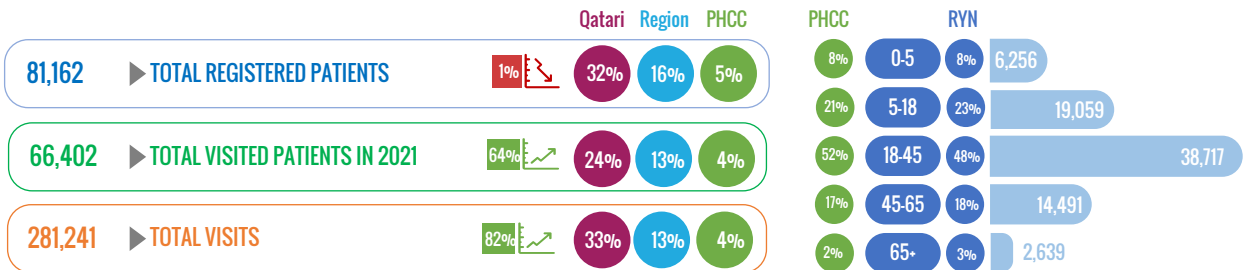


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



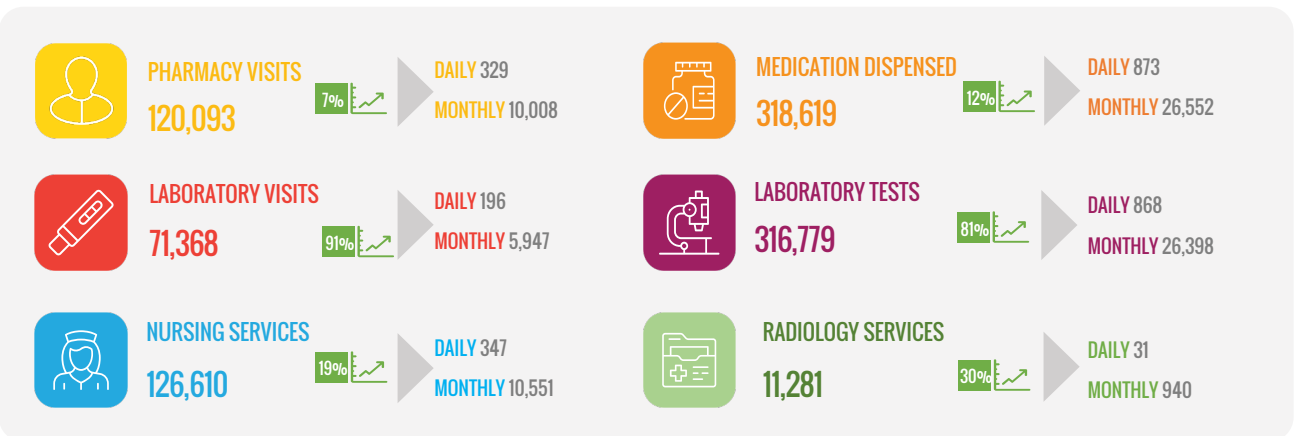
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	2	1	1	1	1	1	0	0

# AL RAYYAN HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

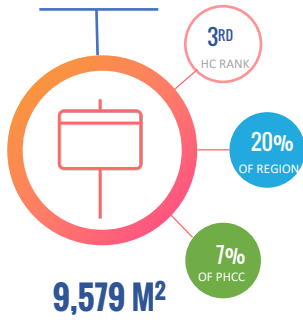
	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
<b>2021</b>	127,975	8,735	15,905	5,555	0	1,927	3,092	0	29,239	88,813
<b>2020</b>	109,884	9,124	14,611	5,674	0	7,279	2,568	0	3,690	5,033
<b>2019</b>	132,493	11,103	20,145	5,496	0	9,857	1,440	0	138	3051



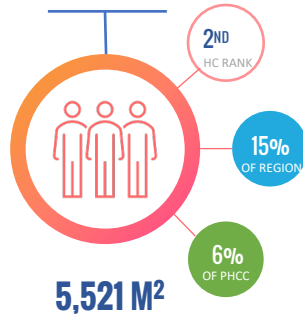
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
<b>RYN</b>	99.7%	23%	58%	74%	7	13%	57%	17%
<b>WESTERN</b>	99.7%	21%	59%	74%	7	11%	61%	13%
<b>PHCC</b>	99.7%	20%	58%	71%	8	13%	63%	13%

# AL WAJBAH HEALTH CENTER

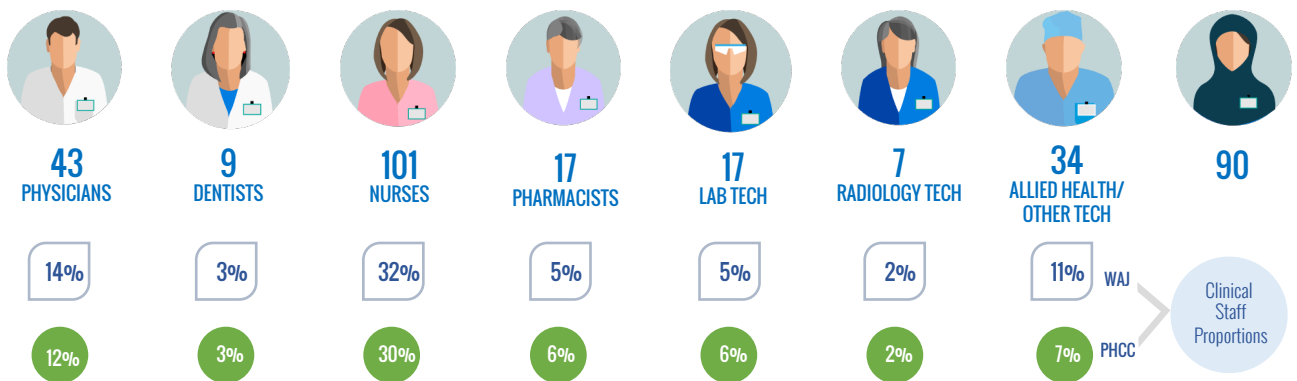
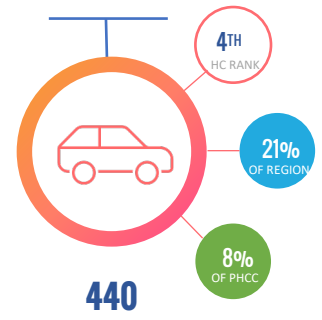
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

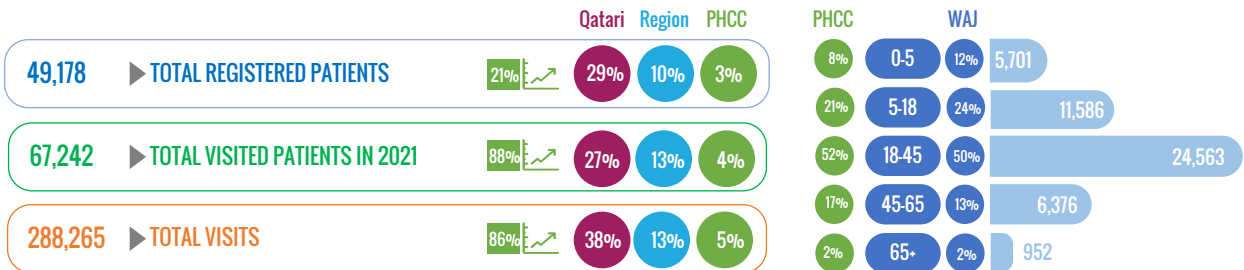


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



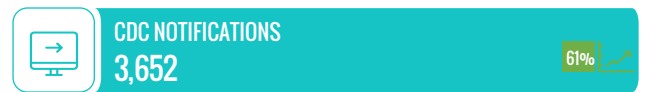
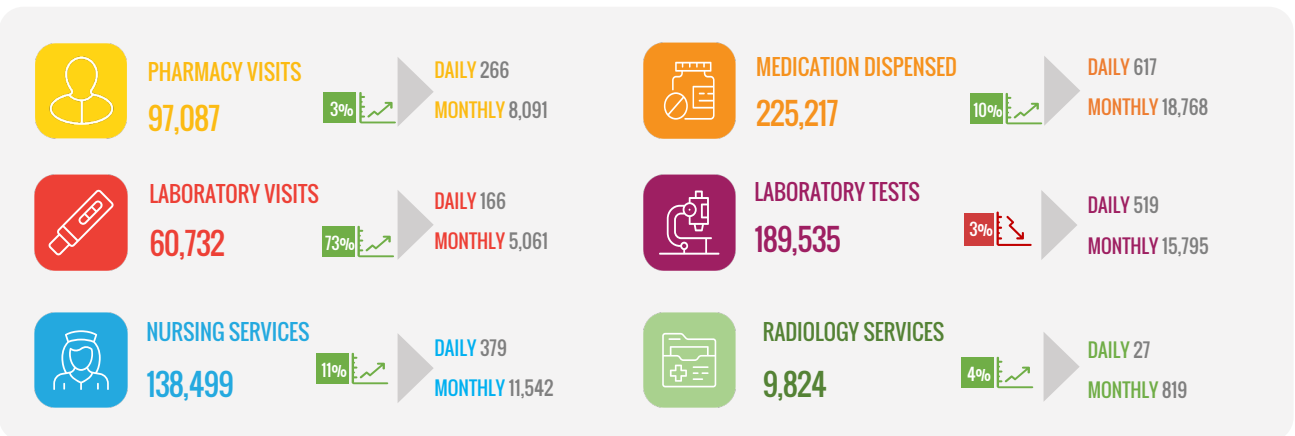
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	2	1	1	1	2	1	1

# AL WAJBAH HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	96,829	6,538	10,954	15,720	0	1,367	11,493	1722	22,469	121,173
2020	94,790	9,161	12,541	14,310	0	2,379	9,091	57	3,110	9,388
2019	89,019	5,597	14,797	9,058	0	1,826	10,760	172	214	2,199

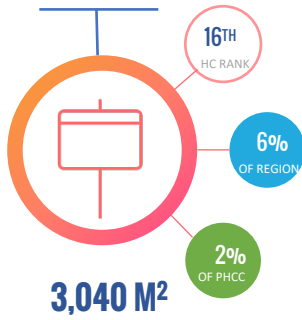


	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
WAJ	99.7%	24%	56%	71%	4.4	12%	61%	14%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

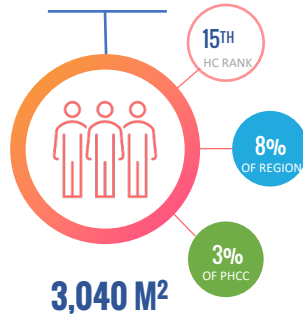


# AL SHEEHANIA HEALTH CENTER

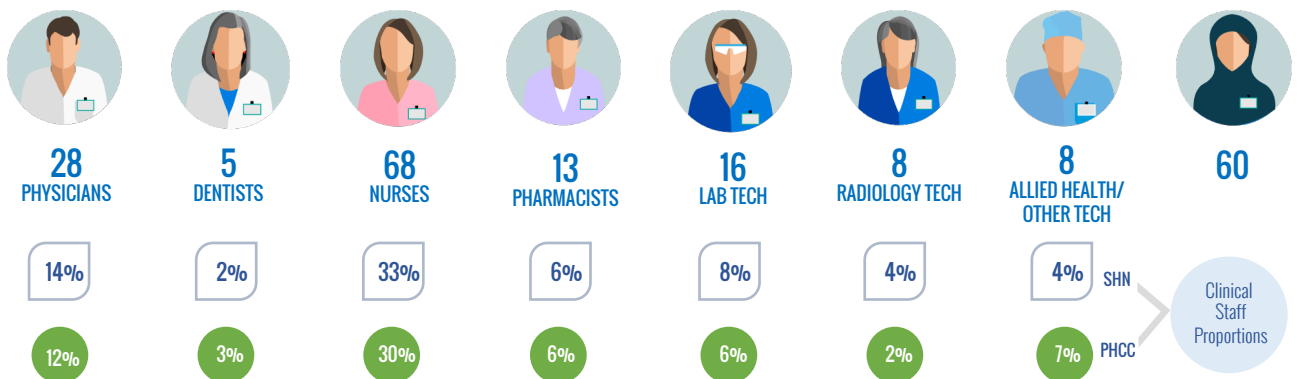
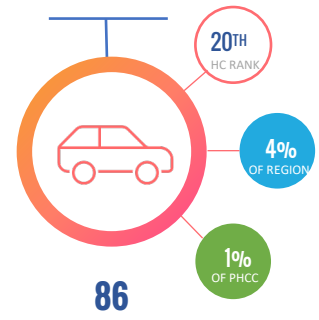
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

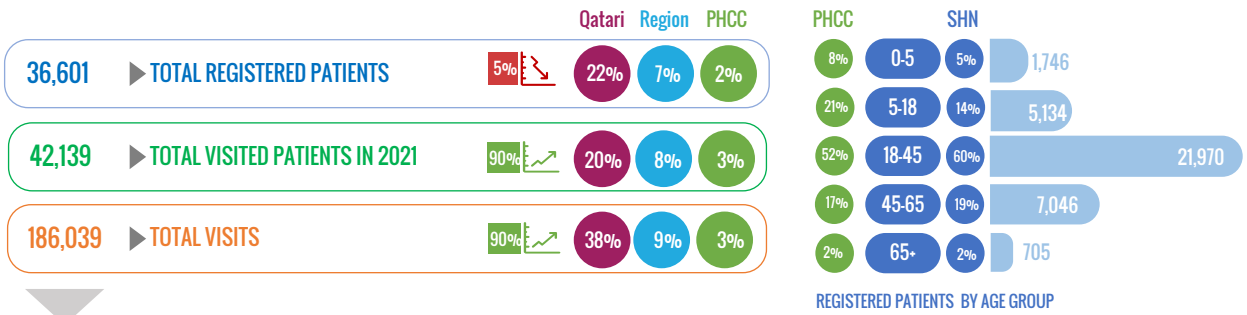


## TOTAL ROOMS ALLOCATED PER SERVICE LINES

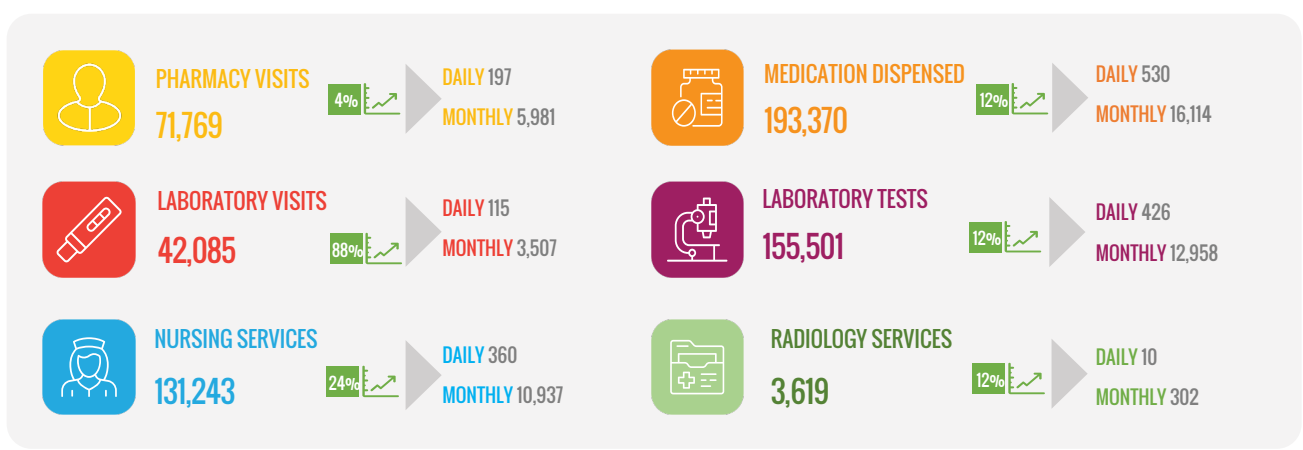


Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	2	1	1	1	1	1	0	0	0

# AL SHEEHANIA HEALTH CENTER



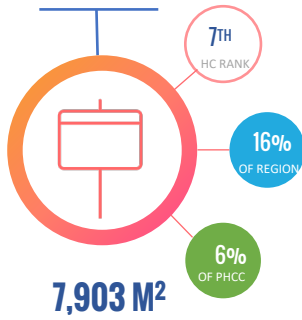
Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS'	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	87,710	2,509	6,269	0	11,990	774	1208	0	18,333	57,246
2020	71,327	2,742	5,616	0	11,901	1,699	615	0	1,602	2,296
2019	83,941	3,018	8,938	0	15,462	1,694	464	0	90	873



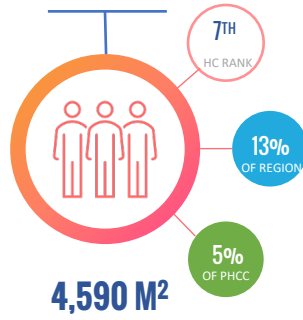
	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
SHN	99.9%	25%	69%	74%	7	7%	66%	9%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

# AL WAAB HEALTH CENTER

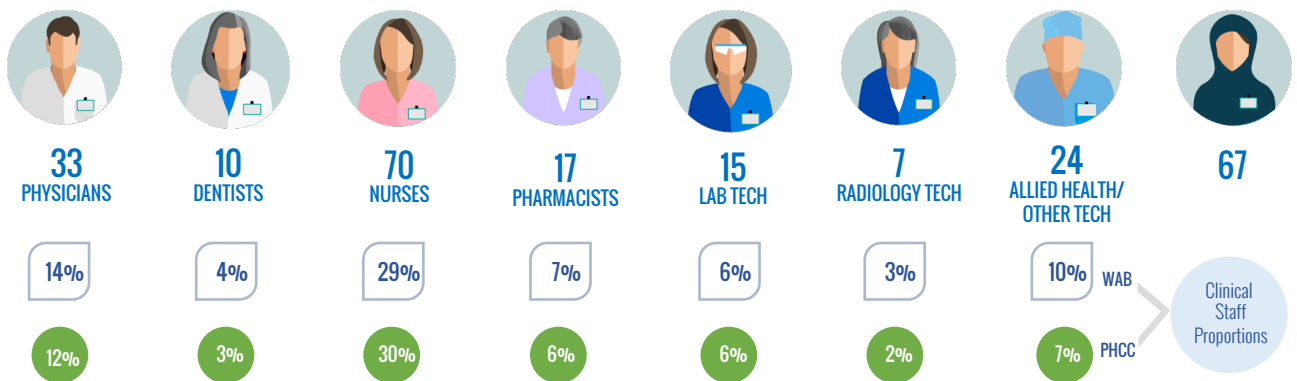
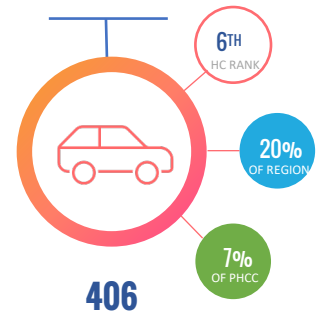
## BUILT UP AREA



## FOOTPRINT AREA



## CAR PARK SLOTS

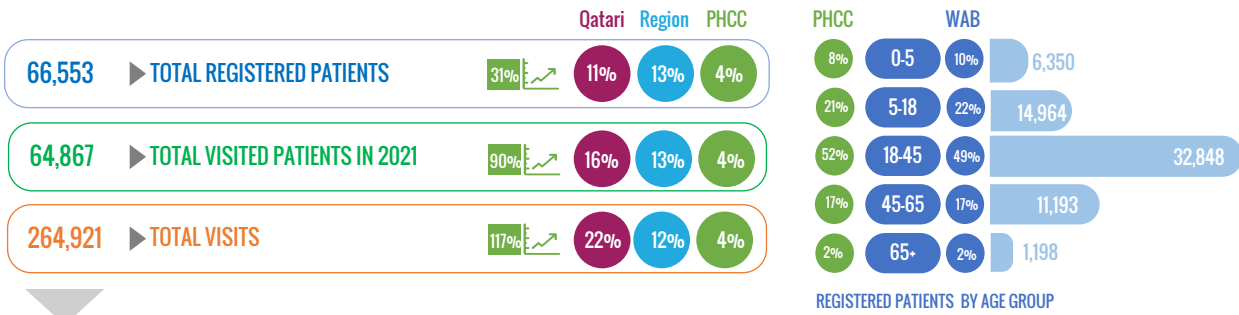


## TOTAL ROOMS ALLOCATED PER SERVICE LINES



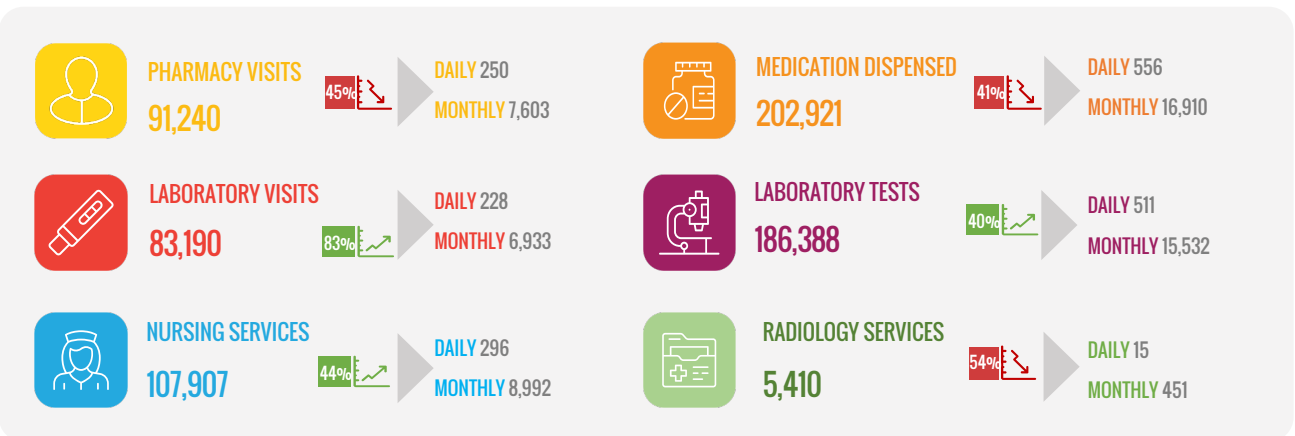
Pharmacy	Laboratory Analyzers					Radiology services			
PHARMACY	HEMATOLOGY	CHEMISTRY	COAGULATORS	URINE ANLS	OTHER	XRAY	ULTRASOUND	MAMMOGRAPHY	OPG
1	1	1	2	1	1	1	2	1	1

# AL WAAB HEALTH CENTER



REGISTERED PATIENTS BY AGE GROUP

Year	FAMILY MEDICINE	WELL BABY	DENTAL	SPECIALISTS*	URGENT CARE	SCHOOL HEALTH	ALLIED HEALTH	WELLNESS	SCREENINGS	OTHERS
2021	97,907	7,148	14,248	0	0	1,138	11,644	291	44,540	88,005
2020	74,532	6,645	11,888	0	0	1,959	4,816	134	16,106	5,778
2019	69,350	5,215	13,343	0	0	1,944	11,068	1	221	674



	FAMILY PHYSICIAN ASSIGNMENT	NO SHOW %	WALK IN %	CLINIC WAIT TIME <small>Seen in less than 30 min</small>	APPT WAIT DAYS <small>for new appt.</small>	REFERRAL RATE	MEDICATION RECONCILIATION	TELE / VIRTUAL VISITS RATE
WAB	99.8%	11%	45%	69%	6	14%	47%	19%
WESTERN	99.7%	21%	59%	74%	7	11%	61%	13%
PHCC	99.7%	20%	58%	71%	8	13%	63%	13%

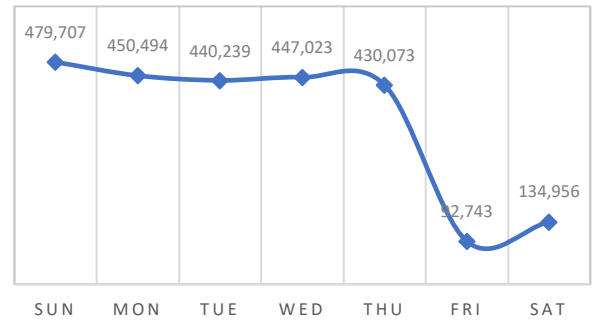
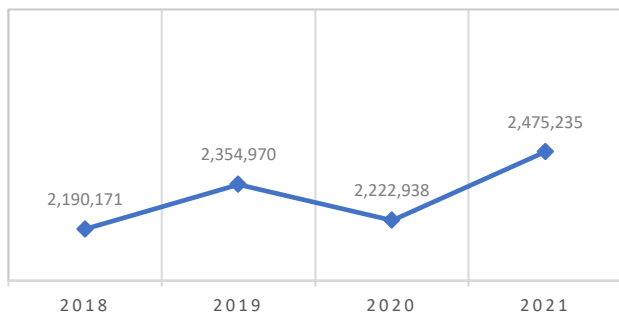
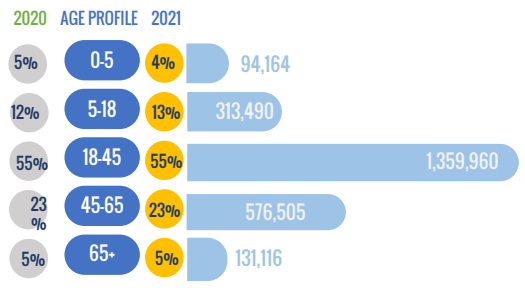
# FAMILY MEDICINE CLINICS

28 HEALTH CENTERS      11% INCREASE IN 2021      206,270 AVE. MONTHLY VISITS      6,781 AVE. DAILY VISITS

## 2,475,235 VISITS

35% FAM. MED VISITS      65% ALL VISITS

29% QATARI VS. NON-QATARI      71%



### FAMILY PHYSICIAN GENERAL VISITS (95%)

2,384,300

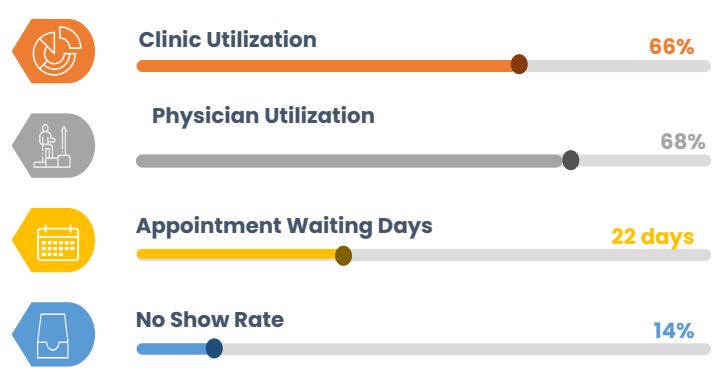
12% increase

TOP 3 Health Centers by Visit Volume: LBB, WAK, GHR

No. of Health Centers Operate the clinics: 28

### FAMILY MEDICINE SUB CLINICS - 5% OF TOTAL FAMILY MEDICINE VISITS

Sub-Clinic	Visits	% Change	Top 3 Health Centers	No. of Health Centers
NCD	22,472	46% ↓	ARP, RYN, THM	28
ANTENATAL	41,389	9% ↑	THM, QUN, RYN	28
POSTNATAL	7,571	14% ↓	WAK, MES, THM	28
WELL WOMEN	3,279	39% ↑	WAB, THM, QUN	28
SMART CHECK	542	40% ↓	LBB, KHR, DYN	28
CDC	3,958	8% ↑	MES, ARP, WAK	28
MED. COMM.	9,283	4% ↓	WBC, OBK, WAK	28
FAM. PLANNING	2,441	242% ↑	ABN, WAK, THM	17

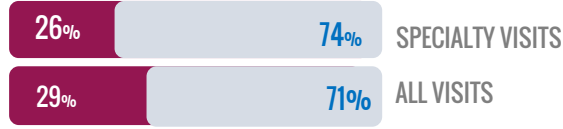


Family medicine visits accounts for approximately 35% of all visits to PHCC

# SPECIALTY CLINICS

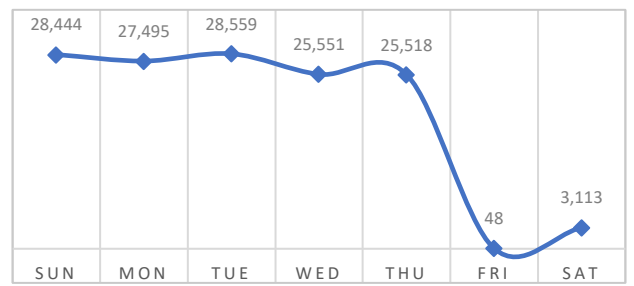
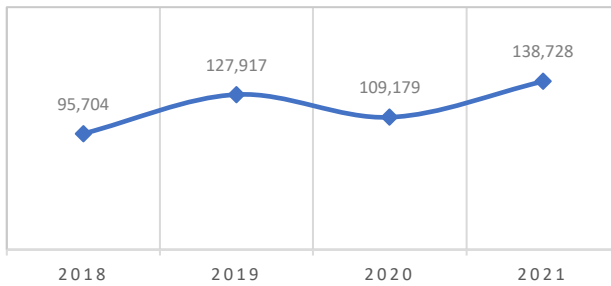
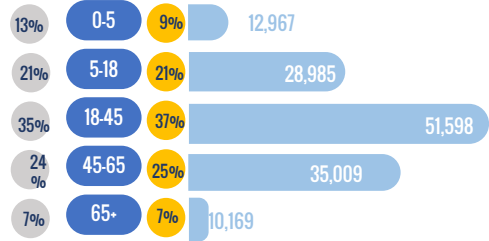
24 HEALTH CENTERS      21% INCREASE IN 2021      11,561 AVE. MONTHLY VISITS      380 AVE. DAILY VISITS

138,728 VISITS

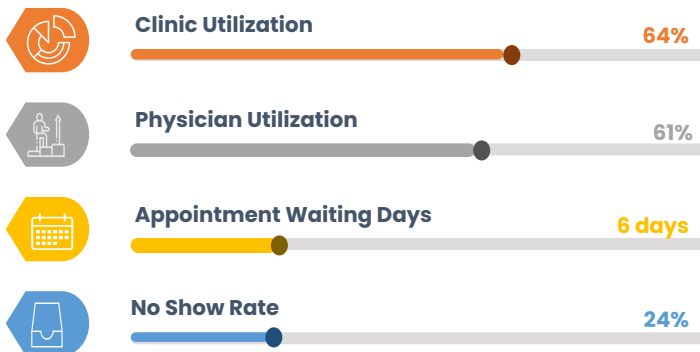


QATARI VS. NON QATARI

2020 AGE PROFILE 2021



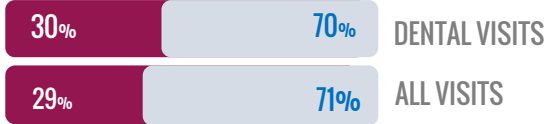
	ENT	DERMATOLOGY	OPHTHALMOLOGY	GEN. PEDIATRICS	CARDIOLOGY	PSYCHIATRY
Change %	41%	48%	18%	2%	172%	8%
Total Visits	30,004	32,682	59,669	13,458	1,513	1,402
Utilization %	22%	24%	43%	10%	1%	1%
TOP 3 Health Centers by Visit Volume	LBB, THM, MUA	THM, LBB, QUN	LBB, MES, THM	THM, MUA, QUN	LBB, THM, WAJ	THM, QUN, WAJ
No. of Health Centers Operate the clinics	10	9	14	6	3	3



# DENTAL CLINICS

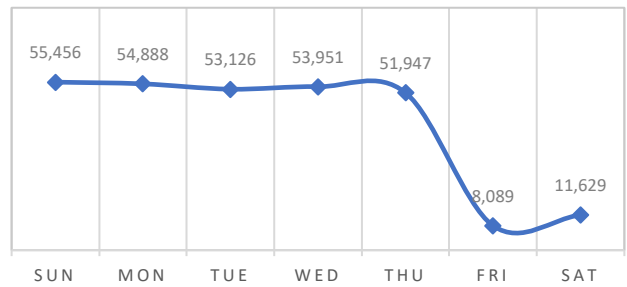
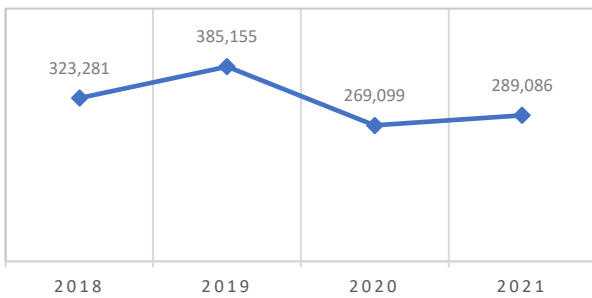
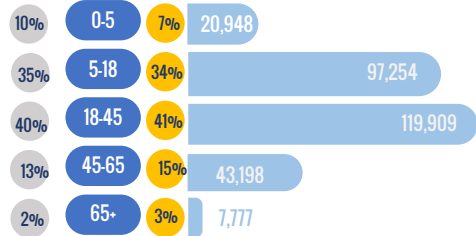
28 HEALTH CENTERS      7% INCREASE IN 2021      24,091 AVE. MONTHLY VISITS      792 AVE. DAILY VISITS

289,086 VISITS

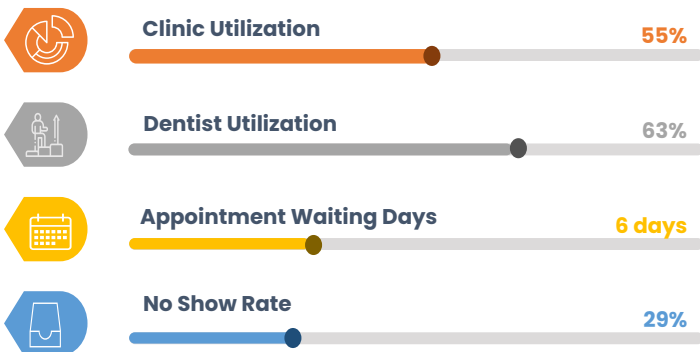


QATARI VS. NON-QATARI

2020 AGE PROFILE 2021



	GENERAL DENTISTRY	BEAUTIFUL SMILE	SCHOOL HEALTH	ORAL SURGERY
Change	5% ↑	15% ↑	25% ↓	45% ↑
Visits	183,615	57,843	29,049	4,908
Utilization	64%	20%	10%	2%
TOP 3 Health Centers by Visit Volume	LBB, OBK, WAK	LBB, MUA, WAK	WAK, MES, OBK	MUA, THM, LBB
No. of Health Centers Operate the clinics	28	28	27	6

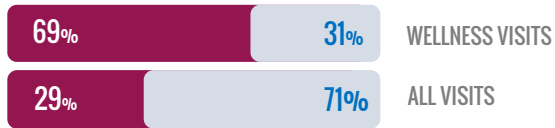


• Dental visits increased by 7% in 2021

# WELLNESS SERVICES

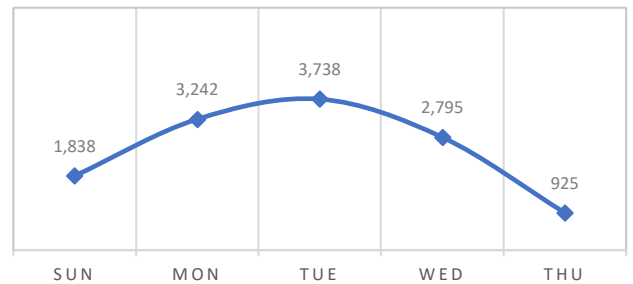
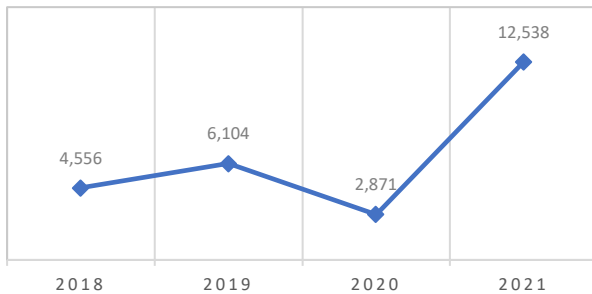
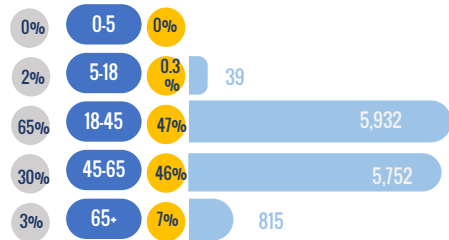
14 HEALTH CENTERS      77% INCREASE IN 2021      1,045 AVE. MONTHLY VISITS      34 AVE. DAILY VISITS

12,538 VISITS



QATARI VS. NON-QATARI

2020 AGE PROFILE 2021



### SMOKING CESSATION

44% ↑

3,278

59%

OBK  
GHR  
MES

12

### HEALTHY LIFESTYLE

218% ↑

1,068

19%

UMS  
LBB  
MUA

4

### HEALTH COACH

75% ↑

448

8%

WAJ  
MUA  
UMS

4

TOP 3 Health Centers by Visit Volume

No. of Health Centers Operate the clinics



• Healthy lifestyle services have significant increase in total visits during 2021.



# REFERRALS

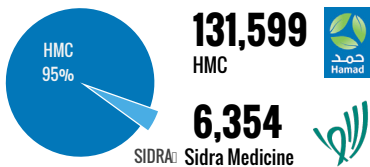


**448,228**  
Referrals made

**Referral Rate 12.6%**  
REFERRALS / TOTAL VISITS



## 137,953 REFERRED TO HMC/SIDRA



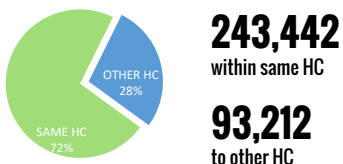
### Top 5 referred Ext. Locations

HMC Orthopedics	10.0%
HMC Obstetrics	6.3%
HMC Gynecology	4.9%
Sidra Pediatrics	4.4%
HMC Gen Surgery	4.3%



On a normal week day, PHCC would refer **504** patients to HMC and **24** patients to Sidra

## 336,654 REFERRED TO PHCC INTERNALLY



### Top 5 Internal Referrals

Ophthalmology	16.5%
Dietetics	9.5%
Dermatology	9.1%
ENT	7.7%
Obs & Gyn	6.6%

### Top 5 Health Centers

#### External Referrals

WAK Al Wakra	10,889
THM Thumama	10,523
LBB Leabaib	9,553
GHR Gharrafat	8,751
WBC Westbay	8,322

#### Internal Referrals

THM Thumama	35,260
LBB Leabaib	22,392
GHR Gharrafat	19,838
MUA Muaither	18,888
WAK Al Wakra	18,875

## 26,360 REFERRALS RECEIVED FROM EXTERNAL FACILITIES



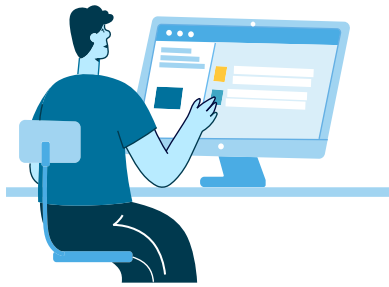
### Top 5 PHCC Services Received External Referrals

Family Medicine	47%
Obs & Gyn	34%
Dentistry	9%
Bowel screening	2%
Dietetics	2%



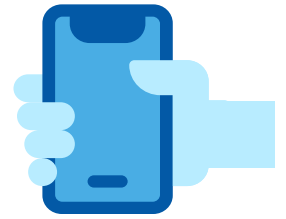
Majority of the inbound referrals were for Family Medicine (47%), by Obs and Gyn(34%) followed

# TELEPHONIC / VIRTUAL PATIENT VISITS

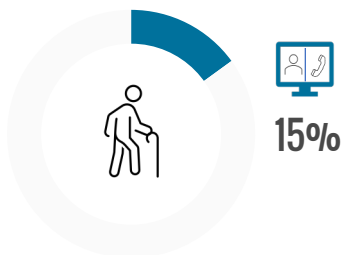


**858,438** TELE/VIRTUAL VISITS

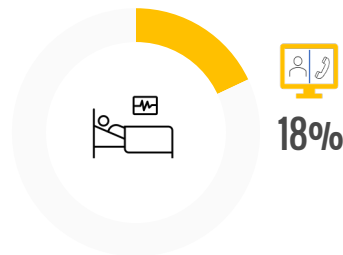
**13%** OF TOTAL VISITS IN 2021



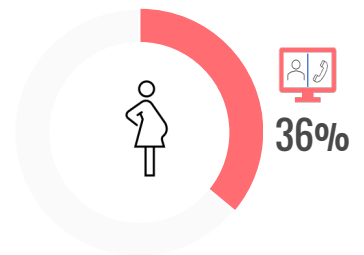
## RATE OF TELE-CONSULTATIONS OVER TOTAL VISITS - BY VULNERABLE PATIENT GROUPS



AGE 65 & ABOVE

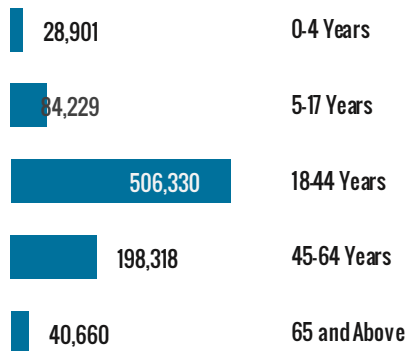


WITH HIGH-RISK CONDITIONS

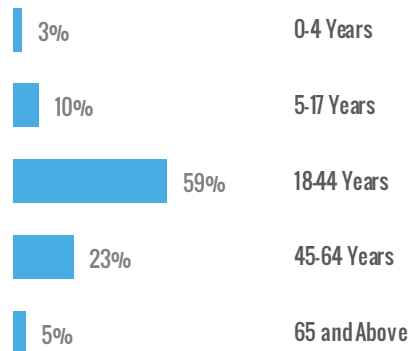


PREGNANT WOMEN

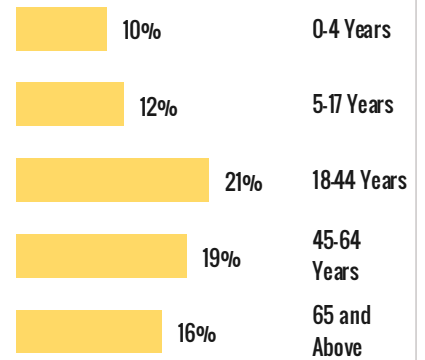
### TOTAL TELE CONSULTS



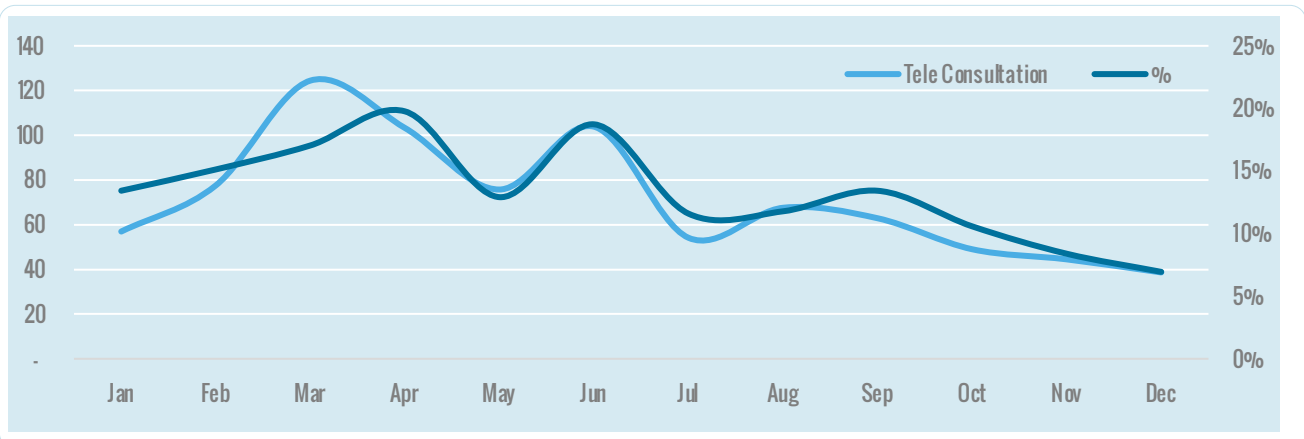
### % OF TELE CONSULTS OUT OF TOTAL VISITS











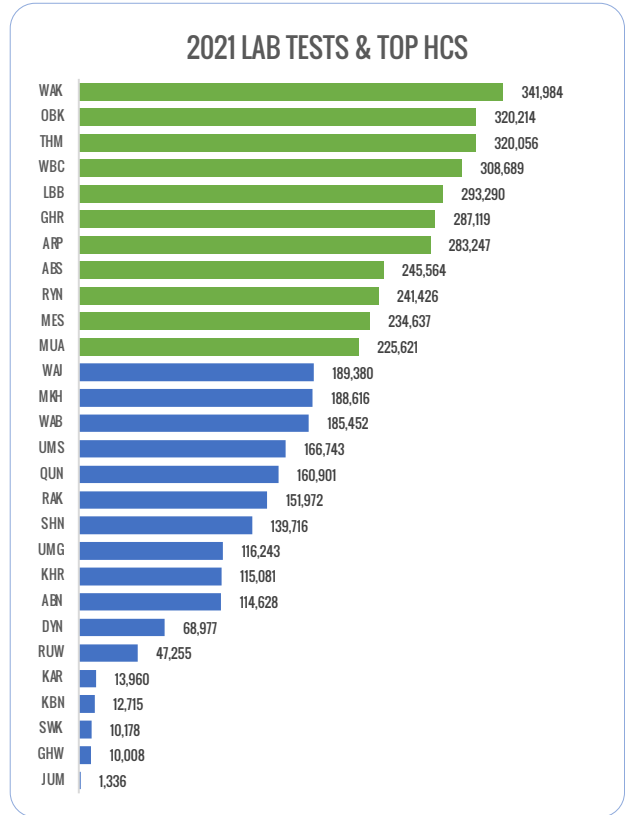
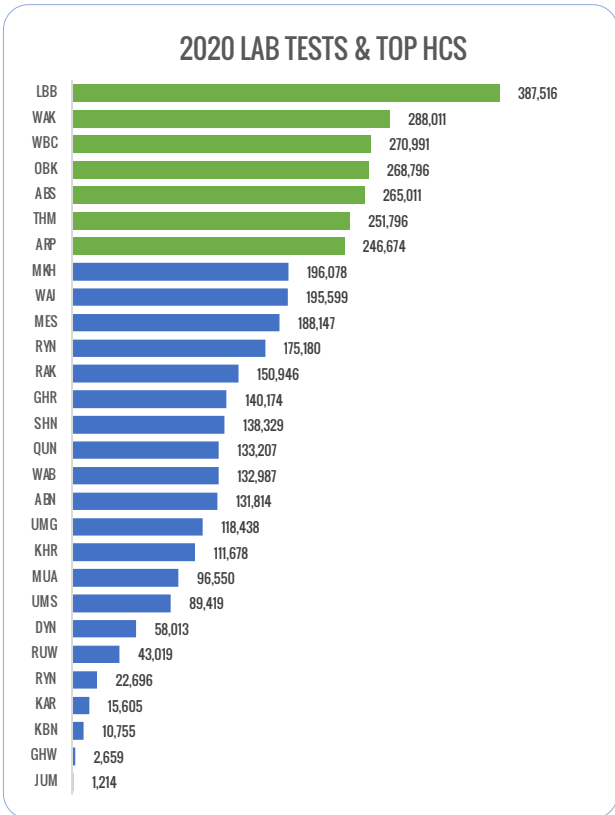
### % OF HIGH RISK PATIENTS



## TOTAL TELEPHONIC VISITS & % OF TELEPHONIC VISITS BY MONTH, 2021



	<b>TOTAL LABORATORY TESTS INITIATED AT PHCC</b>	▶ <b>10,937,463</b>	41% 	DAILY AVE. 29,966	MONTHLY AVE. 911,455
	<b>TOTAL LABORATORY TESTS COMPLETED AT PHCC</b>	▶ <b>4,946,707</b>	20% 	DAILY AVE. 13,553	MONTHLY AVE. 412,226
	<b>TOTAL LAB VISITS AT PHCC</b>	▶ <b>1,665,613</b>	67% 	DAILY AVE. 4,563	MONTHLY AVE. 138,801
	<b>TOTAL LAB TESTS COMPLETED AT HMC</b>	▶ <b>6,142,455</b>	69% 	DAILY AVE. 16,829	MONTHLY AVE. 511,871



#### TOP 10 LAB TESTS COMPLETED AT PHCC LABS

- Complete Blood Count PHCC
- Lipid Panel
- eGFR
- Calcium
- Liver Function Test
- Glucose Fasting
- Urinalysis
- Albumin
- Renal Function Panel
- Creatinine

#### TOP 10 LAB TESTS COMPLETED AT HMC LABS

- COVID 19 PCR
- Thyroid Stimulating Hormone
- 25-Hydroxyvitamin - D
- Vitamin B12
- Hemoglobin A1c
- FT4
- Ferritin
- Urine Microscopy/reflex culture
- Creatinine Urine
- Microalbumin/Cre Urine Ratio

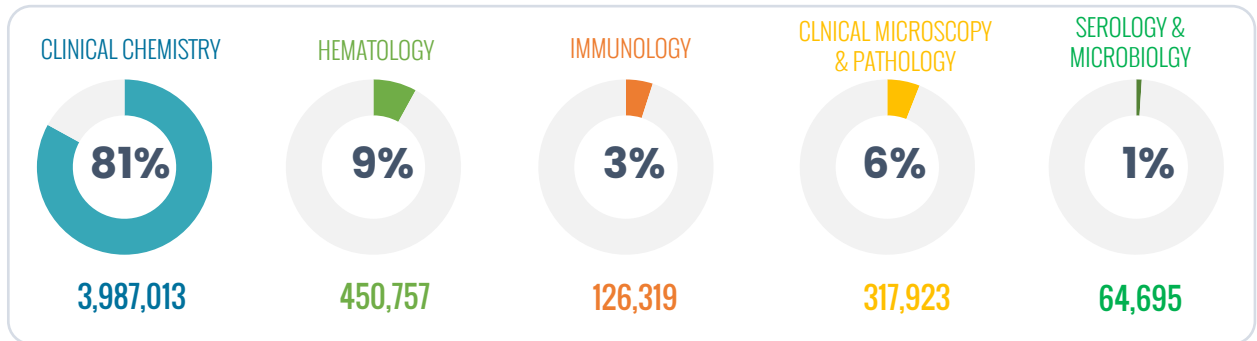
# LABORATORY - TESTS PER LAB MENU



TOTAL PHCC TESTS

▶ 4,946,707

BREAK UP OF TESTS BY PHCC LAB MENU



TOP 5 TESTS PER LAB MENU

CLINICAL CHEMISTRY	HEMATOLOGY	IMMUNOLOGY
Creatinine	CBC	TSH
Albumin	ESR	Vit D
ALT	Blood Group (Rh)	FT4
Urea	Malaria Sr	Vit B12
AST	WBC	Rubella IgG







CLINICAL MICROSCOPY AND PATHOLOGY	SEROLOGY & MICROBIOLOGY	ALL MENUS
Urinalysis	RPR	CBC
Urine Microscopy	Covid-19 Ag	Creatinine
FIT Test	H Pylori Antigen	Albumin
Urine Pregnancy Test	HIV Ag/Ab MC	ALT
Stool Analysis	Hep Bs Ag MC	Urea

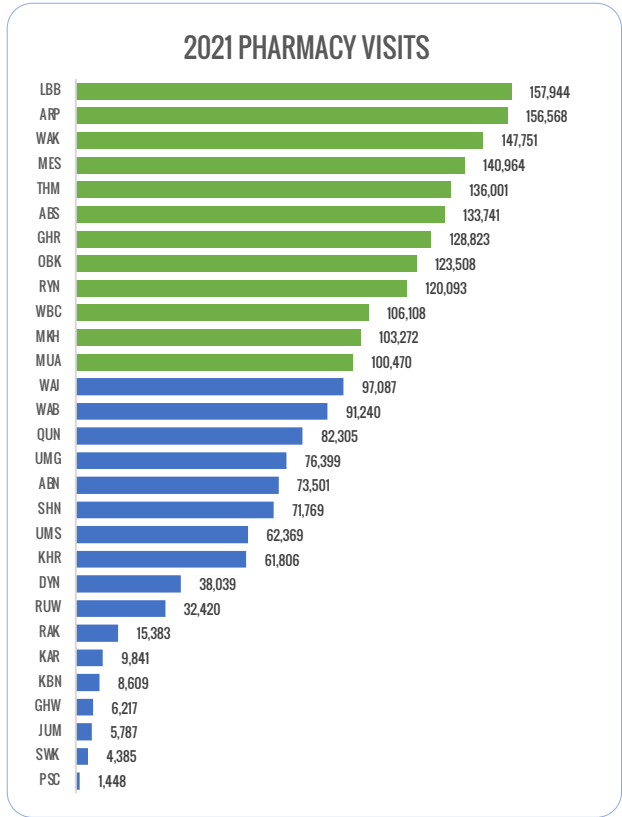
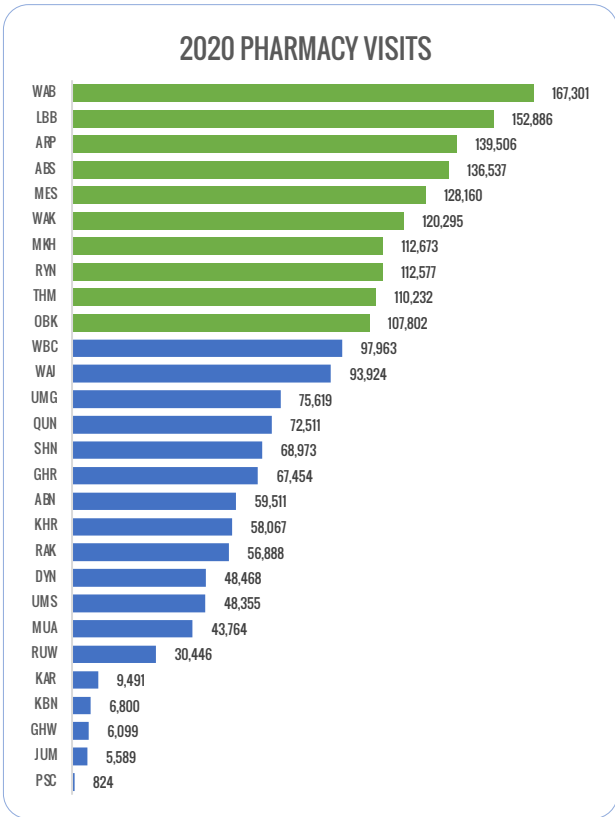
TOP 5 HEALTH CENTER BY VOLUME OF TESTS PER LAB MENU

CLINICAL CHEMISTRY	HEMATOLOGY	IMMUNOLOGY
AL WAKRA	AIRPORT	AL THUMAMA
AL RAYYAN	AL WAKRA	MESAIMEER
OBK	AL THUMAMA	LEABAIB
AIRPORT	AL RAYYAN	RAWDAT AL KHAIL
WEST BAY	LEABAIB	

CLINICAL MICROSCOPY AND PATHOLOGY	SEROLOGY & MICROBIOLOGY	TESTS/ ALL MENU
GHARRAFAT AL RAYYAN	AL WAKRA	AL WAKRA
ABU BAKER SIDDIQ	GHARRAFAT AL RAYYAN	AIRPORT
AIRPORT	AL THUMAMA	AL RAYYAN
AL RAYYAN	AL KHOR	AL THUMAMA
WEST BAY	LEABAIB	OBK

	<b>TOTAL PHARMACY VISITS</b>	▶ <b>2,293,848</b>		<b>DAILY AVE.</b> 6,285	<b>MONTHLY AVE.</b> 191,154
	<b>NO. OF MEDICATIONS DISPENSED</b>	▶ <b>5,769,547</b>		<b>DAILY AVE.</b> 15,807	<b>MONTHLY AVE.</b> 480,796
	<b>NO. PATIENTS RECEIVED MEDICATIONS</b>	▶ <b>691,011</b>		<b>DAILY AVE.</b> 1,893	<b>MONTHLY AVE.</b> 57,585



#### TOP 10 MEDICATIONS OF 2020

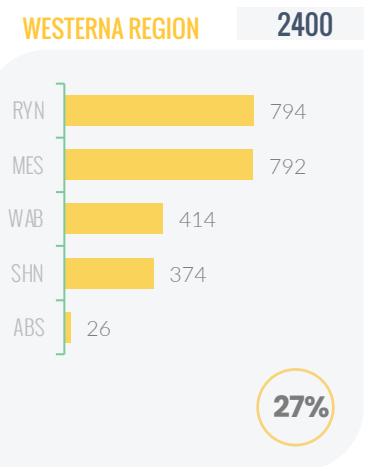
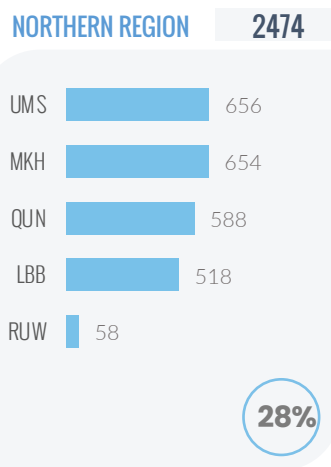
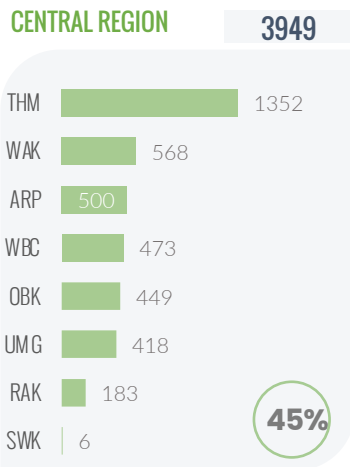
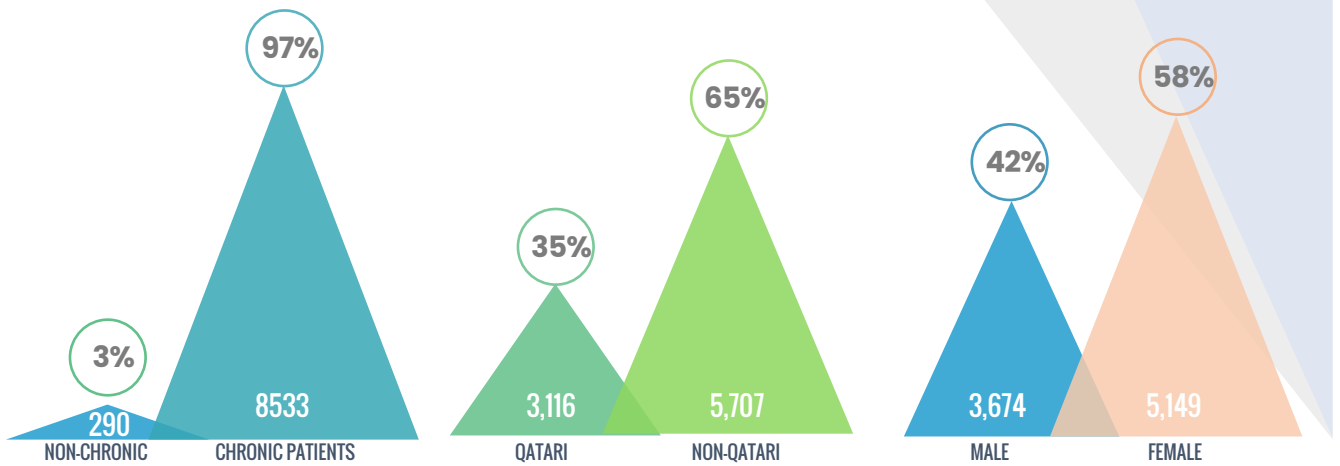
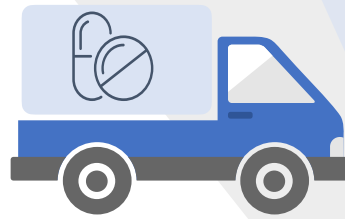
- Paracetamol
- Ergocalciferol
- Cholecalciferol
- Ibuprofen
- Metformin
- Levothyroxine
- Diclofenac Topical
- Rosuvastatin
- Atorvastatin
- Amoxicillin-Clavulanate

#### TOP 10 MEDICATIONS OF 2021

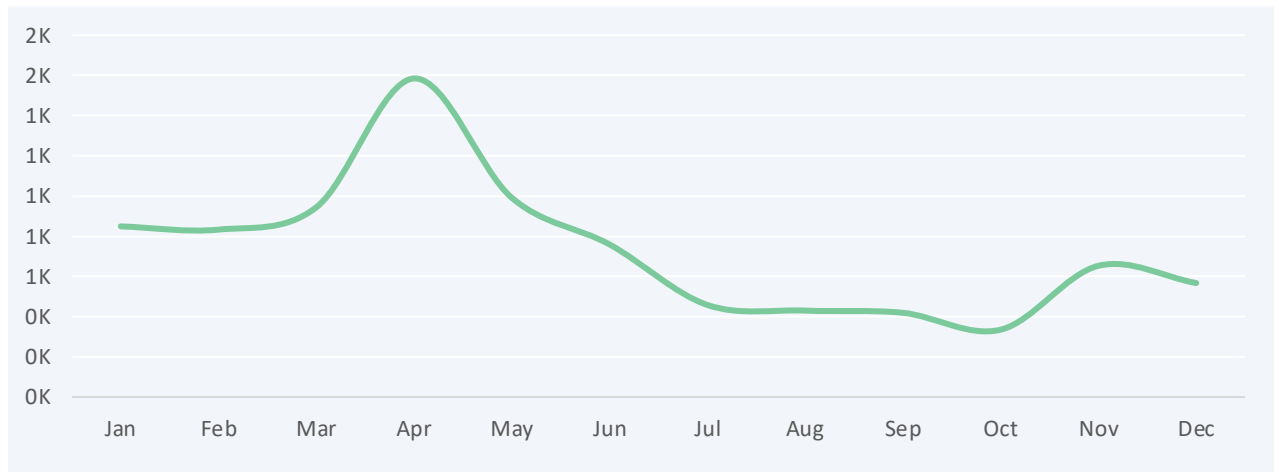
- Paracetamol
- Cholecalciferol
- Ibuprofen
- Ergocalciferol
- Levothyroxine
- Metformin
- Diclofenac topical
- Vitamin C (ascorbic acid)
- Chlorhexidine
- Levocetirizine

# MEDICATION HOME DELIVERY

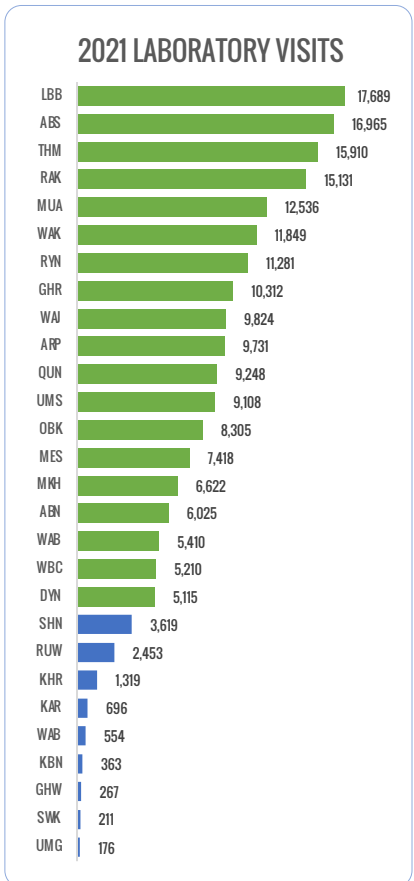
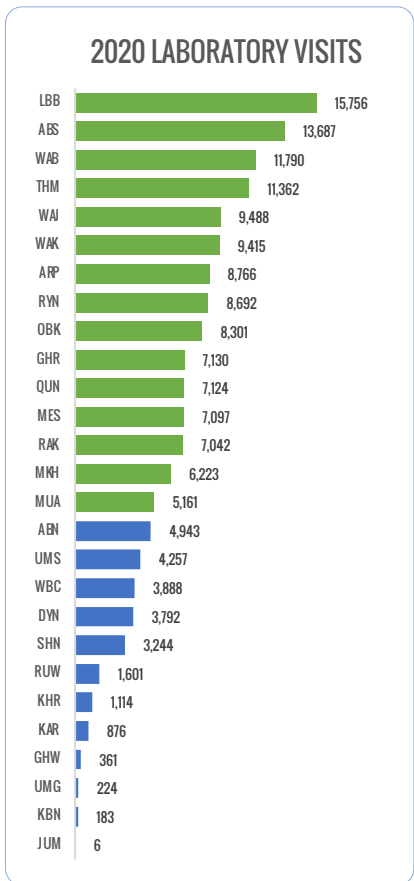
**8,823** HOME MEDICATION DELIVERIES



TOTAL MEDICATION HOME DELIVERY PER MONTH 2020

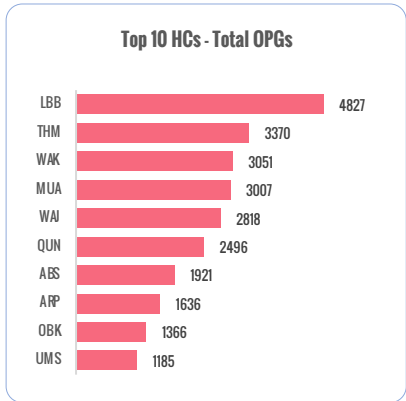
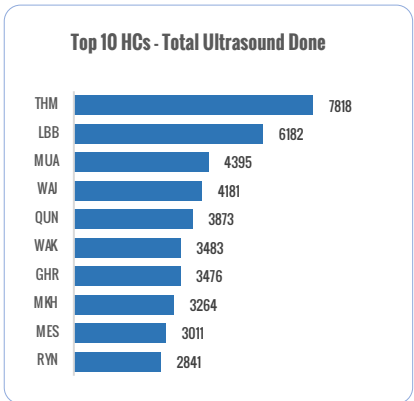
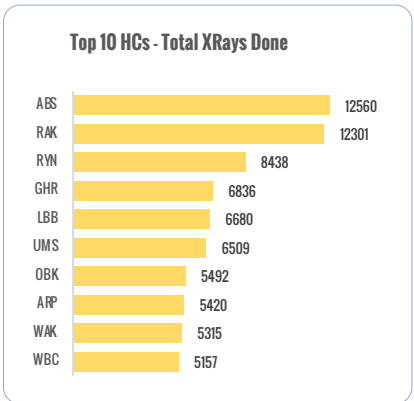


	<b>TOTAL RADIOLOGY INVESTIGATIONS</b> ▶ <b>203,355</b>		DAILY AVE. <b>557</b>	MONTHLY AVE. <b>16,946</b>
	<b>TOTAL X RAY INVESTIGATIONS</b> ▶ <b>113,306</b>		DAILY AVE. <b>310</b>	MONTHLY AVE. <b>9,442</b>
	<b>TOTAL ULTRASOUND SCANS</b> ▶ <b>60,956</b>		DAILY AVE. <b>167</b>	MONTHLY AVE. <b>5,080</b>
	<b>TOTAL PANORAMIC XRAYS</b> ▶ <b>29,093</b>		DAILY AVE. <b>80</b>	MONTHLY AVE. <b>2,424</b>



### TOP 20 RADIOLOGY INVESTIGATIONS

- XR Chest
- XR Orthopantomogram full
- US Obstetric 2nd trimester
- US Pelvis
- US Obstetric 1st trimester
- US Obstetric 3rd trimester
- US Abdomen
- US Obstetric nuchal dating scan
- XR Cervical spine
- XR Foot Rt
- XR Knee Lt
- XR Knee Rt
- XR Foot Lt
- XR Lumbar spine
- US Urinary tract
- XR Abdomen
- XR Shoulder Rt
- XR Ankle Rt
- XR Lumbar spine and sacroiliac joint
- XR Shoulder Lt



# NURSING SERVICES



## TOTAL NURSING SERVICES

▶ **3,443,972**



DAILY AVE.  
9,436

MONTHLY AVE.  
286,998

**2,725,015 (79%)**

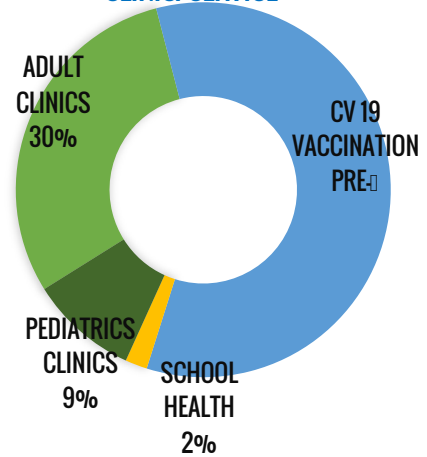
### VITAL SIGNS ASSESSMENTS



#### TOP 5 HCS, VITALS ASSESSMENT

GHR	179,482
LBB	173,308
WAK	171,353
MUA	150,318
MES	141,227

#### VITALS ASSESSMENT BY CLINIC/SERVICE

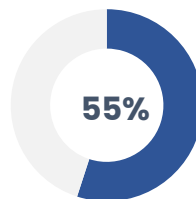


**714,993 (21%)**

### OTHER NURSING SERVICES

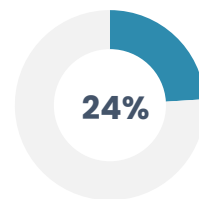


#### POINT OF CARE TESTING (FBS, RBS, Urine dipstick, other POC tests)



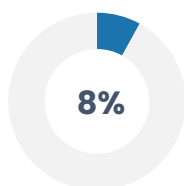
**390,152**

#### NURSING PROCEDURES (Wound management, nebulization, elastic wrap, etc.)



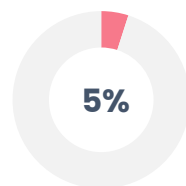
**174,358**

#### OPTOMETRY



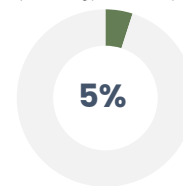
**57,663**

#### MEDICATION ADMIN



**34,889**

#### SPECIALIZED ASSESSMENTS (ECG, oximetry, foot exam, etc.)



**37,145**



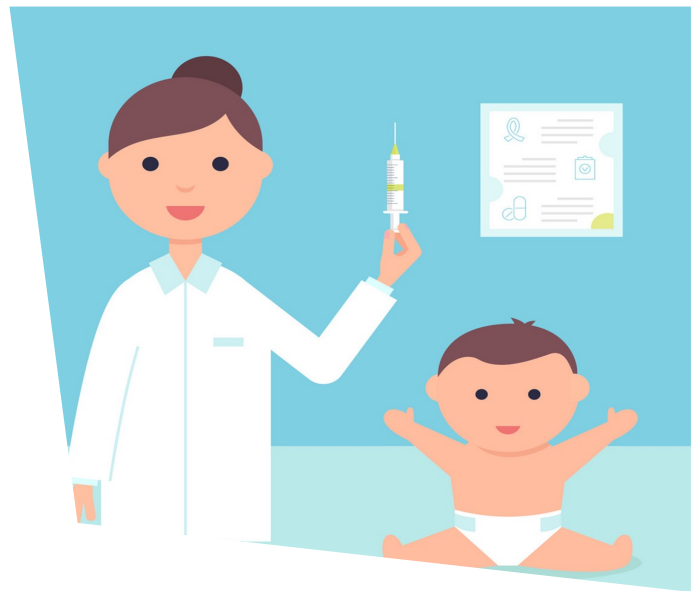
# ROUTINE VACCINATION



**94,515**  
Children vaccinated

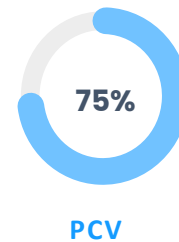
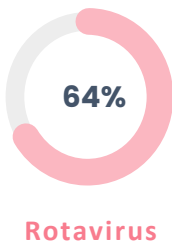
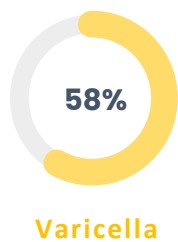
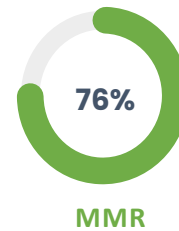
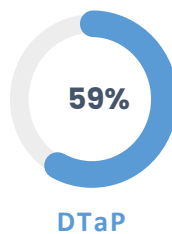
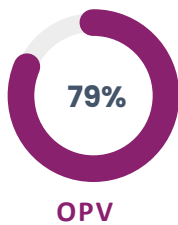


**406,983**  
Vaccine doses administered



## VACCINATION COVERAGE

■ Proportion of children aged 6 to 7 years, who have received all recommended doses of each vaccine

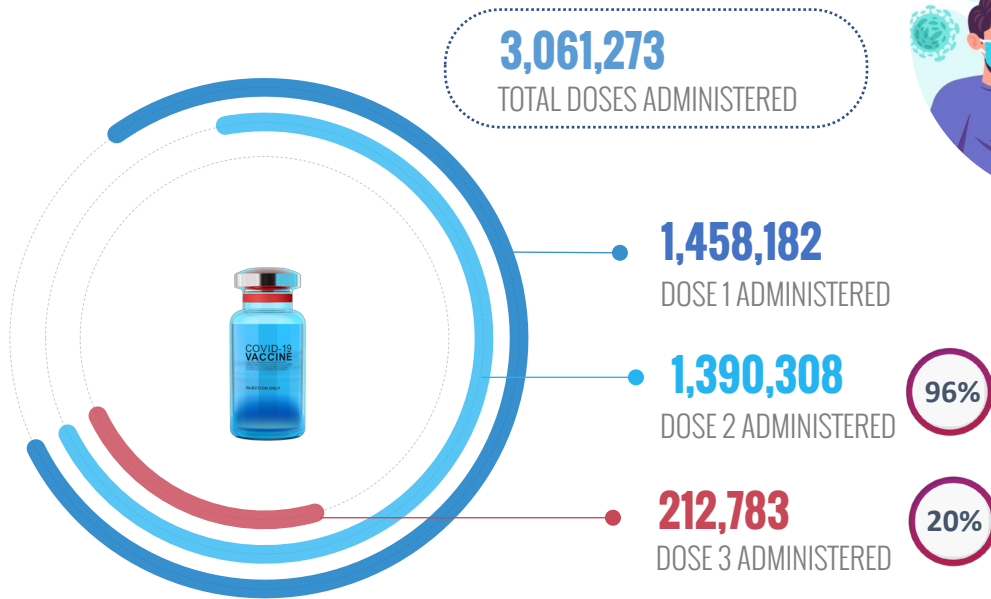


■ Proportion of eligible children who received the recommended vaccine dose appropriate to age

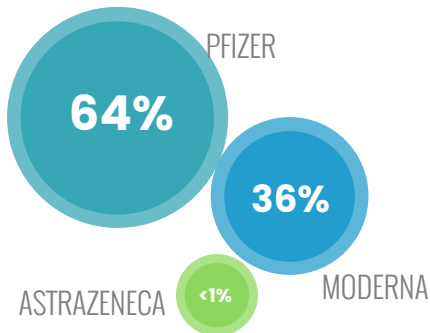
Vaccine Name	2 months	4 months	6 months	12 months	18 months	2 years	4-6 years
<b>OPV</b> (Oral Polio Vaccine)			Dose 1 84%		Dose 2 72%		Dose 3 77%
<b>DTaP*</b> (Diphtheria, Tetanus, and Pertussis)	Dose 1 97%	Dose 2 90%	Dose 3 82%		Dose 4 69%		Dose 5 51%
<b>MMR</b> (Mumps-Measles- Rubella)				Dose 1 81%	Dose 2 70%		
<b>Varicella</b>				Dose 1 81%			Dose 2 49%
<b>Rotavirus</b>	Dose 1 91%	Dose 2 80%					
<b>PCV</b> (Pneumococcal conjugate Vaccine)	Dose 1 97%	Dose 2 89%	Dose 3 80%				

\* DTaP includes hexa, penta, tetra, DTaP-B or Tdap given at appropriate ages as per vaccination guidelines

# COVID 19 VACCINATION

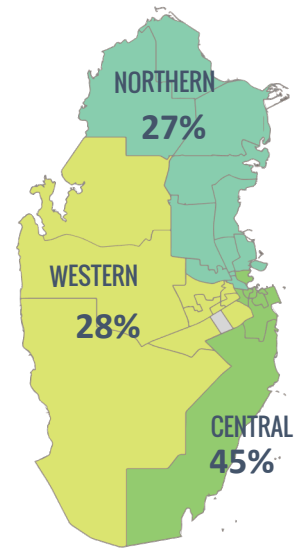


## BY MANUFACTURER

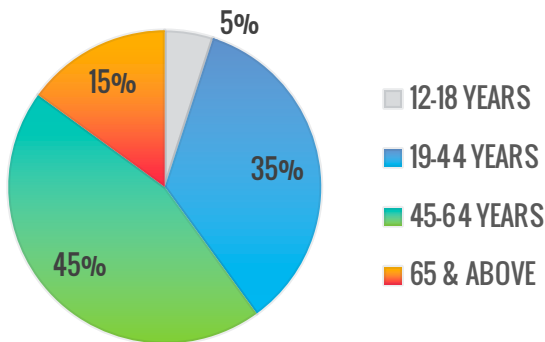


\*\*AstraZeneca Starts Effective Sept'21

## REGIONAL DISTRIBUTION



## AGE GROUP DISTRIBUTION

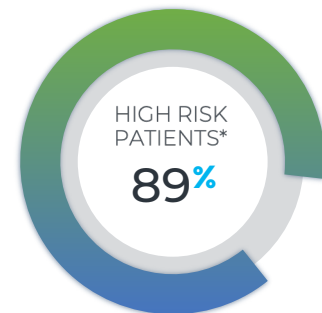


## NON-QATARI

**89.6%**

## QATARI

**10.3%**



DOSE 2 AMONG PATIENTS WITH CHRONIC/HIGH RISKS CONDITIONS

# COVID 19 SWABS



PATIENTS TESTED

**946,353**

PATIENTS TESTED FOR COVID 19 AT PHCC



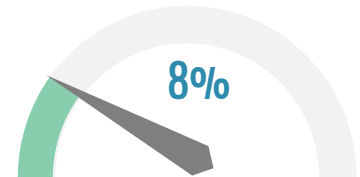
REPORTED +VE

**72,264**

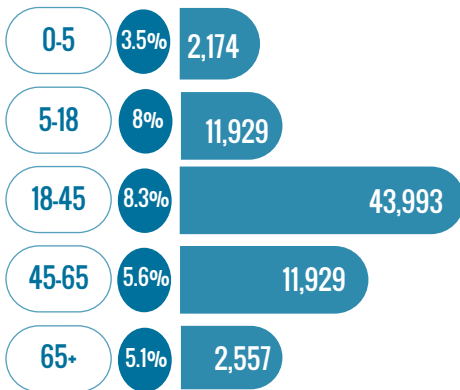
PATIENTS TESTED POSITIVE AT PHCC



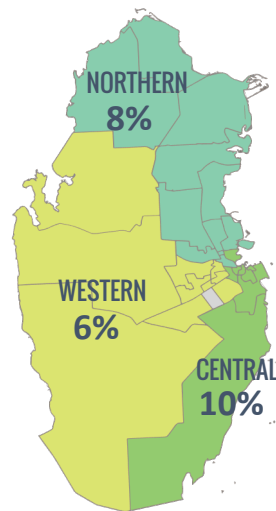
POSITIVITY RATE



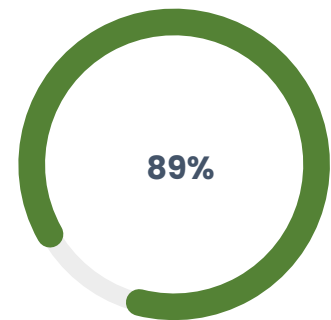
POSITIVITY RATE BY AGE GROUP



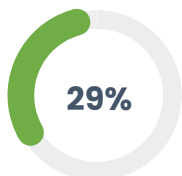
POSITIVITY RATE BY REGION



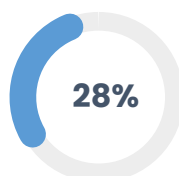
% SWAB FROM SYMPTOMATIC PATIENTS



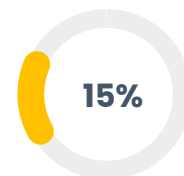
## SWABS BY REASON



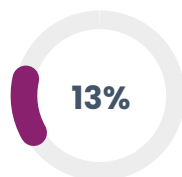
CLINICAL SUSPICION



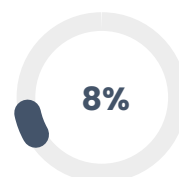
PORT OF ENTRY



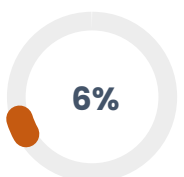
SURVEY



PRE TRAVEL

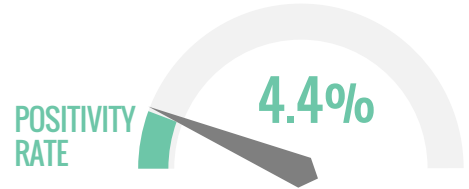
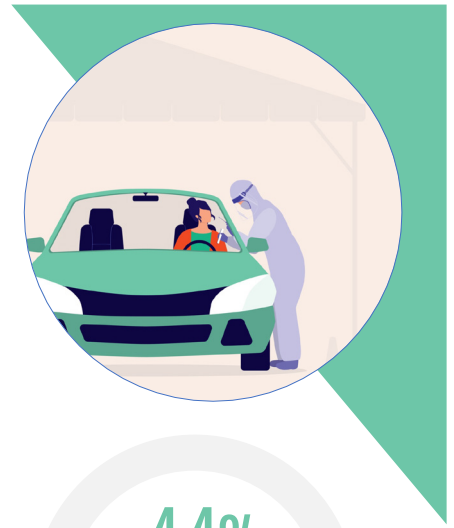


CONTACT TRACING

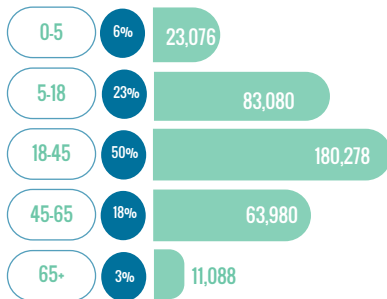


OTHER REQUESTS

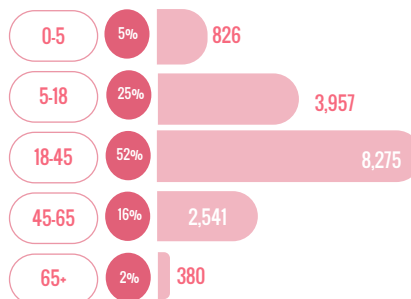
# COVID 19 DRIVE THROUGH SWABS



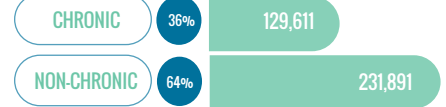
## SWABS BY AGE GROUP



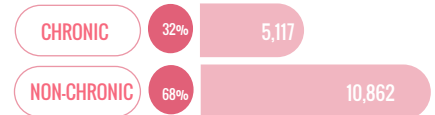
## POSITIVE BY AGE GROUP



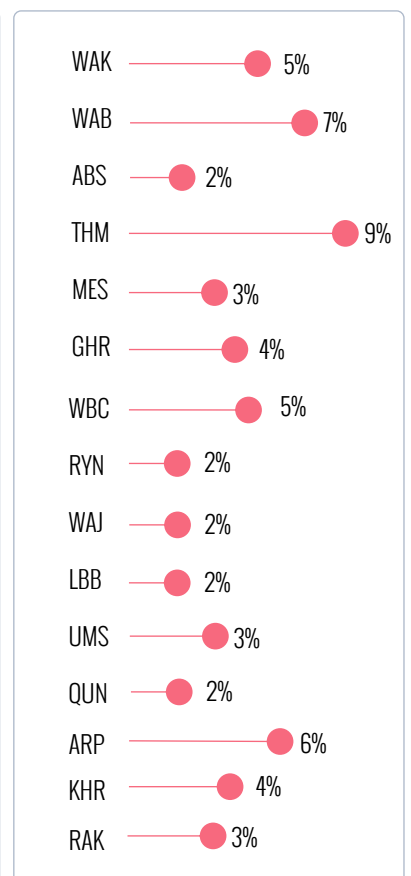
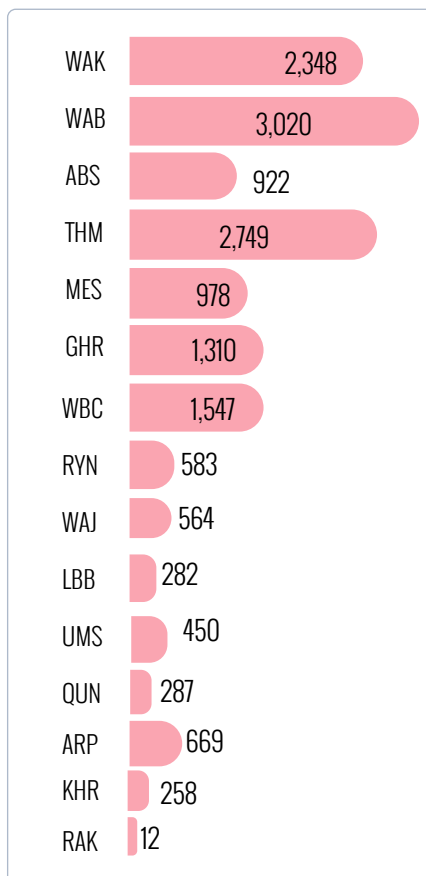
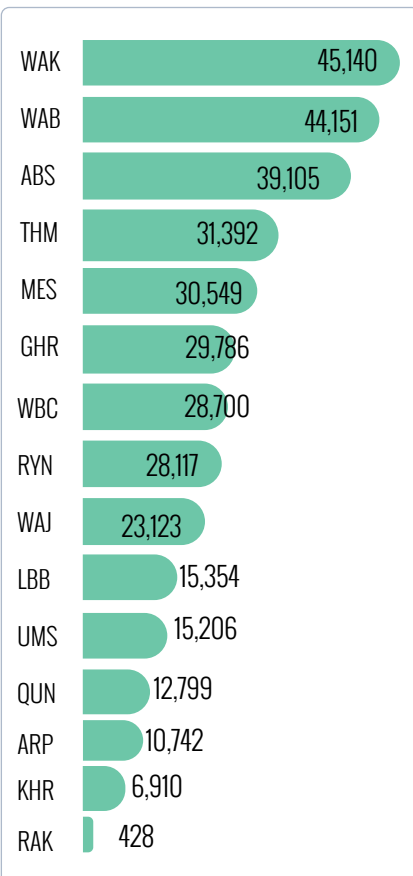
## SWABS BY CHRONIC STATUS



## POSITIVE BY CHRONIC STATUS



## TOTAL SWABS - POSITIVE CASES - POSITIVITY RATE - BY DRIVE THROUGH HEALTH CENTERS



# TOP 10 DIAGNOSES

## ALL PATIENTS

100% of Visits

1. COVID 19 Vaccination
2. Suspected COVID 19/Screening for COVID
3. Need for routine immunizations
4. Type 2 diabetes mellitus without complication
5. Vitamin D deficiency
6. Essential (primary) hypertension
7. Routine child health examination
8. Issue of repeat prescription
9. Acute upper respiratory infection
10. COVID19 Infection

5,801 Unique Diagnoses

## 0 - 4 YEARS

Represents

7% of total visits



1. Need for routine immunization
2. Routine child health examination
3. Suspected COVID 19/Screening for COVID
4. Examination for educational institution
5. Acute upper respiratory infection
6. Dental examination
7. Dermatitis, unspecified
8. Need for immunisation against influenza
9. COVID19 Infection
10. Vitamin D deficiency

1,981 Unique Diagnoses

## 5 - 17 YEARS

Represents

12% of total visits



1. COVID 19 Vaccination
2. Suspected COVID 19/Screening for COVID
3. Acute upper respiratory infection
4. Examination for educational institution
5. Vitamin D deficiency
6. Need for routine immunization
7. COVID19 Infection
8. Dental caries
9. Gastroenteritis and colitis
10. Dental examination

2,895 Unique Diagnoses

## 18 - 44 YEARS

Represents

54% of total visits



1. COVID 19 Vaccination
2. Suspected COVID 19/Screening for COVID
3. Supervision of normal pregnancy
4. Vitamin D deficiency
5. COVID19 Infection
6. Acute upper respiratory infection
7. Type 2 diabetes mellitus without complication
8. Hypothyroidism
9. Issue of repeat prescription
10. Essential (primary) hypertension

4,733 Unique Diagnoses

## 45 - 64 YEARS

Represents

22% of total visits



1. COVID 19 Vaccination
2. Suspected COVID 19/Screening for COVID
3. Type 2 diabetes mellitus without complication
4. Essential (primary) hypertension
5. Issue of repeat prescription
6. Disorder of lipoprotein metabolism
7. Vitamin D deficiency
8. Hypothyroidism
9. COVID19 Infection
10. Need for immunization against influenza

3,789 Unique Diagnoses

## 65 & ABOVE

Represents

4% of total visits



1. COVID 19 Vaccination
2. Type 2 diabetes mellitus without complication
3. Essential (primary) hypertension
4. Issue of repeat prescription
5. Suspected COVID 19/Screening for COVID
6. Disorder of lipoprotein metabolism
7. Vitamin D deficiency
8. Hypothyroidism
9. Disorders of lacrimal gland
10. Need for immunization against influenza

2,492 Unique Diagnoses

# CHRONIC DISEASES PROFILE



**1,612,061**  
TOTAL PHCC POPULATION

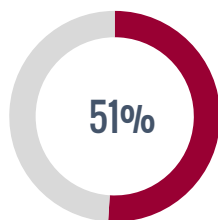


**581,267**  
PATIENTS WITH AT LEAST ONE  
CHRONIC DISEASE

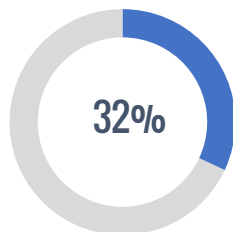


**36%**  
OF PATIENTS HAVING AT LEAST  
ONE CHRONIC CONDITION

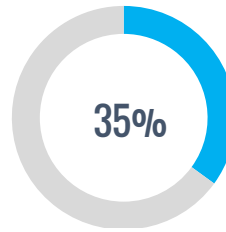
## % OF PHCC PATIENTS WITH CHRONIC CONDITIONS



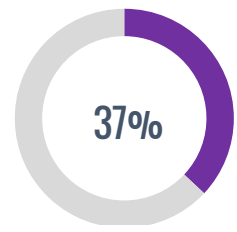
QATARIS



NON-QATARIS

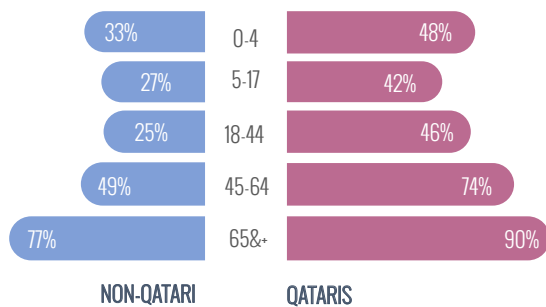


MALE

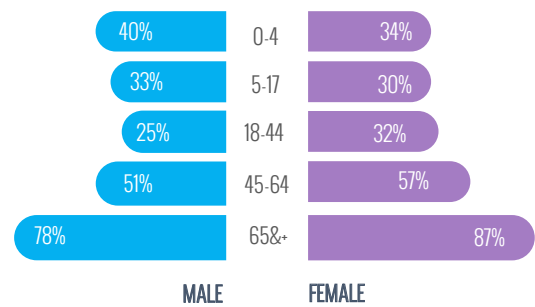


FEMALE

## NATIONALITY & AGE GROUP - CHRONIC CASE %



## GENDER & AGE GROUP - CHRONIC CASE %



DIAGNOSIS	CASES	%
Hypertension	141,923	8.8%
Asthma	139,610	8.7%
Diabetes Mellitus	128,684	8.0%
Dyslipidemia	113,207	7.0%
Obesity	83,938	5.2%
Thyroid Disorders	62,042	3.8%
Osteoarthritis	45,998	2.9%
Anxiety	32,094	2.0%
Migraine	29,157	1.8%
Ischemic Heart Disease	26,363	1.6%
Psoriasis	15,651	1.0%
Cancer	14,756	0.9%
Chronic Kidney Disease	12,585	0.8%
Stroke	6,686	0.4%

DIAGNOSIS	CASES	%
Epilepsy	6,460	0.4%
COPD (Emphysema, Chronic Bronchitis)	5,855	0.4%
Atrial Fibrillation	5,091	0.3%
Congestive Heart Failure	5,070	0.3%
Viral Hepatitis	4,700	0.3%
Rheumatoid Arthritis	4,117	0.3%
Peripheral vascular disease	2,403	0.1%
Schizophrenia	1,527	0.1%
Dementia	1,427	0.1%
Parkinsons Disease	758	0.0%
Alzheimers Disease	569	0.0%
Depression	420	0.0%
Cystic Fibrosis	349	0.0%
Human Immunodeficiency Virus infection	123	0.0%









PHCC CORPORATE  
2021 ANNUAL STATISTICAL REPORT



مؤسسة الرعاية الصحية الأولية  
PRIMARY HEALTH CARE CORPORATION